

**Freedom of Information request reference number:** 8131.1

**Date of response:** 18/12/2023

**Request:**

Please would provide access to copies of the most recent fire safety report and any other documentation your have on file including correspondence with the London Fire Service which refer to Discovery Dock Apartments East, E14 9RU

**Response:**

Please see below for information on Discovery Dock Apartments East, E14 9RU. The Fire Audit Report was completed on 24 July 2023. The outcome of the Audit was Broadly Compliant. Personal data has been redacted in accordance with [section 40 of the FOIA – Personal Information](#). Please also find below, a copy of the Fire Audit report from April 2023 and correspondence between LFB, Tower Hamlets and other organisations.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>



## Fire Safety Audit Report

### Audit Information

**Audited By** [REDACTED]  
**Audit Completed** 24 July 2023

### Location summary

**File No** 05/015084  
**UPRN** 6357340  
**Building Name** Discovery Dock East  
**Address** DISCOVERY DOCK APARTMENTS EAST  
 3 SOUTH QUAY SQUARE  
 LONDON  
 E14 9RZ  
**Borough** Tower Hamlets  
**Use** D - Purpose Built Flats >=4 floors  
**Responsible Team** FSD B&D-CITY-NEW-THAM  
**Station Ground** F22 - Poplar  
**Site Risk Score** 5.00  
**Building Height band** 30-50  
**Total Floors** 18 **Basement floors** 4  
**Estimated number of sleeping** 0  
**Special Features**

**Additional detail** Fire exit from the basement is shared with the residential part of the building.  
 Note building has 4 cores, All joined at ground and basement levels only.  
 Block A 18 +2 Basements=20 floors.  
 Block B 18 +2 Basements=20 floors.  
 Block C 24 + 2 Basements=26 floors.  
 Block D 16 +2 Basements= 18 floors

**Premises Description** Goodman restaurant occupies part of the ground and basement floor of Discovery Dock Apartments East residential building. Entry is gained via South Quay Walk. Building is brick & steel constructed. Seating is located on the ground floor and outside. Basement area contains staff area, kitchen prep, goods lift and chemical storage.  
 AOV's  
 1 stair and 2 lifts=1 Firefighter in each block, Dry riser. 24hr concierge.  
 Shops on ground levels subject to separate audit.

**Exterior Wall Cladding** N/A

**Exterior Wall Insulation** N/A

**Cladding/Insulation details confirmed by** NOT CONFIRMED

**Environmental Risks** NONE

**Features assisting fire spread** NONE

**Site Reinspection date**

14 April 2026

**Fire Safety Audit**

Page 3 of 10

<b>Heritage Building</b>	No
<b>Balconies present?</b>	Yes
<b>Gas Supply present?</b>	No
<b>Petroleum redevelopment?</b>	No
<b>Known firesetting in area?</b>	No
<b>Site lone worker risk</b>	

**Property Detail (DEFAULT PROPERTY)**

<b>Occupier Contact</b>	Default Property
<b>Address</b>	DISCOVERY DOCK APARTMENTS EAST 3 SOUTH QUAY SQUARE LONDON E14 9RZ
<b>Responsible team</b>	FSD B&D-CITY-NEW-THAM
<b>Occupancy Type</b>	Sole Occupier
<b>Property Use</b>	D - Purpose Built Flats >=4 floors
<b>Valuation Office</b>	R3 - Flats/Mais 4 Flrs and over PB
<b>Original Risk Score</b>	5.00
<b>Reinspection Date</b>	14 April 2026
<b>Last Inspection</b>	8 June 2023
<b>Total Capacity</b>	0
<b>Maximum number of people</b>	>100
<b>Property Size for use</b>	Very Large 10301m <sup>2</sup> to 12600m <sup>2</sup>
<b>Environmental Risks</b>	NONE
<b>Occupant Mobility</b>	Average
<b>Fire Loading</b>	Average
<b>Additional detail</b>	

**Specific lone worker risk**

Primary Authority Partnership N/A

**Protection Data (SHARED)**

<b>Fire Protection &amp; Warning</b>	Adequate
<b>Unwanted fire signals count</b>	0
<b>AFD remote monitoring</b>	No
<b>Smoke ventilation</b>	Natural
<b>Covers MOE/Common areas?</b>	Yes
<b>Sprinklers Installed?</b>	No
<b>Access for fire-fighting</b>	Average
<b>Water supplies</b>	Average
<b>Special Features</b>	
<b># Fire fighting shafts</b>	0
<b>Engineered solution?</b>	No
<b>Trade off measures?</b>	No

PDF Generated 25 July 2023

Evacuation type	Defend in place -Stay Put
History of fires?	No

## Contacts

### Occupier

Name	Default Property
Address	DISCOVERY DOCK APARTMENTS EAST 3 SOUTH QUAY SQUARE LONDON E14 9RZ

### Managing Agent

Name	Harrods Estates Limited
Person	[REDACTED]
Position	Estates Manager
Address	Discovery Dock East South Quay Square London E14 9RU

Telephone  
Email

### Other relevant contact - CHANGED

Name	Rendall and Rittner
Person	First call [REDACTED] property manager on site
Position	Managing agent.
Address	Rendall and Rittner Ltd

## Enforcement history

## Articles

### Article 9 - Risk assessment

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

#### Observations

The risk assessment has been seen and covers all expected areas and is therefore suitable and sufficient.  
It was last completed by [REDACTED] of Ark Workplace Risk on 28/2/23.  
It does have a review date recorded.  
It confirms the need for a door assessment.  
A comprehensive report has been seen and invoice for door repairs has also been seen. This confirms that the new fire door checks have started.  
It confirms no external wall issues.  
It confirms that the SIB must have the correct contents.  
It also has significant findings recorded and completed.

Shops on lower level are subject to separate FRA's.

**Article 11 - Fire Safety Arrangements**

**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

All arrangements are in place.  
 Up to date FRA.  
 All areas kept clear.  
 Completed significant findings.  
 Up to date records for fire safety systems.  
 Some issues with fire doors in basement but being changed/repaired following checks.

**Article 13 - Detection and warning**

**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

Detection in common parts for the AOV's  
 Flats have alarms but type unknown.  
 Shops have own alarms.

**Article 14 - Emergency routes and exits**

**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

All escape routes were checked and found to be clear at the time of the inspection.  
 Plenty EL in place.  
 Plenty fire exit signs were in place.  
 AOV's to clear heat and smoke.  
 Risers were locked and fire stopped with strips and seals.  
 Wayfinding signs in place.  
 Small amount of rubbish at top of stairs in block C but remove by concierge.  
 Confirmed with occupiers of flats [REDACTED] that the items was being taken out so not faulted.

**Article 15 - Procedures for serious and imminent danger and for danger areas**

**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

Action plan in place in all blocks confirming the stay put policy is in place.

**Article 17 - Maintenance**

**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

Up to Date test records have been seen for the fire safety systems.  
 AOV's = 8/6/23  
 Fire alarm = 7/6/23  
 Fire doors = 17/4/23  
 Water tank for wet riser = 7/6/23  
 Wet riser = 2/3/23  
 dry riser = 2/3/23  
 EL = 31/1/23  
 Lifts = 26/5/23

**Article 21 - Training**

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**SAFETY CRITICAL**  
**Safety Evaluation**  
 Broadly Compliant

**Observations**

QA took place with the estate manager and concierge with a good response.  
 Records for training not seen.

Verbal Advice Given

**Article 8 - General fire precautions**

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**Safety Evaluation**  
 Broadly Compliant

**Observations**

Good general precautions are in place.  
 Up to date FRA  
 Up to date test records for all fire safety systems.  
 All areas are kept clear  
 No smoking signs are in place.  
 No holes or breaches were seen in compartmentation.

**Article 10 - Principles of prevention to be applied**

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**Safety Evaluation**  
 Broadly Compliant

**Observations**

All in place as identified in the FRA.

**Article 12 - Elimination or reduction of risks from dangerous substances**

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**Safety Evaluation**  
 Not Applicable

**Observations**

None

**Article 13 - Fire Fighting Equipment**

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**Safety Evaluation**  
 Broadly Compliant

**Observations**

Only on plant rooms and shared areas and in test date.

**Article 16 - Measures for dealing with dangerous substances affecting general fire precautions**

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**Safety Evaluation**  
 Not Applicable

**Observations**

None

**Article 18 - Safety assistance**

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**Safety Evaluation**  
 Broadly Compliant

**Observations**

Persons are in place to assist in all areas of fire safety.



**Article 19 - Provision of information to employees**

Safety Evaluation	Observations
Not Applicable	None

**Article 20 - Provision of information to employers and the self employed from outside undertakings**

Safety Evaluation	Observations
Not Applicable	None

**Article 22 - Co-operation and co-ordination**

Safety Evaluation	Observations
Broadly Compliant	Exits shared in the basement but no issues noted at the time of the inspection.

**Article 23 - General duties of employees at work**

Safety Evaluation	Observations
Not Applicable	None

**Article 37 - Fire fighters switches for luminous tube signs**

Safety Evaluation	Observations
Not Applicable	None

**Article 38 - Maintenance of measures provided for protection of fire fighters**

Safety Evaluation	Observations
<b>SAFETY CRITICAL</b> Broadly Compliant	Tested dry and wet risers. Tested fire lift. AOV's and EL to assist. SIB in place.

**Article 24 - Power to make regulations**

Safety Evaluation	Observations
Not Applicable	None

**Article 27 - Powers of inspectors**

Safety Evaluation	Observations
Not Applicable	None



**Article 29 - Current alterations notices**

Safety Evaluation	Observations
Not Applicable	None

**Article 30 - Current enforcement notices**

Safety Evaluation	Observations
Not Applicable	None

**Article 31 - Current prohibition notices**

Safety Evaluation	Observations
Not Applicable	None

**Article 32 - Offences**

Safety Evaluation	Observations
Not Applicable	None

**Overall safety standard**

Broadly Compliant

**Management compliance level**

<b>Management Compliance Level</b>	1 - Well above average
<b>Initial Expectation</b>	Verbal action
<b>Considered EMM?</b>	Yes
<b>Confirmed Action</b>	Verbal action

**Audit Conclusion****Date audit carried out**

20/6/23

**Time of audit**

09:30

**Reason for audit;**

Possible AFR and request for information.

**Conclusion**

Verbal action only no major areas of concern.

**Extent of premises audited**

All common parts and risers were checked.  
Shops subject to separate inspection.

**Justification of audit outcome**

Spoke with on site building manager [REDACTED]  
Good up to date FRA in place.  
Inspected all fire safety records.  
No major areas of concern well run.  
Confirmed shops would be a separate inspection.

**Verbal Advice Given**

None recorded

**Other Authorities to notify**

None

**Weeks to Complete Work**

N/A

**Specific instructions for Admin to Action**

None

**Compliance calculation & signature**

<b>Compliance Level</b>	1 - Well above average
<b>Property Risk Group</b>	E - High Rise Residential Building (HRRB specific)
<b>Life Risk</b>	1
<b>Actual Risk Score</b>	5.03
<b>Risk Score</b>	5.00

**Audit Timings**

<b>Audit Duration</b> 200	<b>Travel Time</b> 90	<b>Post Audit Processing Duration</b> 120
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## Fire Safety Audit Report

### Audit Information

**Audited By** [REDACTED]  
**Audit Completed** 14 April 2023

### Location summary

**File No** 05/015084  
**UPRN** 6357340  
**Building Name** Discovery Dock East  
**Address** DISCOVERY DOCK APARTMENTS EAST  
 3 SOUTH QUAY SQUARE  
 LONDON  
 E14 9RZ  
**Borough** Tower Hamlets  
**Use** D - Purpose Built Flats >=4 floors  
**Responsible Team** FSD B&D-CITY-NEW-THAM  
**Station Ground** F22 - Poplar  
**Site Risk Score** 4.75  
**Building Height band** 30-50  
**Total Floors** 18 **Basement floors** 4  
**Estimated number of sleeping** 0  
**Special Features**

**Additional detail** Fire exit from the basement is shared with the residential part of the building.

**Premises Description** Goodman restaurant occupies part of the ground and basement floor of Discovery Dock Apartments East residential building. Entry is gained via South Quay Walk. Building is brick & steel constructed. Seating is located on the ground floor and outside. Basement area contains staff area, kitchen prep, goods lift and chemical storage.  
 AOV's  
 1 stair and 2 lifts=1 Firefighter. Dry riser. 24hr concierge.

**Exterior Wall Cladding** N/A

**Exterior Wall Insulation** N/A

**Cladding/Insulation details confirmed by** NOT CONFIRMED

**Environmental Risks** NONE

**Features assisting fire spread** NONE

**Site Reinspection date**

**Heritage Building** No

**Balconies present?** Yes

**Gas Supply present?** No

**Petroleum redevelopment?** No

**Known firesetting in area?** No

## Site lone worker risk

**Property Detail (DEFAULT PROPERTY)**

<b>Occupier Contact Address</b>	Default Property DISCOVERY DOCK APARTMENTS EAST 3 SOUTH QUAY SQUARE LONDON E14 9RZ
<b>Responsible team</b>	FSD B&D-CITY-NEW-THAM
<b>Occupancy Type</b>	Sole Occupier
<b>Property Use</b>	D - Purpose Built Flats >=4 floors
<b>Valuation Office</b>	R3 - Flats/Mais 4 Flrs and over PB
<b>Original Risk Score</b>	<b>4.25</b>
<b>Reinspection Date</b>	N/A (SAMPLE)
<b>Last Inspection</b>	7 February 2023
<b>Total Capacity</b>	0
<b>Maximum number of people</b>	<b>&gt;=100</b>
<b>Property Size for use</b>	Very Large 10301m <sup>2</sup> to 12600m <sup>2</sup>
<b>Environmental Risks</b>	NONE
<b>Occupant Mobility</b>	Average
<b>Fire Loading</b>	Average
<b>Additional detail</b>	

## Specific lone worker risk

Primary Authority Partnership N/A

**Protection Data (SHARED)**

<b>Fire Protection &amp; Warning</b>	Adequate
<b>Unwanted fire signals count</b>	0
<b>AFD remote monitoring</b>	No
<b>Smoke ventilation</b>	Natural
<b>Covers MOE/Common areas?</b>	Yes
<b>Sprinklers Installed?</b>	No
<b>Access for fire-fighting</b>	Average
<b>Water supplies</b>	Average
<b>Special Features</b>	
<b># Fire fighting shafts</b>	0
<b>Engineered solution?</b>	No
<b>Trade off measures?</b>	No
<b>Evacuation type</b>	Defend in place -Stay Put
<b>History of fires?</b>	No

**Contacts****Occupier**

<b>Name</b>	Default Property
<b>Address</b>	DISCOVERY DOCK APARTMENTS EAST 3 SOUTH QUAY SQUARE LONDON E14 9RZ

**Owner/Co-Owner**

<b>Name</b>	Fedamore Ltd
<b>Position</b>	Owners of Building
<b>Address</b>	Fedamore Ltd

**Managing Agent**

<b>Name</b>	Harrods Estates Limited
<b>Person</b>	[REDACTED]
<b>Position</b>	Estates Manager
<b>Address</b>	Discovery Dock East South Quay Square London E14 9RU

<b>Telephone</b>	[REDACTED]
<b>Email</b>	[REDACTED]

**Enforcement history****Articles****Article 9 - Risk assessment**

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**

The risk assessment has been seen and covers all expected areas and is therefore suitable and sufficient.

It was last done by [REDACTED] of Ark Workplace Risk on 28/2/22.

It does have a review date and is being reviewed.

It does have some significant findings that are completed apart from the cladding.

It does cover compartmentation.

It confirms stay put.

A separate report has been seen for the cladding with confirms A3 and RP awaiting government funds to remove

**Article 11 - Fire Safety Arrangements**

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**

Good management is in place.

Up to date test records for all fire safety systems.

All areas are kept clear.

Concierge has been trained.

Risers were locked and fire stopped.

**Article 11**  
(continued)

Separate report for external cladding.  
SIB via 24hr concierge.  
New door checks have started.  
All shows good managemnt.

### Article 13 - Detection and warning

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**  
Detection in common parts for the AOV's  
Flats have hard wired alarms monitored by concierge on ground floor.  
Shops on ground floor have own alarms.

### Article 14 - Emergency routes and exits

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**  
All escape routes were checked and found to be clear at the time of the inspection.  
EL in place.  
Escape signs in place.  
Risers were locked and fire stopped.  
AOV's to clear heat and smoke.  
Flats have hard wired alarms for early warning.  
Flat doors and other doors are checked and new checks started.  
Floors are numbered and way finding in place.  
Alternative escape via other block.

### Article 15 - Procedures for serious and imminent danger and for danger areas

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**  
Stay put in place despite cladding issues.  
Notices displayed.  
All flats have alarms.

### Article 17 - Maintenance

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**  
Up to date test records seen for all fire safety systems.

### Article 21 - Training

**SAFETY CRITICAL**  
**Safety Evaluation**  
Broadly Compliant

**Observations**  
QA took place of the on site concierge and building manager.  
A good response was given showing a good understanding of fire safety.  
Records for training were not seen.

Verbal Advice Given

### Article 8 - General fire precautions

**Safety Evaluation**  
Broadly Compliant

**Observations**  
Good precautions in place internally.



<b>Article 8</b> (continued)	The external cladding has still to be removed but waiting for government funding. Concerns over vending units in side road is being dealt with by local authority and outside of our control. The cylinders are being stored correctly in secure cages.
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### Article 10 - Principles of prevention to be applied

<b>Safety Evaluation</b> Broadly Compliant	<b>Observations</b> In place as confirmed by the FRA.
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### Article 12 - Elimination or reduction of risks from dangerous substances

<b>Safety Evaluation</b> Not Applicable	<b>Observations</b> None
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### Article 13 - Fire Fighting Equipment

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<b>Safety Evaluation</b> Broadly Compliant	<b>Observations</b> Only in plant rooms and in test date
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### Article 16 - Measures for dealing with dangerous substances affecting general fire precautions

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<b>Safety Evaluation</b> Not Applicable	<b>Observations</b> None
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### Article 18 - Safety assistance

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<b>Safety Evaluation</b> Broadly Compliant	<b>Observations</b> Persons are in place to assist in all areas of fire safety
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### Article 19 - Provision of information to employees

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<b>Safety Evaluation</b> Broadly Compliant	<b>Observations</b> Provided by the FRA and staff training.
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### Article 20 - Provision of information to employers and the self employed from outside undertakings

<b>Safety Evaluation</b> Not Applicable	<b>Observations</b> None
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**Article 22 - Co-operation and co-ordination**

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Safety Evaluation	Observations
Not Applicable	None

**Article 23 - General duties of employees at work**

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Safety Evaluation	Observations
Not Applicable	None

**Article 37 - Fire fighters switches for luminous tube signs**

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Safety Evaluation	Observations
Not Applicable	None

**Article 38 - Maintenance of measures provided for protection of fire fighters**

Safety Evaluation	Observations
<b>SAFETY CRITICAL</b> Broadly Compliant	Tested dry riser in place. Firefighters lift in place. EL and AOV's to assist. Floors are numbered.

**Article 24 - Power to make regulations**

Safety Evaluation	Observations
Not Applicable	None

**Article 27 - Powers of inspectors**

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Safety Evaluation	Observations
Not Applicable	None

**Article 29 - Current alterations notices**

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Safety Evaluation	Observations
Not Applicable	None

**Article 30 - Current enforcement notices**

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Safety Evaluation	Observations
Not Applicable	None

**Article 31 - Current prohibition notices**

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Safety Evaluation	Observations
Not Applicable	None

**Article 32 - Offences**

Safety Evaluation	Observations
Not Applicable	None

**Overall safety standard**

Broadly Compliant

**Management compliance level**

<b>Management Compliance Level</b>	1 - Well above average
<b>Initial Expectation</b>	Verbal action
<b>Considered EMM?</b>	Yes
<b>Confirmed Action</b>	Verbal action

**Audit Conclusion****Date audit carried out**

13/4/23

**Time of audit**

12:30

**Reason for audit;**

Possible AFR from member of the public.

This concerned cladding to the side of the building with street vendors close.

Main issue is the smell and possible youth issues at night.

Cladding is due to be removed when funding is sorted.

10.04 Reactive

**Conclusion**

Verbal action only.

All internal issues are correct.

Cladding due to be removed.

Outside issue with traders being looked at by local authority that have give license to them.

No issues when cladding removed.

Flats have hard wired alarms so will have early warning in case of fire.

**Extent of premises audited**

All common parts and escape routes were checked.

All risers were checked.

**Justification of audit outcome**

Very good FRA seen.

Met building manager on site and inspected all areas,

All test records were up to date.

Staff have good understanding of fire safety.

No areas of concern when cladding removed.

**Verbal Advice Given**

None recorded

**Other Authorities to notify**

None

**Weeks to Complete Work**

N/A

**Specific instructions for Admin to Action**

None

**Compliance calculation & signature**

<b>Compliance Level</b>	1 - Well above average
<b>Property Risk Group</b>	E - High Rise Residential Building (HRRB specific)
<b>Life Risk</b>	1
<b>Actual Risk Score</b>	5.03
<b>Risk Score</b>	5.00

**Audit Timings**

<b>Audit Duration</b>	<b>Travel Time</b>	<b>Post Audit Processing Duration</b>
150	90	90

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: Fault Reporting SNF - Discovery Dock Apartments East, 3 South Quay Square, London, E14 9RZ  
**Date:** 26 April 2023 13:02:48

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Red watch visit - 26th Apr 23  
Met with site manager - [REDACTED]  
Confirmed Wet Riser is now fixed but not charged. Riser will be charged by Friday 28th Apr 23. Crews should be aware they will need to charge wet riser in the event of an incident at this address until we have confirmation riser has been charged.  
AOV still inoperable with new estimated timescale 4th May  
Visit rescheduled for 7 days time to check progress.  
24hr Fire Watch Still in place  
T/LFP [REDACTED]

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**From:** [REDACTED]  
**Sent:** 25 April 2023 19:12  
**To:** [REDACTED]  
**Subject:** FW: Fault Reporting SNF - Discovery Dock Apartments East, 3 South Quay Square, London, E14 9RZ

[REDACTED]  
I/Sub Officer  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** 25 April 2023 15:15  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Fault Reporting SNF - Discovery Dock Apartments East, 3 South Quay Square, London, E14 9RZ  
**Importance:** High

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Dock Apartments East, 3 South Quay Square, London, E14 9RZ  
Watch Officers

Attached is a station notification form which highlights faults in a building, these need assessing and adding to the ORID if required, along with temporary underwrites to support tactical plans and firefighting capability within these buildings. As with any temporary hazard as part of normal business, if life safety matters are highlighted then further support can be given by Fire safety or SESO's and treated as an alleged fire risk (AFR).

**Please see below fault information pulled from the LFB High Rise Buildings Data Portal:**  
**RP NAME & PHONE:** Rendall and Rillner Dis Dock East - [REDACTED]

**FILE NUMBER:** 05/015084

**ADDRESS:**

Discovery Dock Apartments East  
3 South Quay Square  
London  
E14 9RZ

**Call Sign:** F23

**Relates to:** Smoke control systems – Natural Ventilation

**Fault:** AOV MCB requires replacing and further investigation required. Follow up being made to in house M&E

**Area affected:** All blocks from Core A to D

**Estimated Timescale for rectification:** 2 weeks

**Has the fault necessitate a temporary change in evac strategy from stay put to simultaneous?:** No

**Have any additional measures being implemented to mitigate against the fault?** Yes

Fire Watch 24/7 in place

**RP NAME & PHONE:** Rendall and Rittner Dis Dock East - [REDACTED]

**FILE NUMBER:** 05/015084

**ADDRESS:**

Discovery Dock Apartments East  
3 South Quay Square  
London  
E14 9RZ

**Call Sign:** F23

**Relates to:** Rising mains - Wet

**Fault:** Inoperative due to wet riser water tank being drained for Remedial

**Area affected:** Core C

**Estimated Timescale for rectification:** 28/04/23

**Has the fault necessitate a temporary change in evac strategy from stay put to simultaneous?:** No

**Have any additional measures being implemented to mitigate against the fault?** Yes

Fire Watch 24/7 in place

Kind Regards,

[REDACTED]

[london-fire.gov.uk](http://london-fire.gov.uk)

**Email disclaimer**

The information in this email may contain confidential or privileged materials.

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For fire safety advice please go to [london-fire.gov.uk/YourSafety](http://london-fire.gov.uk/YourSafety)







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Telephone: 020 7502 0701 | Website: [www.rendellandkitter.co.uk](http://www.rendellandkitter.co.uk) | Email: [office@rendellandkitter.co.uk](mailto:office@rendellandkitter.co.uk)  
Postal Address: Rendell & Kitter, PO Box 154, 162A Rye | Head Office & Registered Address: 138 St George Wharf, London, SE8 2JL  
Company Registration No. 2015428 (England and Wales)

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From: [REDACTED] <[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)>  
Sent: Wednesday, May 24, 2023 11:28 AM  
To: [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>; Discovery Dock East <[Estate\\_Manager@discoveryeast.co.uk](mailto:Estate_Manager@discoveryeast.co.uk)>; FSD-B&D-CITY-NEW-THAM <[FSD&DCityNewTham@london-fire.gov.uk](mailto:FSD&DCityNewTham@london-fire.gov.uk)>  
Cc: [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>; Building Manager Discovery East <[Building\\_manager@discoveryeast.co.uk](mailto:Building_manager@discoveryeast.co.uk)>  
Subject: RE: Discovery Dock

Hi All,  
I will confirm this as soon as possible.

Kind Regards,



[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)

Team Mailbox: [FSD&DCityNewTham@london-fire.gov.uk](mailto:FSD&DCityNewTham@london-fire.gov.uk)

[london-fire.gov.uk](http://london-fire.gov.uk)



From: [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>  
Sent: 24 May 2023 11:25  
To: Discovery Dock East <[Estate\\_Manager@discoveryeast.co.uk](mailto:Estate_Manager@discoveryeast.co.uk)>; FSD-B&D-CITY-NEW-THAM <[FSD&DCityNewTham@london-fire.gov.uk](mailto:FSD&DCityNewTham@london-fire.gov.uk)>; Harvey Sahota <[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)>  
Cc: [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>; Building Manager Discovery East <[Building\\_manager@discoveryeast.co.uk](mailto:Building_manager@discoveryeast.co.uk)>  
Subject: RE: Discovery Dock

Importance: High

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Dear [REDACTED],  
To clarify, we want confirmation that we would be able to remove the fire watch from site following completion of the AOV remedial works?  
To confirm, this would just leave the Fire Water Tank isolated.

Kind regards,



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Company Registration No. 2015428 (England and Wales)

Please consider the environment. Do you really need to print this email?

From: [REDACTED] <[\[REDACTED\]@discoveryeast.co.uk](mailto:[REDACTED]@discoveryeast.co.uk)>  
Sent: Wednesday, May 24, 2023 10:42 AM  
To: 'FSD&DCityNewTham@london-fire.gov.uk' <[FSD&DCityNewTham@london-fire.gov.uk](mailto:FSD&DCityNewTham@london-fire.gov.uk)>; [REDACTED] <[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)>  
Cc: [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>; [REDACTED] <[\[REDACTED\]@rendellandkitter.co.uk](mailto:[REDACTED]@rendellandkitter.co.uk)>; Building Manager Discovery East <[\[REDACTED\]@discoveryeast.co.uk](mailto:[REDACTED]@discoveryeast.co.uk)>  
Subject: RE: Discovery Dock

Importance: High

Good Morning [REDACTED]

I hope you are well. Can we get your confirmation as per below query please?

Thank you.

Kind Regards,

Final Logo Draft



Website: [www.rendellandkitteronline.co.uk](http://www.rendellandkitteronline.co.uk)

Telephone: [REDACTED]

From: [REDACTED] <[REDACTED]@discovereast.co.uk>  
Sent: Monday, May 22, 2023 3:00 PM  
To: [REDACTED] <[REDACTED]@discovereast.co.uk>; 'FSD8DCityNewTeam@london-fire.gov.uk' <FSD8DCityNewTeam@london-fire.gov.uk>  
Cc: [REDACTED] <[REDACTED]@rendallandritner.co.uk>; [REDACTED] <[REDACTED]@london-fire.gov.uk>; [REDACTED] <[REDACTED]@rendallandritner.co.uk>  
Subject: RE: Discovery Dock  
Importance: High

Dear LFB,  
Please be aware that we are making progress on resolving the issues highlighted below. We have works on the AOVs scheduled for 1<sup>st</sup> & 2<sup>nd</sup> June, bringing them back into operation at the end of 02/06. The Fire Water Tanks are moving forward and are looking at reinstating them until the leaks are resolved.  
Once we have the AOVs resolved, please confirm whether we are able to remove the Waking Watch for the remaining Fire Water Tank issue. Please confirm as soon as possible so we can adjust the Waking Watch as necessary.

Kind regards,

[REDACTED]

Rendall & Rittner | Discovery Dock

[REDACTED]

[REDACTED]



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Postal Address: Rendall & Rittner, PO Box 154, 100 St RSP | Head Office & Registered Address: 128 St George Wharf London, SE6 2JF  
Company Registration No: 2315428 (England and Wales)

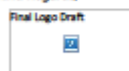
Please consider the environment. Do you really need to print this email?

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From: [REDACTED] <[REDACTED]@discovereast.co.uk>  
Sent: 05 May 2023 10:53  
To: 'FSD8DCityNewTeam@london-fire.gov.uk' <FSD8DCityNewTeam@london-fire.gov.uk>; [REDACTED] <[REDACTED]@discovereast.co.uk>; [REDACTED] <[REDACTED]@rendallandritner.co.uk>; [REDACTED] <[REDACTED]@london-fire.gov.uk>  
Subject: RE: Discovery Dock

Dear [REDACTED],  
Thanks you for your time just now. As discussed, please can you confirm for our residents peace of mind when is the only time we can take off our fire watch onsite?

Kind Regards,



[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

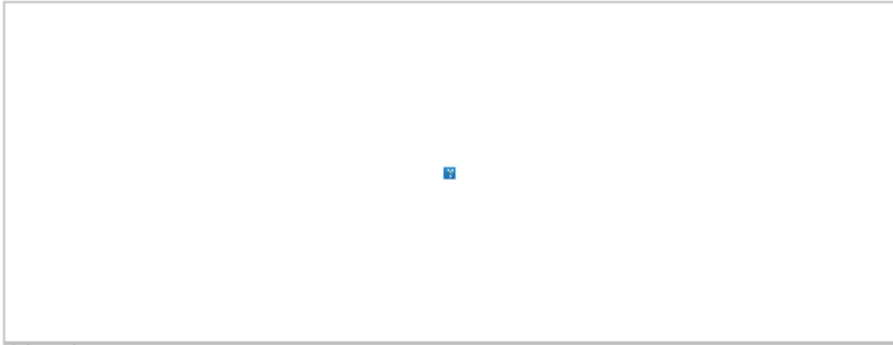
Website: [www.rendallandritneronline.co.uk](http://www.rendallandritneronline.co.uk)

Telephone: [REDACTED]

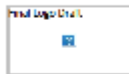
---

From: Estate Manager (Discovery Dock East)  
Sent: 04 May 2023 13:18  
To: [REDACTED] <[REDACTED]@london-fire.gov.uk>; [REDACTED] <[REDACTED]@london-fire.gov.uk>  
Cc: [REDACTED] <[REDACTED]@discovereast.co.uk>; [REDACTED] <[REDACTED]@rendallandritner.co.uk>  
Subject: Discovery Dock  
Importance: High

Hi [REDACTED],  
I hope you are both well. You might be aware by now that we have reported 2 of our fire fighting equipment is currently being rectified to be back in full service. Can you please advise if there is a situation we can consider no longer needing a fire watch? Thank you.



Kind Regards,



[Redacted signature block]

Website: [www.kindkind.com/online.html](http://www.kindkind.com/online.html)

Telephone: [Redacted]

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** RE: 05/15084 job 2318334  
**Date:** 20 June 2023 14:54:53  
**Attachments:** [image004.png](#)  
[image005.jpg](#)  
[image006.jpg](#)  
[image007.jpg](#)

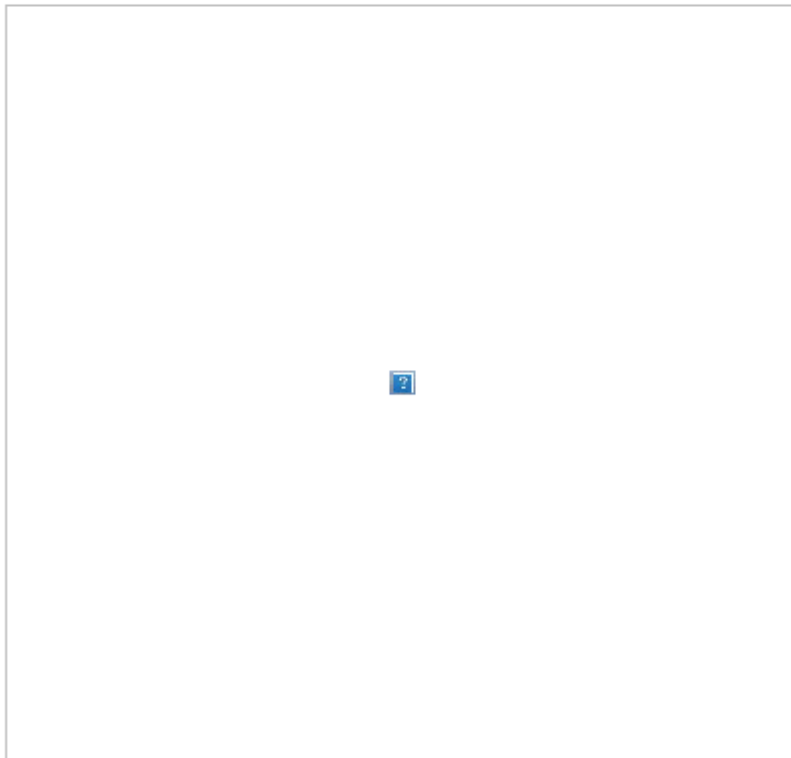
---

Hi [REDACTED]  
Please leave as is for the moment.  
It should be 4 blocks but will wait for FRA from RP and decide what to do after.  
Thanks [REDACTED]

---

**From:** [REDACTED]@london-fire.gov.uk>  
**Sent:** Monday, June 19, 2023 4:10 PM  
**To:** [REDACTED]@london-fire.gov.uk>  
**Subject:** RE: 05/15084 job 2318334

Hi [REDACTED]  
Please see screenshot below of the block of flats



Please can you provide me the addresses of how the four blocks are split by Flat numbers because as per IMapping there is only one block of flats

Thanks

Kind Regards

[Redacted]

[Redacted]

[london-fire.gov.uk](http://london-fire.gov.uk)



---

**From:** [Redacted] <[\[Redacted\]@london-fire.gov.uk](mailto:[Redacted]@london-fire.gov.uk)>  
**Sent:** 19 June 2023 15:26  
**To:** [Redacted] <[\[Redacted\]@london-fire.gov.uk](mailto:[Redacted]@london-fire.gov.uk)>  
**Subject:** 05/15084 job 2318334

Hi Team,

I have been to site and can confirm that we have 4 blocks, A,B,C,D.

Above ground they are NOT connected.

Please issue 4 audits to me 1 for each block under same file number 05/15084

Thanks [Redacted]

[Redacted]

**From:** [REDACTED] on behalf of >[BUILDINGSAFETYINFORMATION](#)  
**To:** [REDACTED] >[PSD-B&D-CITY-NEW-THAM](#)  
**Cc:** >[BUILDINGSAFETYINFORMATION](#)  
**Subject:** Rectified faults on High Rise Buildings Data Portal MILLWALL  
**Date:** 30 June 2023 11:21:18

---

Dear all

Please see below a list of addresses on your grounds where a fault reported on the High Rise Building Data Portal has been **rectified**. Please remove the fault and amend the ORD where necessary.

- DISCOVERY DOCK APARTMENTS EAST, 3 SOUTH QUAY SQUARE, LONDON, E14 9RZ x2 faults
- 1 PAN PENINSULA SQUARE, LONDON, E14 9HJ

Kind Regards

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] [@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)  
M: [REDACTED]



**From:** [REDACTED] on behalf of [FSR-AdminSupport](#)  
**To:** [FSR-8&D-CITY-NEW-THAM](#)  
**Subject:** FW: The Shell French Seafood Restaurant LTD, 3 South Quay Square, Canary Wharf, London, E14 9RU  
**Date:** 30 October 2023 13:05:00  
**Attachments:** [image001.png](#)

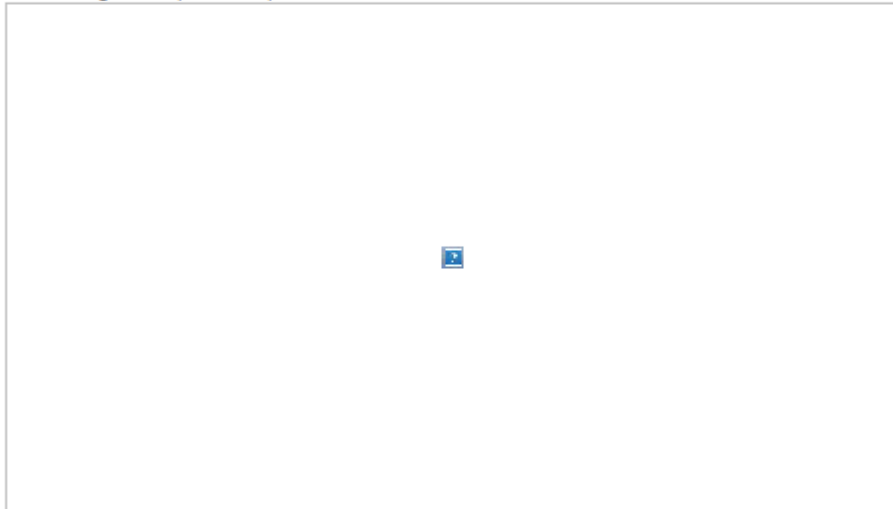
---

Good afternoon,

Please see inspection request from the local authority below regarding the following premises:

05/015084  
Ground & Basement  
3 South Quay Square  
London  
E14 9RU

The following FS01 is open for this premises - JN2318335:



[REDACTED]

[REDACTED] [@london-fire.gov.uk](#)

---

**From:** [REDACTED] <[\[REDACTED\]@towerhamlets.gov.uk](mailto:[REDACTED]@towerhamlets.gov.uk)>  
**Sent:** 30 October 2023 11:41  
**To:** [REDACTED] <[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)>  
**Cc:** FSR-AdminSupport <[FSR-AdminSupport@london-fire.gov.uk](mailto:FSR-AdminSupport@london-fire.gov.uk)>  
**Subject:** The Shell French Seafood Restaurant LTD, 3 South Quay Square, Canary Wharf, London, E14 9RU

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|

Hi [REDACTED]

**The Shell French Seafood Restaurant LTD, 3 South Quay Square, Canary Wharf, London, E14 9RU**

I hope you are keeping well.

I am currently investigating the above restaurant regarding smell nuisance complaints from residents. A complainant inform me this morning that there was a fire incident at the above restaurant yesterday evening, a lot of smoke was seen coming out of the restaurant and fire brigade was involved. When I spoke to the restaurant manager this morning, he mentioned the kitchen extraction ducting engine was faulty and their engineer is investigating the issue at the moment.

Is it possible for your team to carry out a fire safety audit on the premises?

Kind Regards

[REDACTED]

[REDACTED]

[REDACTED] [@towerhamlets.gov.uk](mailto:[REDACTED]@towerhamlets.gov.uk)

[www.towerhamlets.gov.uk](http://www.towerhamlets.gov.uk)

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From: [REDACTED] on behalf of >BUILDINGSALLIANCE@LONDON  
To: [REDACTED]  
Cc: [REDACTED] <[REDACTED]>  
Subject: Fault Reporting SNF - Discovery Dock Apartments East, 3 South Quay Square, London, E14 9RZ  
Date: 03 May 2023 16:43:40  
Attachments: SPS\_A020\_s2a Fire Safety Station Notification Form Fault Reporting Fire safety Recs.docx

---

Good Afternoon,  
Please see update on the Building Faults for this premises

**RP NAME & PHONE:** Rendall and Rittner Dis Dock East - [REDACTED]

**FILE NUMBER:** 05/015084

**ADDRESS:**

Discovery Dock Apartments East

3 South Quay Square

London

E14 9RZ

**Call Sign:** F23

**Relates to:** Smoke control systems - Natural Ventilation

**Fault:** AOV MCB requires replacing and further investigation required. Completed 03rd May then Colt found further issues which are:

All Core's head of stairs and head of shaft are not working.

**Area affected:** All Blocks from Core A to D

**Estimated Timescale for rectification:** 31st May 2023

**Has the fault necessitate a temporary change in evac strategy from stay put to simultaneous?:** No

**Have any additional measures being implemented to mitigate against the fault?** Yes -  
We have ordered a Fire Watch for 24/7

**RP NAME & PHONE:** Rendall and Rittner Dis Dock East - [REDACTED]

**FILE NUMBER:** 05/015084

**ADDRESS:**

Discovery Dock Apartments East

3 South Quay Square

London

E14 9RZ

Call Sign: F23

Relates to: Rising mains - Wet

**Fault: Inoperative due to wet riser water tank being drained for Remedial. Following remedial leaks has been found and might need tank replacement.**

Area affected: Core C

**Estimated Timescale for rectification: 31st May 2023**

Has the fault necessitate a temporary change in evac strategy from stay put to simultaneous?: No

Have any additional measures being implemented to mitigate against the fault? Yes -  
We have ordered a Fire Watch for 24/7

Kind Regards,

[Redacted signature block]

[\[redacted\]@london-fire.gov.uk](mailto: [redacted]@london-fire.gov.uk)

[\[redacted\]@london-fire.gov.uk](mailto: [redacted]@london-fire.gov.uk)

[\[redacted\]@london-fire.gov.uk](mailto: [redacted]@london-fire.gov.uk)

---

**From:** [redacted]@london-fire.gov.uk>

**Sent:** 26 April 2023 13:03

**To:** [redacted]@london-fire.gov.uk>

**Cc:** [redacted]

**Subject:** Re: Fault Reporting SNF - Discovery Dock Apartments East, 3 South Quay Square, London, E14 9RZ

Red watch visit - 26th Apr 23

Met with site manager - [redacted]

Confirmed Wet Riser is now fixed but not charged. Riser will be charged by Friday 28th Apr 23. Crews should be aware they will need to charge wet riser in the event of an incident at this address until we have confirmation riser has been charged.

AOV still inoperative with new estimated timescale 4th May