

**Freedom of Information request reference number:** 8365.1

**Date of response:** 27/02/2024

**Request:**

I am interested to know if you can tell me the amount of total grievances against each officer in the Group Commander rank without revealing their identities. (This is for all grievances not for any reason.) In the date range of 20/12/21 to 19/12/22

**Response:**

On the 16 November 2023 you asked for the following information ([FOIA 8125.1](#)):

*"I am interested to know if you can tell me the amount of total grievances against each officer in the Group commander Rank without revealing their identities. In the date range of the last 3 years.  
Example answer: There has been 20 Group Commanders in the last 3 years."*

On the 15 December 2023, the LFB confirmed this information was not held in a structured file therefore, to identify the information you were seeking, it would require a manual search of any records held. We calculated this would take us over the cost threshold and we issued a formal 'refusal notice' [under section 12 of the FOIA](#) in our [response](#) to FOIA 8125.1.

If the cost exceeds the appropriate limit to comply with a request, a public authority is not obliged to comply with it. On the 19 December 2023, you requested a review of [FOIA 8125.1](#) but you then cancelled the internal review request and, on the same day, requested the same data but for the date range "20/12/2022 to 19/12/2023". This request was logged as FOI request reference number [8365.3](#) and we provided you with a response to this FOI request on [29/01/2024](#).

Under [Section 16 - Advice and assistance](#) of the FOIA we have a duty to provide advice and assistance, as so far as it is considered reasonable to expect the authority to do so, to the person making requests for information. I believe we fulfilled this duty by providing you with a response to the information you requested on the 19 December 2023 ([FOIA 8365.3](#)) after we had also issued the refusal notice to you based on the cost for the same data over the "last 3 years" in [FOIA 8125.1](#).

Your subsequent request received on the 29 January 2024 (this request, FOIA 8365.1) is substantially similar and/or a repeated request of that which was refused under [section 12 of the FOIA](#), as previously explained in our response to you dated the 15 December 2023 ([FOIA 8365.3](#)).

In your current request you asked for:

*"I am interested to know if you can tell me the amount of total grievances against each officer in the Group Commander rank without revealing their identities. (This is for all grievances not for any reason.)  
In the date range of 20/12/21 to 19/12/22"*

The LFB is not obliged to comply with a subsequent identical or substantially similar request from that person unless a reasonable interval has lapsed between compliance with the previous request and the making of the current request.

Therefore, as the LFB has previously complied with your request for substantially similar information ([FOIA 8365.3](#)), this response now serves as a refusal notice [under Section 14 \(2\) - Vexatious or repeated requests](#) of the FOI act.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>