

Freedom of Information request reference number: FOIA3958.1

Date of response: 07 December 2018

Request and Response:

I want to submit a freedom of information request for the following information relating to telephony and networks services. The previous response didn't provide me with the contract dates or the number of lines and the minutes monthly spend.

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

- 1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**
- 4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**
- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

All lines are BT with the fixed line contract duration being 5 years serving approximately 400 PSTN's

Contract 2

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
- 8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.**
- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**
- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

All Lines are BT. There are 400 PSTN's all taken out at different times and all on a rolling contract, for example some numbers date back 30 years, others taken out this year.

We do not pay for minutes usage and therefore we do not hold information at this level. There are approximately 2,500 Extensions, which are internal numbers not DDI.

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract.

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Broadband is provided by BT, as explained we do not pay for minutes usage and therefore we do not hold information at this level. However the approximate spend per annum is £8,000.

Contract 4

14. WAN Provider - please provide me with the supplier for each contract if there is no information available please can you provide further insight into why?

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please provide me with the renewal date for each supplier.

The main supplier is BT of which expires on 30/06/2020.

16. Contract Description: Please can you provide me with a brief description of each contract.

Core WAN – private circuits

One Bill – PSTN, Broadband, BT Conferencing

17. The number of sites: Please state the number of sites the WAN covers for each contract. Approx. will do.

110

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

WAN Spend Private Circuits Only - £210K per annum

19 . If the above WAN contract is not in relation to N3/HSCN can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

N/A

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Strategic Support Manager

Contracts Management Group
Procurement Department
London Fire Brigade
3rd floor west
169 Union Street
Southwark
SE1 0LL

Tel: 020 8555 1200
info@london-fire.gov.uk