

Freedom of Information request reference number: 7965.1

Date of response: 27/10/2023

Request:

Average response times for emergency callouts in each of London's 32 boroughs, in each year from 2014 to 2023.

The data does not have to be broken down by emergency category - an average across all categories is fine

Response:

The LFB publish detailed information about incident response times online via the London Datastore. The information can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records>. The spreadsheet can be filtered by 'CalYear' and by 'DeployedFromStation_Name'.

We also publish a yearly 'Fire Facts – Incident response times' report which can be accessed here: <https://data.london.gov.uk/dataset/incident-response-times-fire-facts>

This report sets out the key information on the response times to the 999 calls received by the London Fire Brigade. It includes supporting data and analysis on the various stages of emergency response from how long it takes people to call the fire brigade when a fire starts to how long it takes to handle the 999 call and for fire engines to arrive on scene and resolve the incident.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>