

**Freedom of Information request reference number:** 9120.1

**Date of response:** 28 October 2024

**Request:**

*I would like to request information on the number of false call outs in North West London over the last three years. Specifically, how many false call outs were attended in the boroughs of Barnet, Brent, Camden, Ealing, Enfield, Haringey, Harrow, Hillingdon and Islington in the last three years (2021, 2022 and 2023, also 2024 to date if possible)? Within these boroughs, how many callers were fined for excessive numbers of false call outs in the last three years (2021, 2022 and 2023, also 2024 to date if possible)? If this is unsuitable, please advise how the request can be refined.*

**Response:**

Please see the table below detailing the number of false call outs attended in North West London over the last 3 years broken down by year and Borough.

Borough	2021	2022	2023	2024	Grand Total
BARNET	1951	2257	2126	1591	7925
BRENT	1502	1778	1694	1389	6363
CAMDEN	2764	3002	3237	2354	11357
EALING	1821	2117	2385	1670	7993
ENFIELD	1234	1385	1434	1076	5129
HARINGEY	1483	1511	1723	1191	5908
HARROW	939	950	989	794	3672
HILLINGDON	1656	1963	2216	1780	7615
ISLINGTON	1756	2025	2284	1732	7797
<b>Grand Total</b>	<b>15106</b>	<b>16988</b>	<b>18088</b>	<b>13577</b>	<b>63759</b>

We do not fine callers for false call outs

I hope you find this information of use. Should you have any further questions please do let me know.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).