

Freedom of Information request reference number: 8279.1

Date of response: 02/02/2024

Request:

Please can you provide:

1) A copy of the command and control log of this incident regarding the fire and utilisation of LFB Heathrow resources (or neighbouring resources)

2) A recording of the Omnicrash multi-agency call received into LFB from Air Traffic Control regarding the onboard emergency.

Response:

1) A copy of the command-and-control log of this incident regarding the fire and utilisation of LFB Heathrow resources (or neighbouring resources)

The LFB publish details of every incident responded to since January 2009 through the London Datastore. These can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>.

For fire incidents, those individuals and organisations affected by the incident can request a 'fire report' or the 'mobilisation report' which, for fires that involve buildings, vehicles, or those that cause injuries, provides more details about the incident and the cause of the fire where known.

Fire reports are not available under the freedom of information act (FOIA) as they are considered a chargeable service and, as such, will incur a fee. As a result, they are exempt under [Section 21 of the Freedom of Information Act 2000 - Information accessible to an applicant by other means](#).

If you do want to go ahead and request a copy of any fire reports held, I must also advise that you may not be eligible to receive a copy. Further information about how to obtain a LFB incident report is published on our website and can be accessed through the following link <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/>

2) A recording of the Omnicrash multi-agency call received into LFB from Air Traffic Control regarding the onboard emergency.

It is our view that the information also falls within [Section 41 of the Freedom of Information Act 2000 \(Information provided in confidence\)](#) because, when a caller makes a 999 call it is their reasonable expectation that the information has been provided in confidence and would not be made public.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>