

Freedom of Information request reference number: FOIA 6244.1

Date of response: 21.01.2022

Request:

Please can you send me the information stated below:

1. Supplier of the contract for CCTV maintenance and support
2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
3. What is the expiry date of this contract?
4. What is the duration of the contract?
5. What is the review date of this contract? If possible the likely outcome of this review
6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?
7. What is the total number of cameras in use/under this contract?
8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details

If there is no CCTV maintenance contract in place

1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
2. How much is the average annual spend on the in-house maintenance?
3. How many cameras are in use?
4. Is there a plan to review this at any point, if so what would the date be?
5. Who is in charge of overseeing the in-house maintenance?

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list?
2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
3. How many cameras are in use?
4. How much is the average annual spend on the ad-hoc agreement?
5. What is the date it is to be reviewed?

Response:

1. *Supplier of the contract for CCTV maintenance and support*
2. *How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)*
3. *What is the expiry date of this contract?*
4. *What is the duration of the contract?*
5. *What is the review date of this contract? If possible the likely outcome of this review*

The information to answer questions 1-5, is published online, via the London Datastore. The LFB contracts and tender process are updated quarterly and are published [here](#). If you download the spreadsheet: '[LFB list of contracts at 30 September 2021](#)', the CCTV contract falls under 'The Provision of Planned And Reactive Maintenance Work For Appliance Bay Doors, Gates, Barriers And Drill Tower Grills And Shutters ' contract. Details of this contract can be found under reference no. 5956.

Please note, the LFB are currently working on an estate-wide security project that will replace the contract with Arkas. The Selection Questionnaire (SQ) for this tender was uploaded to [Blue Light Portal](#) on 21st December 2021.

6. *The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?*

The Brigade cannot provide this information, as a full asset register for CCTV assets is not in place.

7. *What is the total number of cameras in use/under this contract?*

The Brigade cannot provide this information, as a full asset register for CCTV assets is not in place.

8. *The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.*

The CCTV contract is incorporated within the [Arkas](#) door contract and is currently sub-contracted to [G4S](#).

9. *Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details.*

The person responsible for this contract is Claire Page, Head of Facilities Management, and they can be contacted via the LFB switchboard: T - 0208 555 1200.

Please note, the LFB website provides details of where all LFB tender opportunities are advertised: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/procurement/>

The Brigade does not respond to unsolicited emails or telephone calls and therefore encourages all companies wishing to work with the Brigade to register with the BlueLight E-tendering Portal.

I hope you find the information we have been able to provide of use. If you have any further questions, please contact: InformationAccess@london-fire.gov.uk

We have dealt with your request under the Freedom of Information Act (FOIA) 2000. For more information about this process, please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>