Freedom of Information request reference number: 6314.1

Date of response: 02 February 2022

Request:

I would like to find out about the delay to fire services in Enfield which have a reported 54% delay in response times ie the cause and the effects this has and could cause.

Response:

The LFB publish detailed information about incident response times online via the London Datastore. The information can be accessed via the following link: https://data.london.gov.uk/dataset/incident-response-times-fire-facts

The report sets out the key information on the response times to the 999 calls received by the London Fire Brigade. It includes data and analysis on the various stages of emergency response from how long it takes people to call the fire brigade when a fire starts to how long it takes to handle the 999 call and for fire engines to arrive on scene and resolve the incident.

The information can be accessed via the following link: https://data.london.gov.uk/dataset/incident-response-times-fire-facts

The 2020 average response times for Enfield borough can be found from page 16 onwards in the Fire Facts - Incident response times 2020 report. Information for earlier years can be found in the earlier reports included on the website page. The information for 2021 will be published on the same page in the future.

I can see from the 2020 fire facts document that the current standards for the speed of arrival of fire engines to all types of incidents, anywhere in London (i.e. first fire engine in an average of six minutes, second in an average of eight minutes), were put in place by the Third London Safety Plan (LSP3) 2008-2011.

In 2020, the average first appliance attendance time was 05:37 minutes for Enfield and the average second appliance attendance time was 06:54 minutes (which is within the current standards).

In addition, the LFB also publish all mobilisation records through the London Datastore. This dataset contains the details of every fire engine (pumping appliance) sent to an incident since January 2009. Information is provided for the appliance mobilised, where it was deployed from and the times recorded for arriving at the incident.

The information can be accessed via the following link: https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records

If you download the 'LFB Mobilisation data - last three years' spreadsheet, you can look at the information for the fire stations based in Enfield borough but filtering column P, 'DeployedFromStation_Name'. The fire stations based in Enfield are: Enfield, Edmonton and Southgate. Delay codes can be found in column V, 'DelayCode_Description'.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/