Freedom of Information request reference number: 6426.1

Date of response: 24 March 2022

Request:

Incident number 083225-24062017

- *The exact time that the fire was reported to the LFB on the 24th June that year.*
- *The exact time that the first fire truck arrived at Dickinson House on the 24th June that year and what form this fire truck took (e..g, was this a flat bed truck or did it have a high ladder)?*
- *How did you intend to fight the fire (I assume this was from within the flat but I would be glad if you could confirm this)*
- *What subsequent fire tenders you sent to Dickinson House and when did these trucks arrive.*

Response:

The LFB publish all mobilisation records through the London Datastore. This dataset contains the details of every fire engine (pumping appliance) sent to an incident since January 2009. Information is provided for the appliance mobilised, where it was deployed from and the times recorded for arriving at the incident.

The information can be accessed via the following link: https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records

I have extracted the information held for incident number: 083225-24062017 in the table below. Please note the times recorded are in GMT (so you will need to add an hour to consider that the incident took place in July, so will be during BST).

Columns in 'LFB Mobilisation data from January 2009' published spreadsheet	Description of Column (Metadata)	Record for Incident No. 083225-24062017			
IncidentNumber	LFB Incident Number	083225-24062017	083225-24062017	083225-24062017	083225-24062017
CalYear	Year of 999 call	2017	2017	2017	2017
HourOfCall	Hour of 999 call	16	16	16	16
ResourceMobilisationId	LFB Resource Mobilisation ID	4934348	4934350	4934352	4934349
Resource_Code	LFB Resource Code	F261	A281	F281	F251
PerformanceReporting	First Pump arrived at incident	1	2	Not Used	Not Used
DateAndTimeMobilised	Date and time of mobilised (GMT)	24/06/2017 15:27	24/06/2017 15:27	24/06/2017 15:27	24/06/2017 15:27
DateAndTimeMobile	Date and time of mobile (GMT)	24/06/2017 15:28	24/06/2017 15:28	24/06/2017 15:27	24/06/2017 15:27
DateAndTimeArrived	Date and time arrived (GMT)	24/06/2017 15:33	24/06/2017 15:33	24/06/2017 15:35	24/06/2017 15:35
TurnoutTimeSeconds	Turnout time in seconds	70	78	39	39
TravelTimeSeconds	Travel time in seconds	302	324	445	452
AttendanceTimeSeconds	Attendance time in seconds	372	402	484	491
DateAndTimeLeft	Date and time left the incident (GMT)	24/06/2017 20:39	24/06/2017 20:34	24/06/2017 20:58	24/06/2017 19:23
DateAndTimeReturned	Date and time returned to station (GMT)	NULL	NULL	NULL	NULL
DeployedFromStation_Code	Deployed from station code	F26	A28	F28	F25
DeployedFromStation_Name	Deployed from station name	Bethnal Green	Dowgate	Homerton	Shadwell
DeployedFromLocation	Deployed from location	Home Station	Home Station	Home Station	Home Station
PumpOrder	Pump order	1	2	3	4
PlusCode_Code	Code of Plus Code	Initial	Initial	Initial	Initial
PlusCode_Description	Description of Plus Code	Initial Mobilisation	Initial Mobilisation	Initial Mobilisation	Initial Mobilisation
DelayCodeId	Delay code ID	9	NULL	NULL	NULL
DelayCode_Description	Delay code description	Traffic, roadworks, etc	NULL	NULL	NULL

The table shows the times that the first four pumps (the "normal", flat bed fire engines) arrived at the incident and from which stations they were deployed from.

It also shows the hour in which the first call was received (16:00, this is BST) and the time the first pumps were mobilised.

To provide you with some clarification around the 'Date and time of mobilised' times recorded, there are two stages to handling a 999 call:

• understanding the nature of the call and confirming there is a real emergency; and
• confirming the address or location and then dispatching a fire engine(s).

https://data.london.gov.uk/dataset/incident-response-times-fire-facts

The times published online show the times that the incident was created (incident confirmed as real, location confirmed and fire engine dispatched), rather than the time that the 999 call was made to the LFB.

The '*date/time of answer*' recorded on the Incident Management System (IMS) for incident no. 083225-24062017 is 16:25:58 (BST).

We also publish further incident records online via London DataStore. These can be accessed via this link: https://data.london.gov.uk/dataset/london-fire-brigade-incident-records.

I have extracted the information published about incident no. 083225-24062017 below:

Columns in 'LFB Incident data with notional cost and UPRN from January 2009' published spreadsheet	Description of Column (Metadata)	Record for Incident No. 083225-24062017
IncidentNumber	LFB Incident Number	083225-24062017
DateOfCall	Date of 999 call	24-Jun-17
CalYear	Year of 999 call	2017
TimeOfCall	Time of 999 call (GMT)	16:27:14
HourOfCall	Hour of 999 call	16
IncidentGroup	High level incident category	Fire
StopCodeDescription	Detailed incident category	Primary Fire
SpecialServiceType	Further detail for special services incident categories	
PropertyCategory	High level property descriptor	Dwelling
PropertyType	Detailed property descriptor	Purpose Built Flats/Maisonettes - 4 to 9 storeys
AddressQualifier	Qualifies location of actual incident relevant to category above	Correct incident location
Postcode_full	Postcode	

Postcode_district	Postcode Districs	E2
UPRN	Unique Property Reference Number	0
USRN	Unique Street Reference Number	22701242
IncGeo_BoroughCode	Borough Code	E09000030
IncGeo_BoroughName	Borough Name	TOWER HAMLETS
ProperCase	Borough Name	Tower Hamlets
IncGeo_WardCode	Ward Code	E05009335
IncGeo_WardName	Ward Name	WEAVERS
IncGeo_WardNameNew	New Ward Name	WEAVERS
Easting_m	Easting	NULL
Northing_m	Northing	NULL
Easting_rounded	Easting rounded up to nearest 50	534050
Northing_rounded	Northing rounded up to nearest 50	182650
Latitude	Latitude	NULL
Longitude	Longitude	NULL
FRS	Fire Service ground	London
IncidentStationGround	LFB Station ground	Bethnal Green
FirstPumpArriving_AttendanceTime	First Pump attendance time in seconds	372
FirstPumpArriving_DeployedFromStation	First Pump deployed from station	Bethnal Green
SecondPumpArriving_AttendanceTime	Second Pump attendance time in seconds	402
SecondPumpArriving_DeployedFromStation	Second Pump deployed from station	Dowgate
NumStationsWithPumpsAttending	Number of stations with pumps in attendance	4
NumPumpsAttending	Number of pumps in attendance	5
PumpCount		21
PumpHoursRoundUp	Time spent at incident by pumps, rounded up to nearest hour	95
Notional Cost (£)	Time spent multiplied by notional annual cost of a pump	31160
NumCalls	Number of 999 calls received for the incident	61

Please note, as above, the time of 999 call is the time that the call was handled by the Control room and the incident was created.

You have also asked "*How did you intend to fight the fire*". This specific information is not recorded on our Incident Management System, although we do record the main action taken by Brigade personnel. For incident no. 083225-24062017 this is recorded as '*Main branch/Jet (J)*'.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/