

Freedom of Information request reference number: 6120.1

Date of response: 29 October 2021

Request:

How does it take for you to reach at the house if the house is burning.

Response:

The LFB publish detailed information about incident response times online via the London Datastore. The 'Incident response times - Fire Facts' report can be accessed through the following link: <https://data.london.gov.uk/dataset/incident-response-times-fire-facts>

This Fire Facts report sets out the key information on the response times to the 999 calls received by the London Fire Brigade. It includes data and analysis on the various stages of emergency response from how long it takes people to call the fire brigade when a fire starts to how long it takes to handle the 999 call and for fire engines to arrive on scene and resolve the incident.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>