

Freedom of Information request reference number: 6015.1

Date of response: 28 September 2021

Request:

Please advise of the response/turn out time to the old Catford Excalibur Estate from any nearby or reasonably distances station.

Response:

In the Whitefoot ward, that Catford Excalibur Estate falls within, we attended 94% of incidents within 10 minutes.

You may also be interested to know that we publish key information on response times via the London Datastore website. This includes data and analysis on the various stages of emergency response from how long it takes people to call the fire brigade when a fire starts, to how long it takes to handle the 999 call and for fire engines to arrive on scene and resolve the incident.

This information is broken down to borough level and can be accessed via the following link:

<https://data.london.gov.uk/dataset/incident-response-times-fire-facts>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).