

Freedom of Information request reference number: 6017.1

Date of response: 30 September 2021

Request:

Since 2011: I would like to see the outcome for complaints of bullying and harassment put forward to LFB management by firefighters. In other words is there any history of LFB management being disciplined when complaints for bullying and harassment have been raised by firefighters.

Response:

Our People Services department have confirmed that the Brigade has a Harassment Complaints Procedure and a manual log is made of all complaints raised in accordance with this policy. Complaints are subject to an initial review to determine what (if any) action is required in accordance with this or any other Brigade policy or procedure. A serious complaint of harassment is likely to be considered under the disciplinary procedure. Since 2011, we are aware of three cases proceeding to a disciplinary procedure which concerned staff ranked as Station Officer and above.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).