

Freedom of Information request reference number: 5942.1

Date of response: 24 August 2021

Request:

I would like to request copies of the following data:

All information, correspondence, call logs, records, reports and images held by the London Fire Brigade Service in relations to reports of a leaking roof at 119 Hillingdon Street, SE17 between Jan 2000 – July 2021.

All information and correspondence relating to damages caused to the property due to a leaking roof at 119 Hillingdon Street, SE17 between Jan 2000 – July 2021

All information and correspondence relating to injuries caused due to a leaking roof / collapse of ceilings at 119 Hillingdon Street, SE17 between Jan 2000 – July 2021.

Response:

We have a record of attending the following incidents at 119 Hillingdon Street between Jan 2000 and 24 August 2021:

Type	Postcode	Address	Incident/Visit ID	Time of call	Job type
Special Service	SE17 3UX	119 HILLINGDON STREET, LONDON, SOUTHWARK	104316-07082021	07/08/2021	Weather Related Flooding - Make Safe
Special Service	SE17 3UX	119 HILLINGDON STREET, LONDON, SOUTHWARK	096511-25072021	25/07/2021	Other Incident

We record very little information in relation to special service (non-fire) incidents attended by the LFB. All information in relation to special service incidents attended by the LFB is entered on to our Incident Management System (IMS).

Call logs

Incident no. 104316-07082021: We received two 999 calls for this incident. We do not hold the name, or location of the 999 callers. We do hold a phone number for the 999 callers but this information is exempt from disclosure to you under [section 40 of the FOIA – Personal Information](#).

Incident no. 096511-25072021: We received two 999 calls for this incident. One call was received from another emergency service requesting the attendance of the LFB. We do not hold the name, or location of the second 999 caller. We do hold a phone number for the second 999 caller but this information is exempt from disclosure to you under [section 40 of the FOIA – Personal Information](#).

Images

Our IMS record shows there are no images recorded for both incident no. 104316-07082021 and incident no. 096511-25072021.

Reports (which would include very brief details of any recorded injuries or damage to property)

I have attached the LFB confirmation of attendance report for both incidents. Please note, personal data has been redacted from the report for incident no. 096511-25072021 under [section 40 of the FOIA – Personal Information](#).

We do also hold a two further types of report for these incidents:

Report Type	Description of Report	Cost
Special Service Report	<p>This report is issued for attendances made by the Brigade that do not involve any firefighting and include flooding, road traffic accidents, animal rescues and lift releases.</p> <p>This report is based in the information the LFB collect for statistical purposes. It is a standardised form (on one page of A4 paper) that is produced for every special service incident attended.</p> <p>This report is not a detailed description of the incident or the actions of the Brigade.</p>	Free of charge
Mobilisation report (end-of-incident report)	<p>This report details the mobilisation of LFB resources to an incident, any messages recorded by the LFB Control Room Officers during the incident and the incident stop message.</p> <p>Personal data will be removed from this report.</p>	£110

Special Service reports are not available under the freedom of information act (FOIA) as the information contained within the report is exempt from the general right of public access on the basis that they contain information collected in confidence (where [section 41 of the Freedom of Information Act 2000](#) would apply).

Mobilisation reports are not available under the freedom of information act (FOIA) as they are considered a chargeable service and, as such, will incur a fee. As a result they are exempt via [Section 21](#) of the FOIA - Information accessible to applicant by other means.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).



LONDON FIRE BRIGADE

Confirmation of attendance of London Fire Brigade to a special service* incident

Date of report: 24 August 2021

Reference: 096511-25072021/29824

The data presented below have been derived from a computer database. The principal purpose of the database is statistical analysis and to facilitate this analysis, information has been classified into broad categories.

Incident number:	096511-25072021
Fire station ground where fire occurred:	Lambeth
Time and date of call to the Brigade:	15:03 hrs 25 July 2021
Origin of call:	Person (land line)
Recorded time and date of arrival of Brigade:	15:08 hrs 25 July 2021
Recorded time and date incident under control:	15:36 hrs 25 July 2021
Time and date incident closed:	15:45 hrs 25 July 2021

(The address below may not be shown in full as it could result in the disclosure of personal data under the Data Protection Act)

Address qualifier:	Correct incident location
Building name/Number:	119
Flat/Unit name/Number:	
Street:	HILLINGDON STREET
Locality:	
Town:	LONDON
County:	
Post Code:	SE17 3UX
Further description of location (where required):	
Type of property involved:	House - single occupancy
Type of special service:	[REDACTED]

*A special service is any non-fire related incident and includes circumstances such as road traffic collisions, rescues of persons in difficulty, dealing with flooding and making structures safe.

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Confirmation of attendance of London Fire Brigade to a special service* incident

Date of report: 24 August 2021

Reference: 104316-07082021/29822

The data presented below have been derived from a computer database. The principal purpose of the database is statistical analysis and to facilitate this analysis, information has been classified into broad categories.

Incident number:	104316-07082021
Fire station ground where fire occurred:	Lambeth
Time and date of call to the Brigade:	10:30 hrs 07 August 2021
Origin of call:	Person (mobile)
Recorded time and date of arrival of Brigade:	10:33 hrs 07 August 2021
Recorded time and date incident under control:	11:08 hrs 07 August 2021
Time and date incident closed:	11:10 hrs 07 August 2021

(The address below may not be shown in full as it could result in the disclosure of personal data under the Data Protection Act)

Address qualifier:	Correct incident location
Building name/Number:	119
Flat/Unit name/Number:	
Street:	HILLINGDON STREET
Locality:	
Town:	LONDON
County:	
Post Code:	SE17 3UX
Further description of location (where required):	
Type of property involved:	House - single occupancy
Type of special service:	Weather Related Flooding - Make Safe

*A special service is any non-fire related incident and includes circumstances such as road traffic collisions, rescues of persons in difficulty, dealing with flooding and making structures safe.

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