

**Freedom of Information request reference number:** 6519.1

**Date of response:** 12 May 2022

**Request:**

*Can you please disclose information regarding the Fire Brigade's use of the following software and datasets? For each can you please detail: The number & types of licenses held, the price of these licenses, and the renewal date or contract length of the licenses held.*

- 1. The product name & provider of your incident recording software*
- 2. The product name & provider of any Hydrant Management software*
- 3. The product name & provider of your risk management software*
- 4. The product name & provider of any geographical information system (GIS)*
- 5. The product name & provider of any Gazetteer software*
- 6. The product name & provider of your Mobile Data Terminal software*

**Response:**

Product name, number and types of license held:

*Incident recording software*

We use our own system, IMS (Incident management System) There are no licensing requirements.

*Hydrant Management software*

We use our own system, Farynor There are no licensing requirements.

*Risk management software*

We use our own system, ORD (Operational Risk Database). There are no licensing requirements.

*Geographical information system (GIS)*

We use the Cadcorp SIS WebMap product with a corporate (all user) licence.

*Gazetteer software*

We currently use the ESRI ArcGIS Desktop and LocatorHub products. This is a server based product installed on two servers with two corresponding licences

*Mobile Data Terminal software*

We currently use the Airbus Defence and Space, SCResponse product installed on 340 devices with individual licences.

Price, renewal date or contract length:

Where our own software is not used, I would like to direct you to the [London Datastore](#) website which publishes information the Brigade routinely makes available to the public.

The Local Government Transparency Code 2015 requires the publication of the details of every contract, commissioned activity (including external consultants), purchase order, framework agreement and any other legally enforceable agreement with a value that exceeds £5,000. The London Fire Commissioner

scheme of governance provides for tenders for purchases of £10,000 or more in value

The LFB current contracts list is updated quarterly and can be accessed via the following link:

<https://data.london.gov.uk/dataset/lfepa-procurement-information---current-contracts>

The person responsible for each contract is the Head of the Department listed under '*Team Name*' in the contracts list. They can be contacted through the LFB number 0208 555 1200.

In addition, details of any purchase orders of between £5,000 and £10,000 are also available on the London Datastore [here](#) and this data is updated on a quarterly basis.

All payments of £250 or more are published monthly and are available for the current year [here](#).

Please note, the LFB website provides details of where all LFB tender opportunities are advertised:

<https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/procurement/>

The Brigade does not respond to unsolicited emails or telephone calls and therefore encourages all companies wishing to work with the Brigade to register with the BlueLight E-tendering Portal.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>