



Freedom of Information request reference number: 6675.1

Date of response: 01/08/2022

Request:

In October 2021 you very kindly sent me a [set of data on call outs and response times](#).

I would like to request, please, for this data to be updated with monthly figures from October 2021 to date:

Data for fire engine call outs and response times for (1) London Borough of Tower Hamlets (2) Postcode starting E2 (3) Postcode starting E2 7* as follows: a. Reporting period 01 October 2021 to date b. Data summarised: Monthly c. Number of Callouts d. Incident Group and Incident Type e. Av response time per incident group and type

Response:

In response, I attach the data below which provides the information you have requested; there are three tables:

- Data for Tower Hamlets borough
- Data for postcode E2
- Data for postcodes E2 7*

Just a few notes to accompany the data and to explain it:

- The Brigade's attendance standard for arrival of a first appliance is six minutes on average.
- Our annual Fire Facts document Incident Response Times 2021 – available [here](#) – explains our attendance standard and how it is calculated (see annex B).
- The Brigade has a commitment to meet its attendance standard on a London-wide basis on an annual basis, and also seeks to achieve the standard at borough level. We do not commit to meet the attendance standard at any geography below borough level (e.g. at ward or postcode level).
- Given the small numbers of incidents in the data sets you have requested, you will see relatively wide fluctuations in attendance time performance.

Borough PostCode	TOWER HAMLETS All				First appliance attendance time (mins)				
	Row Labels	False Alarm	Fire	Special Service	Grand Total	False Alarm	Fire	Special Service	Grand Total
		Incidents attended							
2021	589	175	509	1273	04:23	04:46	04:47	04:35	
October	168	45	202	415	04:37	04:50	04:50	04:44	
November	191	89	160	440	04:09	04:55	04:47	04:31	
December	230	41	147	418	04:25	04:23	04:44	04:30	
2022	1109	411	1203	2723	04:23	04:35	04:41	04:32	
January	185	49	168	402	04:12	04:19	04:39	04:23	

February	159	73	203	435	04:05	04:07	04:50	04:24
March	184	58	193	435	04:33	04:42	04:56	04:43
April	171	58	188	417	04:20	04:25	04:37	04:27
May	181	60	190	431	04:19	04:28	04:36	04:27
June	159	82	177	418	04:40	05:20	04:33	04:46
July	70	31	84	185	04:43	04:21	04:30	04:34
Total	1698	586	1712	3996	04:23	04:38	04:43	04:33

Borough TOWER HAMLETS
PostCode E2

Row Labels	Incidents attended				First appliance attendance time (mins)			
	False Alarm	Fire	Special Service	Grand Total	False Alarm	Fire	Special Service	Grand Total
2021	101	23	79	203	04:16	05:00	04:32	04:27
October	20	4	20	44	04:28	05:10	04:07	04:23
November	29	13	30	72	04:09	05:11	04:43	04:34
December	52	6	29	87	04:16	04:28	04:40	04:24
2022	186	51	152	389	04:06	04:12	04:30	04:15
January	30	10	23	63	03:47	04:08	04:23	04:01
February	25	4	20	49	03:45	03:16	04:23	03:55
March	29	8	27	64	04:37	04:09	04:20	04:27
April	33	3	18	54	04:20	03:28	04:54	04:29
May	34	10	24	68	04:09	04:57	04:48	04:27
June	26	11	26	63	03:42	03:56	04:12	03:56
July	9	5	14	28	04:23	04:41	04:49	04:37
Total	287	74	231	592	04:09	04:27	04:31	04:19

Borough TOWER HAMLETS
PostCode E2 7*

Row Labels	Incidents attended				First appliance attendance time (mins/secs)			
	False Alarm	Fire	Special Service	Total	False Alarm	Fire	Special Service	Total
2021	38	11	24	73	03:53	05:04	04:16	04:11
October	4	2	6	12	04:19	04:48	04:04	04:16
November	12	7	10	29	03:46	05:25	04:43	04:29
December	22	2	8	32	03:53	04:07	03:53	03:54
2022	67	11	36	114	04:10	04:22	04:51	04:23
January	7	3	4	14	04:26	04:00	05:54	04:42
February	7		4	11	03:56	00:00	04:32	04:09
March	9	3	11	23	04:40	04:19	04:28	04:32
April	12	2	3	17	04:34	03:50	04:09	04:25
May	15	2	6	23	04:07	05:16	05:28	04:31
June	13		3	16	03:40	00:00	05:10	03:57
July	4	1	5	10	03:34	04:57	04:54	04:19

Total	105	22	60	187	04:04	04:43	04:37	04:19
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We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).