

Freedom of Information request reference number: 6746.1

Date of response: 06/08/2022

Request:

1. How many times have the London Fire Brigade been called out to Railway Road, Teddington, TW11 since 1992?
2. What was the reason for each callout?
3. For any of the abovementioned incidents, was the fire engine/crew unable to gain the necessary access? If yes, which incident(s) and why?

Response:

Since 1 January 2000 our fire crews have attended Railway Road, Teddington, TW11 for the following incidents:

Type	Postcode	Address	Incident/ Visit ID	Date of call	Job type
False Alarm	TW11 8SB	15 RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8SB	111053-29082020	29/08/2020	Automatic Fire Alarm
Special Service	TW11 8SB	RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8SB	120316111	30/07/2011	Effecting entry/exit - No persons involved
False Alarm	TW11 8SB	10 RAILWAY ROAD	9589040	17/01/2004	False Alarm - Good intent
False Alarm	TW11 8SB	1 RAILWAY ROAD	38032030	04/03/2003	False Alarm - Good intent
Special Service	TW11 8SB	RAILWAY ROAD	150357020	16/07/2002	Chemical incidents

Type	Postcode	Address	Incident/ Visit ID	Date of call	Job type
Special Service	TW11 8SD	RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8SD	208015091	16/11/2009	Cat, dog or other domestic pet; animal rescue from height
Fire	TW11 8SD	51 RAILWAY ROAD	212161000	28/09/2000	Secondary Fire
False Alarm	TW11 8SD	57 RAILWAY ROAD	212157000	28/09/2000	False alarm - Good intent

Type	Postcode	Address	Incident/ Visit ID	Date of call	Job type
Special Service	TW11 8RZ	RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8RZ	146507-29102021	29/10/2021	Other advice - advice given only
Fire	TW11 8RZ	67 RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8RZ	018644-15022016	15/02/2016	Primary Fire
Special Service	TW11 8RZ	RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8RZ	154982141	18/11/2014	Water Leak Within Building - Make Safe/Isolate Supply
Fire	TW11 8RZ	62 RAILWAY ROAD, TEDDINGTON, RICHMOND UPON THAMES, TW11 8RZ	109193141	15/08/2014	Primary Fire
False Alarm	TW11 8RZ	100 RAILWAY ROAD	276689030	22/11/2003	Automatic Fire Alarm
False Alarm	TW11 8RZ	64 RAILWAY ROAD	177112020	14/08/2002	False alarm - Good intent

Any incident records from before 1 January 2000 would have been transferred to the [London Metropolitan Archives](#) (LMA). As such, you may wish to contact them directly to see if they can assist with that part of your request. We have the following contact details for the LMA below:

London Metropolitan Archives
40 Northampton Road
London
EC1R 0HB
Telephone: 020 7332 3820
Email: ask.lma@cityoflondon.gov.uk

The LFB publish all mobilisation records through the London Datastore. This dataset contains the details of every fire engine (pumping appliance) sent to an incident since January 2009. Information is provided for the appliance mobilised, where it was deployed from and the times recorded for arriving at the incident, including any delays recorded.

The information can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records>

If you download the 'LFB Mobilisation data - last three years' spreadsheet, the reasons for any delay can be found in the delay code description in column 'V'.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>