

Freedom of Information request reference number: 6797.1

Date of response: 24/08/2022

Request:

Please provide information regarding LFB attendance to 90A Bensham Manor Road, Thornton Heath, Croydon, CR7 7AU between 2011 and 2022.

Response:

Since 1 January 2011 our fire crews have attended 90A Bensham Manor Road, Thornton Heath, Croydon, CR7 7AU for the following incidents:

Type	Address	Incident/ Visit ID	Date of call	Time of call	Job type
False Alarm	90A BENSAM MANOR ROAD, THORNTON HEATH, CROYDON, CR7 7AU	172285-22122019	22/12/2019	15.16	Automatic Fire Alarm
Fire	90A BENSAM MANOR ROAD, THORNTON HEATH, CROYDON, CR7 7AU	132287-01102017	01/10/2017	18.06	Primary Fire
Special Service	90A BENSAM MANOR ROAD, THORNTON HEATH, CROYDON, CR7 7AU	132276151	02/10/2015	10.06	Make Safe/Isolate Supply - Water Leak Within Building

Further information about all incidents attended by the LFB is published online via the [London DataStore](https://data.london.gov.uk/dataset/london-fire-brigade-incident-records) and can be accessed via this link: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>. This dataset is updated monthly and contains details of:

- The type of incident (i.e. fire, false alarm, special service);
- The date/time incident occurred;
- The property type where incident took place (such as dwelling, commercial, car);

- The location of incident (Borough, fire station ground, postcode, USRN, latitude/longitude);
- How long it took first and second fire engine (pump) to arrive at incident;
- Where the fire engine(s) were deployed from;
- The number of fire engines that attended the incident;
- The length of time the fire engines stayed at the incident;
- The notional cost of the LFB attending the incident.

Individuals and organisations affected by an incident that was attended by London Fire Brigade since 2001 can request a 'fire report' which, for fires that involve buildings, vehicles, or those that cause injuries, provides more details about the incident and the cause of the fire where known.

Fire reports are not available under the freedom of information act (FOIA) as they are considered a chargeable service and, as such, will incur a fee. As a result they are exempt via [Section 21 of the FOIA - Information accessible to applicant by other means](#). Regrettably this means we cannot provide you with a copy of the fire report (or the information held within it) without payment.

If you do want to go ahead and request a copy of any fire reports, I must also advise that you may not be eligible to receive a copy. However, if any eligible party (such as the owner/a tenant/local borough council/insurance firm or loss adjustor) requests the primary fire report document, and is willing to share it with you, then we would be able to provide consent for them to do this.

Further information about how to obtain a LFB incident report is published on our website and can be accessed through the following link: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>