

Freedom of Information request reference number: 6777.1

Date of response: 21/09/2022

Request:

Please could you provide the following information about LFB expenditure on ICT, specifically:

1. *Application Development – External supplier developing software customised to your requirements;*
2. *Application Integration – External supplier integrating separate applications you use exchange of functionality/information;*
3. *Application Hosting – Hosting applications on an external supplier's servers;*
4. *Other Hosting – Web or file hosting on an external supplier's servers;*
5. *The salary costs of internal, permanent IT staff;*
6. *The salary costs of internal, temporary IT staff.*

Response:

Please see the information contained in the table below for the year 2021/22:

Item	Item notes	Expenditure	Other comments
Application Development	External supplier developing software customised to your requirements.	£401,915	

Application Integration	External supplier integrating separate applications you use to enable exchange of functionality/information.	£0	Integration is delivered as part of software development and cannot be separated.
Application Hosting	Hosting applications on an external supplier's servers.	£141,969	
Other Hosting	Web or file hosting on an external supplier's servers.	£97,174	
IT Consulting	External supplier providing advice about how to align IT to business requirements. Please exclude maintenance, support or advice through a managed service.	£46,737	
Permanent IT staff	Salary costs of internal, permanent IT staff.	£4,261,112	
Temporary IT staff	Salary costs of internal, temporary IT staff.	£1,040,804	

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>