

**Freedom of Information request reference number:** 6853.1

**Date of response:** 26/09/2022

**Request:**

1. *Could you please advise the number of times in the last three years LFB has been called to release trapped birds from netting or high bridge structures and the result thereof of the request where LFB:*
  - a) *refused to attend;*
  - b) *attended but could not help;*
  - c) *attended and released bird(s).*
2. *Out of these call outs, on how many occasions did you manage to recharge the cost to the property owner?*

**Response:**

In response, the LFB publish details of all animal rescue incidents online, via the London Datastore. You can access this information using the following link:

<https://data.london.gov.uk/dataset/animal-rescue-incident-attended-by-lfb>

If you download the '[Animal Rescue incidents attended by LFB from Jan 2009.csv](#)' spreadsheet you can filter by year using column C and the type of animal (for example "bird" or "pigeon") using column K. The final description column (column J) includes any further details recorded about the incident and you can search for entries including "net" or "netting".

The notional cost for each incident is included in column I of the '[Animal Rescue incidents attended by LFB from Jan 2009.csv](#)' spreadsheet. Please note that notional cost is calculated based on the length of time rounded up to the nearest hour spent by Pump, Aerial and FRU appliances at the incident and charged at the current Brigade standard notional rate. These costs are not recharged to the property owner.

Further information regarding helping trapped birds may be held by the RSPCA:

<https://www.rspca.org.uk/adviceandwelfare/wildlife/animalsinthewild/birds/trappedbirds>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>