

Freedom of Information request reference number: 6889.1

Date of response: 06/10/2022

Request:

Please can you confirm:

- 1. Whether Facilities Management services are currently outsourced, either in whole or in part?*
- 2. If outsourced, are Facilities Management services (comprising Hard Services, Cleaning, Security, Reception, Catering, other soft Facilities Management Services) delivered under an integrated or bundled model, or are separate service line contracts in place?*
- 3. Current approximate annual spend on outsourced Facilities Management services across the estate (comprising Hard Services, Cleaning, Security, Reception, Catering, Other Soft FM services)? Please can you provide separate costs per service, where these are under separate, discrete contracts?*
- 4. Please can you advise which suppliers your organisation currently engages for the delivery of Facilities Management services (comprising Hard Services, Cleaning, Security, Reception, Catering, other soft Facilities Management services)?*
- 5. Please can you advise when the Facilities Management contracts are due to expire?*
- 6. Please can you advise when the Facilities Management contracts are likely to be re-tendered?*

Response:

1. LFB Facilities Management services are outsourced.
2. LFB Facilities Management services are a mixture of bundled service contracts and separate service line contracts.

For questions 3. to 6. inclusive, please see the information contained in the table below:

Category	Contractor	Contract start	Initial contract end date	Form of extension available	Current end date	Annual contract value	Procurement actions
Asbestos	Tersus	02/11/2020	01/11/2023	2 x 1 year 0 out of 2 instructed	01/11/2023	£180,000	Extension to be instructed
Lifts	Apex	08/04/2018	07/04/2021	2 x 1 year 2 out of 2 instructed	07/04/2023	£107,000	Currently out to tender as part of bundled hard services contract
Mechanical, engineering and plumbing (South)	Kier	01/12/2018	30/11/2021	2 x 1 year 1 out of 2 instructed	05/12/2022	£1,690,000	Currently out to tender as part of bundled hard services contract
Mechanical, engineering and plumbing (Core)	Kier	01/12/2018	30/11/2021	2 x 1 year 1 out of 2 instructed	05/12/2022	£710,000	Currently out to tender as part of bundled hard services contract

Mechanical, engineering and plumbing (North)	Servest	01/12/2018	30/11/2021	2 x 1 year 1 out of 2 instructed	05/12/2022	£2,120,000	Currently out to tender as part of bundled hard services contract
Building fabric	Close Brothers	01/12/2018	30/11/2021	2 x 1 year 1 out of 2 instructed	05/12/2022	£1,430,000	Currently out to tender as part of bundled hard services contract
Appliance bay doors	Arkas	17/06/2017	16/06/2020	2 x one year 2 out of 2 instructed plus 6 month extension	02/12/2022	£545,000	Currently out to tender
Gym	Sportsafe	01/09/2020	31/08/2023	2 x one year 0 out of 2 instructed	31/08/2023	£103,000	Extension to be instructed
Watercoolers	Maestro/Waterlogic	10/12/2020	08/12/2023	2 x one year 0 out of 2 instructed	08/12/2023	£14,000	Extension to be instructed
Soft services	Mitie	07/10/2020	06/10/2023	2 x one year 0 out of 2 instructed	06/10/2023	£2,690,000	Extension to be instructed

Waste	Bywaters	01/10/2012	30/09/2025	2 x one year 0 out of 2 instructed	30/09/2025	£337,000	No current action required
PFI contract	Blu-3	01/08/2013	04/02/2041	None	04/02/2041	£5,851,000	No current action required
Computer aided facilities management and Helpdesk	Bellrock	01/04/2021	31/03/2026	2 x one year 0 out of 2 instructed	31/03/2026	£400,000	No current action required

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>