

Freedom of Information request reference number: 6902.1

Date of response: 14/10/2022

Request:

- 1. Please can you provide salary information for your officers who handle Freedom of Information (FOI) requests, i.e. salary bands and average/maximum/minimum salaries for staff in these roles.*
- 2. Please can you advise on your response rate for FOI/EIR requests over the last 3 years; what percentage of requests were answered on time?*
- 3. Please can you advise if officers in these roles also handle other enquiries, such as complaints, subject access requests or GDPR requests?*

Response:

LFB currently employs staff whose duty is to handle requests made under the Freedom of Information Act 2000 (FOIA). These officers also handle all requests made under the Data Protection Act 2018 (DPA) (the DPA applies the standards of the GDPR). Additionally, they may assist with the resolution of complaints relating to requests made under the FOIA and the DPA.

The Fire and Rescue Staff (FRS) grade for these employees is Band D, which has a minimum pay rate of £36,877 and a maximum rate of £42,221. This pay rate has applied since 1 April 2021.

The table below shows the yearly performance in responding to requests under the FOIA (20 working days) and under the DPA (one calendar month) for the last three years:

	2019/20	2020/21	2021/22
Performance	82.3%	41.4%	71.5%

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>