



LONDON FIRE BRIGADE

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**Freedom of Information request reference number:** FOIA 7173.1

**Date of response:** 01/02/2023

**Request:**

Lift Entrapment.

I am a resident of the Upton Gardens development in E13 and chairman of the Residents' Association for Chapman House, one of the blocks. The LFB has been called out a number of times in the past week to rescue people trapped in lifts. I was hoping you might be able to share details of the number of callouts so that we may have a more frank discussion with our management company about the ongoing issue.

**Response:**

In response, as we routinely get asked for information about the number of lift entrapments attended by the Brigade, we have published this data on the [London Datastore](#) to assist those who require it.

The data is provided for three calendar years (36 months) and is updated monthly. If you are looking for a particular building/address and this does not appear in the list, you can assume that the Brigade has not attended a 'shut in lift' (lift entrapment) release incident at the address.

The information is accessible via the following link:

<https://data.london.gov.uk/dataset/shut-in-lift-releases--lift-entrapments--attended-by-lfb>

I hope you find this information of use. Should you have any further questions please do let me know.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).