

Freedom of Information request reference number: 7296.1

Date of response: 14/03/2023

Request:

Hi there, I am a journalist writing a piece about hoax 999 calls and how they have changed over the last few years. I was wondering if I could get some statistics for the number of hoax 999 calls since the beginning of 2022 until now.

Response:

Number of calls		Calendar Year		
Call Type	Call Group	Call Stop	2022	2023
Call Only	Call Challenge	Not attended - Call challenge	46	7
		Not attended - Call from mobile phone	1,669	280
		Not attended - Call to AFA	2,058	340
		Not attended - Shut in lift call	994	127
Call Only Total			4,767	754

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request <u>on our website</u>.