



Freedom of Information request reference number: 7303.1

Date of response: 20th March 2023

Request:

Can I get a copy of the 999 (operator) fire survival guidance script.

Response:

We do not hold any data regarding a fire survival guidance script. However, we do have Policy 790. This has information relating to our guidance on the matter.

Please see the link below. Please find Content 4 - FSG call management in Control

<https://www.london-fire.gov.uk/media/5740/lfc-0502-fire-survival-guidance-policy-number-0790-update-signed.pdf>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>