



LONDON FIRE BRIGADE

London Fire Brigade Headquarters
169 Union Street London SE1 0LL
T 020 8555 1200 F 020 7960 3602
Textphone 020 7960 3629
london-fire.gov.uk

Freedom of Information request reference number: 7287.1

Date of response: 30 March 2023

Request:

Among members of the LFB itself:

- *How many reports of violence have you had each year for the past five years and what were the outcomes of the reports?*
- *How many reports of sexism have you had each year for the past five years and what were the outcomes of the reports?*
- *How many reports of racism have you had each year for the past five years and what were the outcomes of the reports?*
- *How many reports of homophobia have you had each year for the past five years and what were the outcomes of the reports?*

Response:

We have recently published several FOI responses which includes details of grievance or discipline cases at the LFB:

Details of all cases recorded since 2019 (including outcomes) can be found here:

https://www.london-fire.gov.uk/media/7401/71701_response.pdf

Cases recorded that relate to racism and sexual misconduct which can be accessed here:

https://www.london-fire.gov.uk/media/7381/71461_response.pdf

Details of cases recorded that relate to offensive communications (including homophobia) can be accessed here:

https://www.london-fire.gov.uk/media/7405/71961_response.pdf and;

https://www.london-fire.gov.uk/media/7511/71962_response.pdf

After November 2022, the LFB engaged an external complaints service to look into grievances. The latest set of data from the external complaints service is as follows:

This is the fifteenth set of data and covers the period from Monday, 28 November 2022 to the end of Thursday, 23 March 2023.

- Number of contacts (via phone, email and webform): **212** total (*an increase from 203 on Thursday 16th March*)
- Number of LFB staff suspended while investigations take place: **9** (*a decrease of 2 from Thursday, 16 March*)
- Number of complaints resolved: **70** (*an increase from 69 on Thursday, 23 March*)
- Number of dismissals: **0**

For the period to from November 2022 to 16 March 2023 the thematic breakdown of issues investigated by the external complaints service are:

Bullying	27%
Bullying & Harassment	23%
Discrimination	4%
Bullying, Harassment, Discrimination and Victimisation	3%
Disability Discrimination	3%
Sexual Harassment	3%
Racial Discrimination	3%
Rank/Power disputes	3%
Historical grievance	8%
Coaching	23%

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).