



LONDON FIRE BRIGADE

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Freedom of Information request reference number: 7374.1

Date of response: 14 April 2023

Request:

Can you please tell me:

1. *How many cases included in the historic case review have now been completed/closed?*
2. *How many are under open investigation?*
3. *How many are still waiting to be reviewed?*
4. *Of those closed reviews, so far, how many have led to dismissal of an LFB employee?*
5. *How many of those cases either closed, still waiting to be reviewed or under current investigation fall outside the five year review (i.e are complaints from earlier than 2017)?*
6. *Of any pre-2017 cases, how many have been dealt with/closed/completed?*
7. *Of any pre-2017 cases, that are closed/completed, how many have led to gross misconduct/ instant dismissal of LFB staff?*
8. *What is the average completion times for each case?*
9. *Is the service level agreement with the contractor managing these case reviews in the public domain and if so, can you please send me a copy or the link?*

Response:

Our People Services team have provided the information below:

How many cases included in the historic case review have now been completed/closed?

22 have been through review.

How many are under open investigation?

The historic case reviews are a desktop exercise which review the documentation on the historic case. The outcome of the review is a recommendation for 'no further action' or 'reinvestigation' as set out in the framework: "Review past cases and ensure all complaints over the past five years have been managed appropriately and the correct sanctions applied and where not, an appropriate remedy has been introduced".

The full review framework is published online and can be accessed via the following link:

[lfc-012-review-of-historical-cases.pdf \(london-fire.gov.uk\)](#)

How many are still waiting to be reviewed?

Approximately 28.

Of those closed reviews, so far, how many have led to dismissal of an LFB employee?

Zero. Before a dismissal could take place a reinvestigation of the complaint would need to be undertaken followed by disciplinary process.

How many of those cases either closed, still waiting to be reviewed or under current investigation fall outside

the five year review (i.e are complaints from earlier than 2017)?

Our People Services team are not aware of any pre 2017 under the historic case review framework.

Of any pre-2017 cases, how many have been dealt with/closed/completed?

Of any pre-2017 cases, that are closed/completed, how many have led to gross misconduct/ instant dismissal of LFB staff?

N/A – see answer above.

What is the average completion times for each case?

The historic case review timescale is made up of providing case files to external complaints service, the desktop review is then completed and returned to LFB for decision by Director of People/AD People Services to accept the outcome, representations are collated from complainant and respondents for those where reinvestigation is recommended (staff have two weeks to respond). The average timescales are six weeks.

Is the service level agreement with the contractor managing these case reviews in the public domain and if so, can you please send me a copy or the link?

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We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).