

Freedom of Information request reference number: 7380.1

Date of response: 19 April 2023

Request:

Please complete the following table on behalf of your organisation. Under section 16 of the act, please let me know how I can adapt my request should any answers be subject to exemptions.

Organisation Name:

	<i>Core HR System</i>	<i>Payroll System</i>	<i>Learning Management System (LMS)</i>	<i>Recruitment / Application Tracking System</i>	<i>Employee Performance Management System</i>	<i>ER (HR Cases) Casework System</i>
<i>Current System provider (e.g. iTrent, Oracle EBIS, Oracle Fusion etc)</i>						
<i>System type: i.e. On Premise, SaaS or outsourced</i>						
<i>What date does this contract expire?</i>						
<i>How did you procure this technology? (e.g via G-Cloud, Request for Quote etc)</i>						
<i>What is the current annual licensing cost?</i>						
<i>What is the current internal staffing cost to enable the support of this system</i>						

What are the total, annual 3rd party costs for this system						
Who is the the 'product owner' for this system? (please provide the email address)						
Please tell us your total employee headcount?						

Response:

Our ICT team have provided the information below:

Organisation Name:

	Core HR System	Payroll System	Learning Management System (LMS)	Recruitment / Application Tracking System	Employee Performance Management System	ER (HR Cases) Casework System
Current System provider (e.g. iTrent, Oracle EBIS, Oracle Fusion etc)	Cyborg	Cyborg	Outsourced Service	Lumesse	Internal	Cyborg
System type: i.e. On Premise, SaaS or outsourced	On premise	On premise	N/A	SaaS	On premise	On premise
What date does this contract expire?	29/02/2024	29/02/2024	N/A	23/03/2024	N/A	29/02/2024
How did you procure this technology? (e.g via G-Cloud, Request for Quote etc)	Full tender	Full Tender	N/A	G-Cloud	N/A	Full tender
What is the current annual licensing cost?	£58,834.64	£46,227.22	N/A	£77,200	N/A	£58,834.64
What is the current internal staffing cost to enable the support of this system	N/A	N/A	N/A	N/A	N/A	N/A
What are the total, annual 3rd party costs for this system	£27,451.86	£21,569.32	N/A	N/A	N/A	£27,451.86

<i>Who is the the 'product owner' for this system? (please provide the email address)</i>	Phil.freestone@london-fire.gov.uk	Phil.freestone@london-fire.gov.uk	N/A	Phil.freestone@london-fire.gov.uk	N/A	Phil.freestone@london-fire.gov.uk
<i>Please tell us your total employee headcount?</i>	This information is published online via the London Data Store and can be accessed via the following link: https://data.london.gov.uk/dataset/hr-statistical-abstract					

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).