

**Freedom of Information request reference number:** 7403.2

**Date of response:** 04/05/2023

**Request:**

I recently had a breakdown of LBH visits to Seaton Point but I did not know what some of the reasons were in relation to. It had 13 - station visits & 4 Special service, these are the ones that I do not know what they relate to. 2 were HFSV which I know is Home fire safety visits an inspection I am presuming is something that LFB carries out annually And 4 false alarms which I believe that a crew must have attended the location.

**Response:**

Please see below additional details of Station visits and special service incidents.

Station visits are carried out by nearby stations to familiarise themselves with the building and to also identify fire safety risks and provide helpful fire safety advice and guidance to responsible persons.

Type	Count of Incident/ Visit ID
<b>False Alarm</b>	<b>4</b>
<b>Fire Safety Inspection</b>	<b>1</b>
<b>HFSV</b>	<b>2</b>
<b>Special Service</b>	<b>4</b>
Effecting entry/exit - To able bodied person not in distress	1
Release from lift car - To able bodied person not in distress	2
Threat of/attempted suicide	1
<b>Station Visit</b>	<b>13</b>
Outside Duty	7
Planned Visual Audit	5
Potential High Rise Premises 7(2)d	1
<b>Grand Total</b>	<b>24</b>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>