

**Freedom of Information request reference number:** 7504.1

**Date of response:** 14 June 2023

**Request:**

*How many call outs to homes made by the London Fire Brigade were related to injuries or problems with stairlifts in (a) 2019, (b) 2020, (c) 2021, and (d) 2022?*

**Response:**

Please see the below table showing incidents attended by London Fire Brigade classed as 'Special Service' (non- fire related). Stairlift is not a category in our incident management system. The data is from a search of the free text description of the incident including either Chair lift or Stair lift from 2019 to 2022.

Count of Incident Number	Calendar years				
Special service type	2019	2020	2021	2022	Grand Total
Advice Only			1		1
Assist other agencies	2	2	4	3	11
Effecting entry/exit	1	6	7	6	20
Lift Release	7	10	10	9	36
Making Safe (not RTC)			1		1
Medical Incident	6	6	4	8	24
No action (not false alarm)	3		1	7	11
Other animal assistance		2	1		3
Other rescue/release of persons	3	4	11	7	25
Removal of objects from people	1				1
Water Leak Within Building	1				1
<b>Grand Total</b>	<b>24</b>	<b>30</b>	<b>40</b>	<b>40</b>	<b>134</b>

Please note that free text search is not always 100% accurate and some other related incidents may have been recorded in a different way.

I hope you find this information of use. Should you have any further questions please do let me know.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#)