

Freedom of Information request reference number: 7881.1

Date of response: 29/09/2023

Request:

1. In the last 5 years, how many incidents have your Fire and Rescue Service been called out to attend, where **hoarding** was identified?

Please break down the data as follows:

- a. 1st July 2018 – 30th June 2019
 - b. 1st July 2019 – 30th June 2020
 - c. 1st July 2020 – 30th June 2021
 - d. 1st July 2021 – 30th June 2022
 - e. 1st July 2022 – 30th June 2023
2. For each year, how many of those incidents led to **injury**, and how many to **deaths**? Please state whether the injured/deceased were **civilians** or **firefighters** in each instance.
 3. For each year, in how many of those incidents was access to the fire or emergency **obstructed** due to hoarding at the property?
 4. Can you also please provide information regarding the number of incidents you have attended for each level of the Clutter Image Ratings?

Response:

Please see our response to each of your queries in turn below:

1. In the last 5 years, how many incidents have your Fire and Rescue Service been called out to attend, where **hoarding** was identified?

Please break down the data as follows:

- a. 1st July 2018 – 30th June 2019
 - b. 1st July 2019 – 30th June 2020
 - c. 1st July 2020 – 30th June 2021
 - d. 1st July 2021 – 30th June 2022
 - e. 1st July 2022 – 30th June 2023
2. For each year, how many of those incidents led to **injury**, and how many to **deaths**? Please state whether the injured/deceased were **civilians** or **firefighters** in each instance.

For your request points 1 and 2, the table on the page below shows the number of incidents attended where hoarding has been identified. The table also includes the total number of firefighter and civilian deaths recorded at these incidents.

Please note, we do not hold any data from before September 2020 so are unable to provide you with any data from 01 July 2018 to 31 August 2020.

Date Range	Incidents	Civilians Fire deaths	Fire fighter deaths	Civilians Injuries	Fire fighter injuries
01 September – 30 June 2021	554	7	0	109	1
01 July 2021 – 30 June 2022	955	12	0	179	1
01 July 2022 – 30 June 2023	989	16	0	168	7
Total	2,498	35	0	456	9

3. For each year, in how many of those incidents was access to the fire or emergency **obstructed** due to hoarding at the property?

This information is not recorded on our Incident Management System so we do not hold this data.

4. Can you also please provide information regarding the number of incidents you have attended for each level of the Clutter Image Ratings?

The table below shows the clutter image rating recorded for the incidents attended where hoarding was identified. (Again, please note, we do not hold any data from before September 2020 so are unable to provide you with any data from 01 July 2018 to 31 August 2020):

Clutter image rating	01 September – 30 June 2021	01 July 2021 – 30 June 2022	01 July 2022 – 30 June 2023
1	186	343	395
2	112	215	236
3	105	155	140
4	52	97	89
5	25	44	39
6	27	30	31
7	24	40	32
8	13	19	18
9	10	12	9
Total	554	955	989

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>