



LONDON FIRE BRIGADE

London Fire Brigade Headquarters  
169 Union Street London SE1 0LL  
T 020 8555 1200 F 020 7960 3602  
Textphone 020 7960 3629  
london-fire.gov.uk

**Freedom of Information request reference number:** 7597.1

**Date of response:** 11 July 2023

**Request:**

*Freedom of Information request - ICT Procurement. would like to request information on your organisation under the Freedom of Information Act.*

Mobile phones

*Who is your current mobile phone provider?  
How many mobile connections?  
When is the contract up for renewal?  
How long do you contract for (24 or 36 months)?  
The email address of the primary contact for this contract?*

SIP Trunking

*Have you implemented SIP?  
If yes, when does the contract expire?  
Who is your SIP provider?  
The email address of the primary contact for this contract?*

Team Licences

*Which Microsoft 365 Licence do you have e.g. E3, E5  
Have you voice enable your Teams Licences?  
If not, is that something you are considering?*

Telephony

*What is your current telephony system?  
How many users of the telephony system?  
When is the contract up for renewal?  
The email address of the primary contact for this contract?*

**Response:**

Please see my response to your questions in turn below:

Mobile phones

*Who is your current mobile phone provider?  
When is the contract up for renewal?  
How long do you contract for (24 or 36 months)?*

To locate the information requested in your three questions above, I would like to direct you to the [London Datastore](#) website which publishes information the Brigade routinely makes available to the public.

The Local Government Transparency Code 2015 requires the publication of the details of every contract, commissioned activity (including external consultants), purchase order, framework agreement and any other legally enforceable agreement with a value that exceeds £5,000. The London Fire Commissioner scheme of governance provides for tenders for purchases of £10,000 or more in value

The LFB current contracts list is updated quarterly and can be accessed via the following link:

<https://data.london.gov.uk/dataset/lfepa-procurement-information---current-contracts>

Mobile phones

*How many mobile connections?*

We recently published a FOI response which contains this information, you can access this information using the following link: <https://www.london-fire.gov.uk/media/7718/foi-response-75021-mobile-contracts.pdf>

Mobile phones

*The email address of the primary contact for this contract?*

[julian.martin@london-fire.gov.uk](mailto:julian.martin@london-fire.gov.uk)

SIP Trunking

*Have you implemented SIP?*

*If yes, when does the contract expire?*

We do not currently have a SIP provider.

SIP Trunking

*Who is your SIP provider?*

SIP will be implemented under the current [BT Global Services \(vendor no: 11033\) contract](#) in the future.

SIP Trunking

*The email address of the primary contact for this contract?*

[julian.martin@london-fire.gov.uk](mailto:julian.martin@london-fire.gov.uk) will be the primary contact for this contract.

Team Licences

*Which Microsoft 365 Licence do you have e.g. E3, E5*

We have at least one of each Microsoft 365 licence. This enables us to buy multiple of each type of licence if required.

*Have you voice enable your Teams Licences?*

Yes

*If not, is that something you are considering?"*

N/A – see answer above.

Telephony

*What is your current telephony system?*

*How many users of the telephony system?*

*When is the contract up for renewal?*

*The email address of the primary contact for this contract?*

To locate the information requested in your four questions above, I would like to direct you to a recently published a FOI response which contains this information. You can access this information using the following link: <https://www.london-fire.gov.uk/media/7890/foi-response-71841-telephony.pdf>

Telephony

*The email address of the primary contact for this contract?*

[julian.martin@london-fire.gov.uk](mailto:julian.martin@london-fire.gov.uk)

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).