



LONDON FIRE BRIGADE

London Fire Brigade Headquarters
169 Union Street London SE1 0LL
T 020 8555 1200 F 020 7960 3602
Textphone 020 7960 3629
london-fire.gov.uk

Freedom of Information request reference number: 7895.1

Date of response: 03 October 2023

Request:

Ravens Ait, Portsmouth Road, Kingston upon Thames, Surrey, KT6 4HN

I would be grateful if you could confirm any breaches of fire safety regulations and, if permissible, please provide me with the relevant reports issued to the venue before 01 July 2023.

Response:

Please find attached the following notices issued prior to 01 July 2023 to 4You Hospitality Services Ltd in relation to Ravens Ait, Portsmouth Road, Surbiton, Surrey KT6 4HN:

Description of Notice	Date issued
Notification of Issue of an Enforcement Notice to 4You Hospitality Services Ltd	07/09/2022
Notification of first Enforcement Notice extension to 4You Hospitality Services Ltd	12/01/2023
Prohibition Notice	25/05/2023
Notification of second Enforcement Notice extension to 4You Hospitality Services Ltd	22/06/2023

Personal data has been removed from the attached documents under [section 40 of the FOIA – Personal Information](#). I have left in name details of the individuals in very senior, or decision making roles within the LFB, as it is reasonable for them to expect disclosure.

Please also note, the LFB publish information in relation to Enforcement Notices and Prohibition Notices on our online [public notices register](#).

The information published online relating to the Enforcement Notice can be accessed via the following link:

<https://www.london-fire.gov.uk/community/public-notices/public-notice-detail/?id=7283>

The information relating to the Prohibition Notice can be accessed via the following link:

<https://www.london-fire.gov.uk/community/public-notices/public-notice-detail/?id=7746>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).



LONDON FIRE BRIGADE

Fire Safety Regulation, South West 4 Team
169 Union Street London SE1 0LL
T 020 8555 1200

Minicom 020 7960 3629
london-fire.gov.uk

The Company Secretary
4You Hospitality Services Ltd
Ravens Ait
Portsmouth Road
Surbiton
Surrey KT6 4HN

The London Fire Commissioner is the
fire and rescue authority for London

Date 7 September 2022
Our Ref 23/010220/PDB

ENFORCEMENT NOTICE

**Notice requiring steps to be taken under Article 30 of the
Regulatory Reform (Fire Safety) Order 2005 (as amended)**

TO :

Name: **4You Hospitality Services Ltd**

Address: **Ravens Ait, Portsmouth Road, Surbiton, Surrey KT6 4HN**

Concerning Premises at: **Ravens Ait, Portsmouth Road, Kingston Upon Thames, Surrey
KT6 4HN**

The London Fire Commissioner (the Commissioner) is the fire and rescue authority for London. The Commissioner is responsible for enforcing the Regulatory Reform (Fire Safety) Order 2005 (as amended), hereafter referenced as ('The Order') in London.

I Charlie Pugsley, Assistant Commissioner (Fire Safety) on behalf of the Commissioner hereby give you notice that the Commissioner is of the opinion that you, as a person being under an obligation to do so, have failed to comply with the duties placed upon you by the Regulatory Reform (Fire Safety) Order 2005 (as amended) (The Order) in respect of the above named premises, the relevant persons who may be on the premises or who may be affected by a fire on the premises.

The matters which, in the opinion of the Commissioner, constitute the failure(s) to comply with The Order are specified in the Schedule of Fire Safety Observations attached to this notice. The Commissioner is further of the opinion that the steps identified in the schedule to this notice must be taken to remedy the specified failure(s) and comply with The Order.

The relevant extracts of the legislation are attached.

There may be suitable alternative safety measures, to those detailed in this notice that would meet the requirements of The Order. If you wish to propose or discuss any alternative measures you should contact the person named below, before you take any action, to ensure that your proposed measures will be deemed satisfactory by the Commissioner.

The steps must be taken by **8 February 2023** (or such extension if granted by the Commissioner).

Unless the steps identified in the schedule attached to this notice have been complied with, or such other steps are taken to remedy the failures in consultation with the Commissioner, you will be deemed not to have complied with this notice.

If you fail to comply with the requirements of this notice, you may have committed an offence. The Commissioner may consider a prosecution against you. If you are found guilty, you will be liable to a fine or imprisonment (or both).

You have the right to appeal against this notice, by way of complaint for an order, to the Clerk to the Court of the Magistrates' Court acting for the petty sessions area in which your premises is located. If you wish to bring an appeal, you must do so within 21 days of the date this notice is served on you. The Magistrates' Court Act 1980 will apply to the proceedings. The bringing of an appeal will suspend the operation of this enforcement notice. An appeal against an enforcement notice served under Article 30 of the Regulatory Reform (Fire Safety) Order 2005 (as amended), may be brought on any grounds. These may include that you are aggrieved:

- a) by anything mentioned in the notice with respect to the premises concerned, or the relevant persons as defined by The Order, being a step which must be taken in order to comply with The Order; or
- b) by the period allowed by such a notice for the taking of any steps mentioned in it.

If at any time you wish to discuss the requirements of this notice, or are experiencing difficulty in carrying out the work, please contact **Inspecting Officer** [REDACTED].

Signed:

[REDACTED]

Dated: 7 September 2022

Assistant Commissioner
(The Officer appointed for the purpose)

The contents of this notice are without prejudice to any requirements or recommendations that may be made by the Commissioner under the Petroleum (Consolidation) Regulations 2014, or either the local authority or the Health and Safety Executive under any other Act of Parliament or Regulation for which they are the enforcing authority. Approval will normally be required under the Building Regulations for any building works for which you are obliged to notify the local Building Control Officer under the Building Regulations 2010 or an Approved Inspector under the Building (Approved Inspectors etc) Regulations, 2010.

Reply to Inspecting Officer [REDACTED]
Direct T 020 8555 1200 Ext [REDACTED]
FSR-AdminSupport@london-fire.gov.uk

Encl: FS03_01a, FS03_01b, FS03_06

Cc: [REDACTED], Licensing Kingston & Sutton Shared Environmental Service, Royal Borough of Kingston Upon Thames, Guildhall 2, High Street, Kingston Upon Thames KT1 1EU

ENVIRONMENT AND SAFETY INFORMATION ACT 1988

SECTION 4 - PROTECTION OF TRADE SECRETS

The above Act requires the London Fire Commissioner to maintain public registers of notices issued under Article 30 of the Regulatory Reform (Fire Safety) Order 2005 (as amended), (other than those which impose requirements or prohibitions solely for the protection of persons at work) and Sections 21 and 22 of the Health and Safety at Work etc, Act 1974.

Provisions are made within the Act for persons on whom the above notices are served to appeal against any proposed entry in the register which may disclose "trade secrets" or "secret manufacturing processes".

Entries in the register are required to be made after the period for appeal against the notice expires or after any appeal is disposed of.

If you feel that any such entry would disclose information about a trade secret or secret manufacturing process you may write to the Commissioner within a period of 14 days following the service of the notice, requesting exclusion of these details (see Section 4 of the 1988 Act).

Notes relating to Schedule of Fire Safety Audit Observations attached to this notice.

Important information to consider before taking remedial steps:

1. Words written in BLOCK CAPITALS in the attached schedule are standard terms defined in "Definitions of standard terms used in means of escape requirements" which form part of this schedule.
2. Officers of the Commissioner may visit your premises during the course of the notice, to ensure the dates within this plan are being followed.
3. Notwithstanding any consultation undertaken by the Commissioner, **before** you make any alterations to the premises, **you** must apply for local authority building control department approval (and/or the approval of any other bodies having a statutory interest in the premises) if their permission is required for those alterations to be made.
4. There may be suitable alternative safety measures to those detailed in the attached schedule, which would meet the requirements of The Order. If you wish to propose or discuss any alternative measures you should get in touch with the person named as the contact above, before you take any action, to ensure that your proposed measures are deemed satisfactory by the Commissioner.
5. Remedial steps must be undertaken by a competent person who has sufficient training, experience, knowledge or other qualities to enable him or her to properly undertake them.
6. We recommend that remedial steps are undertaken in accordance with the appropriate British or European Standards, or recognised industry guidance.

SCHEDULE

PREMISES: Ravens Ait, Portsmouth Road, Kingston Upon Thames, Surrey KT6 4HN

FILE NUMBER: 23/010220

This schedule should be read in conjunction with the Commissioner's Notice dated **7 September 2022**.

The condition(s) specified in the Regulatory Reform (Fire Safety) Order 2005 (as amended), were being contravened and the following step(s) need(s) to be taken in order to comply with the above legislation:

Article	Area of Concern	Steps Considered necessary to remedy the contravention.
Article 11	<p>At the time of the audit your preventative and protective measures had not been planned, organised, controlled, monitored or reviewed where required. It was found that:</p> <ol style="list-style-type: none">1) The monthly emergency escape lighting checks had not been planned.2) The maintenance of fire doors had not been planned or organised.3) The use of wedges holding open fire doors had not been controlled.4) The holding open of the kitchen door had not been controlled.5) The fire safety training to employees had not been monitored or reviewed.6) The emergency plan in relation to all relevant person's ability to implement the emergency plan is not subject to effective monitoring or review.7) The use of naked flames in the Marque had not been controlled.	Arrangements identified as not suitably addressed must be effectively planned, organised, controlled, monitored or reviewed.

Article 11 Cont'd	<p>8) The storage of items in the means of escape had not been controlled.</p> <p>9)The means of raising alarm in an emergency had not been planned or reviewed.</p>	
Article 13	<p>At the time of the audit you had not provided an appropriate method of fire detection and warning within your premises. It was found that:</p> <p>1) The detection and warning in the sleeping accommodation of the detached house was not adequate.</p> <p>2) There was no method of detection and warning in the Marquee.</p> <p>3) The fire alarm could not be heard in the Marquee.</p> <p>4) Detection and warning is not extended to outbuildings where staff are expected to work remotely.</p>	<p>Provide an appropriate means of fire detection and giving warning. This can be achieved by:</p> <p>1) Installing a category LD3 coverage system in the sleeping accommodation of the detached house in accordance with BS5839 part 6 interlinked to the commercial system.</p> <p>2) Providing a method of detection and warning in the Marquee.</p> <p>3) Ensuring all relevant persons can hear the fire alarm throughout the premises including but not limited to the Marquee and outbuildings.</p> <p>4) Extending the existing system to cover all buildings where staff would be expected to work remotely from the main building .</p>
Article 14	<p>At the time of the audit the emergency routes or exits were inadequate. It was found that:</p> <p>1) The external exit route of the Britannia Suite was impeded, and rear exits doors of the Britannia Suite were prevented from opening to their full extent by a timber structure.</p> <p>2) Unsuitable use of rear exit door to the right hand side of the Britannia Suite. It has a approx. 500mm x 500mm hole being used to allow the attachment of a portable heating system.</p> <p>3) There were holes in the wall separating the Britannia Suite and the external means of escape.</p>	<p>Ensure adequate emergency routes and exits, for use by relevant persons in the premises, are available and can be safely and effectively used at all relevant times. This can be achieved by:</p> <p>1) Ensuring that the exit width is sufficient for the number of persons that may use it and reinstating the exit so that persons can safely use it when required.</p> <p>2) Preventing the use of portable heating systems in the exit doors or means of escape of the Britannia Suite.</p> <p>3) Ensuring the FIRE RESISTING construction is reinstated in the rear external exit of the Britannia Suite.</p>

<p>Article 14 Cont'd</p>	<p>4) The single external gate on means of escape from the Thames Suite was not provided with adequate easily useable door opening device.</p> <p>5) The single external gate on means of escape from Thames Suite is not adequate for the numbers that may use it.</p> <p>6) The first floor protected corridor of the main building had inadequate FIRE RESISTANCE.</p> <p>7) Under stair cupboard for main staircase is being used to store large amounts of flammable items.</p> <p>8) Alternative means of escape from first floor main building passes an unprotected roof light.</p> <p>9) The alternative escape stair from first floor main building is not of adequate construction.</p> <p>10) The means of escape from the Marque is not adequate.</p> <p>11) The external means of escape to assembly points have not been provided with emergency escape lighting.</p> <p>12) The southern assembly point passes through an external boat storage area and is not adequately signed or separated from high risk areas such as the river.</p> <p>13) Illuminated exit signs are not provided in Marque. The Thames Suite and also routes through reception area from Thames suite and Britannia suit.</p>	<p>4) Providing an easily openable devise for the single external gate on means of escape from the Thames Suite.</p> <p>5) Assessing the exit width of the garden gate on means of escape from the Thames Suite and ensuring it is sufficient for the numbers that may use it.</p> <p>6) Ensuring the FIRE RESISTING construction is reinstated on the main building first floor.</p> <p>7) Removing any storage in the means of escape of the main buildings internal staircase.</p> <p>8) Providing protection to the roof light on the first floor external means of escape.</p> <p>9) Providing a suitable alternative means of escape from the first floor.</p> <p>10) Review arrangements to ensure that adequate exits are provided to allow all relevant persons can exit the marquee in the event of a fire.</p> <p>11) Provide adequate emergency escape lighting for all the exit routes.</p> <p>12) Remove any storage on the means of escape and provide adequate signage and safety provision.</p> <p>13) Provide illuminated signs on exits throughout the premises.</p>
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Article 14 Cont'd	14) The external means of escape from Britannia Suite. The Thames Suite and first floor has not been assessed for the capacity that may use it.	14) Assess the capacity of external means of escape where the Britannia Suite, Thames Suite and first floor merge.
Article 15	<p>At the time of the audit your procedures to be followed in the event of serious and imminent danger were inadequate. It was found that:</p> <p>1- 2) There was no clear plan to evacuate all relevant persons to places of relative and also ultimate safety.</p> <p>3) Fire drills have not been carried out.</p> <p>4) Insufficient number of competent persons and fire wardens have been nominated to implement the emergency evacuation plan.</p> <p>5) The emergency plan had not considered how the alarm is raised.</p>	<p>Adequate procedures for serious and imminent danger and for danger areas should be established and followed. This can be achieved by:</p> <p>1-2) Reviewing the emergency plan to take into account all relevant persons that access the premises and staff members that use parts of the building for sleeping.</p> <p>3) Carry out periodic fire drills.</p> <p>4) Nominate sufficient number of persons to assist in the implementation of the emergency plan and carry out the duties of fire warden.</p> <p>5) Review how the alarm is raised to all relevant persons in the event of an emergency.</p>
Article 17	<p>At the time of the audit you had not ensured that a suitable system of maintenance was in place in your premises. It was found that:</p> <p>1) The fire doors on the first floor main building were damaged, and the self closers were not closing the doors fully into their frames.</p> <p>2) The fire door in the Britannia Suite was damaged with a large hole through the lower door panel.</p> <p>3) The self closer on the ground floor kitchen fire door did not close the doors fully into its frame.</p> <p>4) The fire door in the ground floor kitchen has intumescent strips and smoke seals removed.</p>	<p>Arrange initial and ongoing maintenance to ensure fire safety measures are kept in an efficient state, working order and good repair. This can be achieved by:</p> <p>1) Repairing or replacing the fire doors and self closers on the first floor main building.</p> <p>2) Repairing or replacing fire door in the Britannia Suite.</p> <p>3) Repairing or replacing the self closers on the main building ground floor kitchen fire door.</p> <p>4) Replacing the main building ground floor kitchen fire door intumescent strips and smoke seals.</p>

Article 17 Cont'd	5) The external gate leading from Thames suite to North end assembly point was damaged.	5)Repairing external gate leading from the Thames suite.
Article 19	At the time of the audit you had not provided your employees with clear and relevant information. It was found that employees had not been provided adequate information relating to the emergency plan, fire safety measures and significant findings of the fire risk assessment.	Provide your employees with information. This can be achieved by ensuring all staff members receive information on the emergency plan, fire safety measures present and are made aware of the significant findings of the fire risk assessment.
Article 20	At the time of the audit you had not provided outside undertakings with clear and relevant information. It was found that no information is provided on action external contractors were required to take under your emergency plan.	Provide outside undertakings with information. This can be achieved by ensuring all contractors are provided with detailed information of actions to be taken by them in an emergency.
Article 21	<p>At the time of the audit your employees had not been provided with adequate safety training. It was found that:</p> <p>1) No induction training relating to fire safety matters had been provided to staff.</p> <p>2) No staff have been provided with training relating to the emergency plan.</p> <p>3) Refresher training had not taken place on action to take in case of emergency .</p> <p>4) Enhanced fire warden training has not been provided to assist with evacuation of the premises.</p> <p>5) New employees had not been given appropriate training on the precautions to be taken when using naked flames for food warmers.</p>	<p>Provide your staff with adequate safety training. In particular:</p> <p>1) Provide induction fire safety training to your staff.</p> <p>2) Provide training to your staff relating to the emergency plan.</p> <p>3) Provide regular refresher training to your staff.</p> <p>4) Provide fire warden training to relevant staff.</p> <p>5) New and existing employees should be given appropriate fire safety training including procedures for safe handling of naked flames for food warmers.</p>

Article 22	At the time of the audit you had not cooperated and coordinated with other responsible persons. It was found that information between responsible persons of the two occupiers had not been exchanged in particular regarding the emergency plan.	You must take all reasonable steps to cooperate and coordinate with other responsible persons. In particular considering the emergency plan and access to the assembly points.
Article 8	At the time of the audit the general fire precautions required to prevent fire and smoke spread via shafts, risers or ducting were inadequate. It was found that there was no report demonstrating the correct cleaning of the ducting running from the main ground floor kitchen.	Take the general fire precautions required to prevent fire and smoke spread by employing a competent and qualified person to clean the kitchen ducting on the ground floor main building in line with industry standard TR/19.
Article 9	<p>At the time of the audit the fire risk assessment for your premises was not suitable and sufficient. It was found that:</p> <p>1) A review of the emergency plan has not been carried to include how the evacuation of all relevant person to a place of relative safety is achieved.</p> <p>2) A review of the emergency plan has not been carried to include how the evacuation of all relevant person to a place of ultimate safety is achieved.</p> <p>3) The means of warning in case of fire had not been adequately assessed.</p> <p>4) The ability of relevant persons to evacuate unaided using the communal means of escape has not been adequately considered to account for the mobility of those persons.</p> <p>5) The requirements and number of adequately trained and competent staff to assist with the evacuation of the premises had not been adequately considered.</p>	<p>The fire risk assessment should be reviewed, with specific consideration given to:</p> <p>1) The emergency plan and the evacuation of all relevant person to a place of relative safety.</p> <p>2) The emergency plan and the evacuation of all relevant person to a place of ultimate safety.</p> <p>3) The means of warning in case of fire all areas of the island including the marque and outbuildings.</p> <p>4) Ensuring the means of escape will remain viable for a sufficient period of time to allow slow moving persons to safely evacuate.</p> <p>5) The number of adequately trained and competent staff to assist with the evacuation plan.</p>

<p>Article 9 Cont'd</p>	<p>6) A review of the emergency escape routes has not been carried out considering exit widths, number of exits and numbers of people using these routes.</p> <p>7) The limitations of the fire load in the rear means of escape from the Britannia Suite had not been adequately assessed.</p> <p>8) The use of inappropriate portable heaters in the Britannia Suite had not been considered.</p> <p>9) The exit route through the external boat storage area at the South end of the island had not been considered.</p> <p>10) Emergency escape lighting for exit routes and assemble points had not been considered.</p> <p>11) Naked flame heaters for keeping food warm in the Marquee had not been considered.</p> <p>12) No limit to the numbers of persons that can safely occupy the Marquee area had been considered.</p> <p>13) The exits widths and number of exits from the marquee had not been adequately assessed.</p> <p>14) The fire safety requirements for the intended use of the Marquee had not been assessed.</p> <p>15) A review of the FIRE RESISTING compartmentation and separation throughout the main building has not taken place.</p>	<p>6) The rear means of escape from the Brittanie room.</p> <p>7) Storage in the rear means of escape from the Britannia Suite.</p> <p>8) The improper use of portable heaters.</p> <p>9) Maintaining the exit route through external boat storage area.</p> <p>10) A review of the emergency escape lighting for all means of escape and assembly points.</p> <p>11) Providing an alternative to the use of naked flames in the Marquee.</p> <p>12) The occupancy numbers of the Marquee.</p> <p>13) The exits widths and number of exits from the Marquee.</p> <p>14) Carrying out an assessment of the fire safety requirements for the Marquee.</p> <p>15) Ensuring the FIRE RESISTANCE of all walls, floors, ceilings and doors is sufficient and has not been compromised and is subject to suitable maintenance.</p>
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<p>Article 9 Cont'd</p>	<p>16) The impact on the safety of the premises due to areas of higher fire risk such as from rooms occupied by residents in the detached house has not been adequately identified or considered.</p> <p>17) The impact on the safety of the premises due to areas of higher fire risk such as from cylinders and petrol cans stored near buildings has not been considered.</p>	<p>16) The sleeping risk in staff accommodation building.</p> <p>17) The risk posed by storing cylinders and petrol cans near to exit routes and buildings.</p>
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*****RECOMMENDATIONS NOT FORMING REQUIREMENTS OF THE SCHEDULE*****

The Commissioner would strongly urge that you consider the presence of combustible façade cladding materials as part of the risk assessment process for these premises. All relevant information about any replacement window and facade schemes should be made fully available to fire risk assessors. Where no reliable information is available for a given property, a strategy to assess the risk and where necessary implement short, medium and long term actions to address the risk should be implemented.

Where remedial measures are to be undertaken to which consultation requirements under Section 20 of the Landlord and Tenant Act 1985 will apply, the Commissioner would urge you to consider application of the disapplication provisions under Section 20ZA of that Act.



LONDON FIRE BRIGADE

Fire Safety Regulation, South West 4 Team
169 Union Street London SE1 0LL
T 020 8555 1200

Minicom 020 7960 3629
london-fire.gov.uk

The Company Secretary
4You Hospitality Services Ltd
Ravens Ait
Portsmouth Road
Surbiton
Surrey KT6 4HN

The London Fire Commissioner is the
fire and rescue authority for London

Date 12 January 2023
Our Ref 23/010220/PDB

**EXTENSION OF TIME IN RESPECT
OF ENFORCEMENT NOTICE**
requiring steps to be taken under Article 30 of the
Regulatory Reform (Fire Safety) Order 2005 (as amended)

Premises: Ravens Ait, Portsmouth Road, Kingston Upon Thames, Surrey KT6 4HN

The London Fire Commissioner (the Commissioner) is the fire and rescue authority for London. The Commissioner is responsible for enforcing the Regulatory Reform (Fire Safety) Order 2005 (as amended), hereafter ('The Order') in London.

I refer to the Commissioner's enforcement notice dated **7 September 2022** when you were given notice of steps to be taken by **8 February 2023**.

You have since contacted the Commissioner to advise that you will be unable to complete the work within time allowed.

The time limit in which to deal with these outstanding matters has been extended to **26 April 2023**.

If at the end of the time limit the matters have not been rectified, further extensions of time will not be granted, except in exceptional circumstances, and consideration may be given to the initiation of legal proceedings.

Any queries regarding this letter should be addressed to the person named below. If you are dissatisfied in any way with the response given, please ask to speak to the Team Leader quoting our reference.

Yours faithfully,

PP [REDACTED]

for Assistant Commissioner (Fire Safety)

Directorate of Operations

FSR-AdminSupport@london-fire.gov.uk

Reply to Inspecting Officer [REDACTED]

Direct T 020 8555 1200 Ext [REDACTED]



LONDON FIRE BRIGADE

Fire Safety Regulation, South West 4 Team
169 Union Street London SE1 0LL
T 020 8555 1200

Minicom 020 7960 3629
london-fire.gov.uk

The Company Secretary
4You Hospitality Services Ltd
Ravens Ait
Portsmouth Road
Surbiton
Surrey KT6 4HN

The London Fire Commissioner is the
fire and rescue authority for London

Date 22 June 2023
Our Ref 23/010220/PDB

**EXTENSION OF TIME IN RESPECT
OF ENFORCEMENT NOTICE**
requiring steps to be taken under Article 30 of the
Regulatory Reform (Fire Safety) Order 2005 (as amended)

Premises: Ravens Ait, Portsmouth Road, Kingston Upon Thames, Surrey KT6 4HN

The London Fire Commissioner (the Commissioner) is the fire and rescue authority for London. The Commissioner is responsible for enforcing the Regulatory Reform (Fire Safety) Order 2005 (as amended), hereafter ('The Order') in London.

I refer to the Commissioner's enforcement notice dated **7 September 2022** when you were given notice of steps to be taken by **8 February 2023**.

You have since contacted the Commissioner to advise that you will be unable to complete the work within time allowed.

The time limit in which to deal with these outstanding matters has been extended to **29 August 2023**.

If at the end of the time limit the matters have not been rectified, further extensions of time will not be granted, except in exceptional circumstances, and consideration may be given to the initiation of legal proceedings.

Any queries regarding this letter should be addressed to the person named below. If you are dissatisfied in any way with the response given, please ask to speak to the Team Leader quoting our reference.

Yours faithfully,

PP [REDACTED]

for Assistant Commissioner (Fire Safety)

Directorate of Operations

FSR-AdminSupport@london-fire.gov.uk

Reply to Inspecting Officer [REDACTED]

Direct T 020 8555 1200 Ext [REDACTED]



LONDON FIRE BRIGADE

PROHIBITION NOTICE

NOTICE ISSUED UNDER ARTICLE 31 OF THE REGULATORY REFORM (FIRE SAFETY) ORDER 2005 (as amended)

Premises to which this notice relates: Ravens Ait, Portsmouth Road, Surbiton, Surrey, KT6 4HN.

Use of the premises to which this notice relates: Public Assembly.

Name of responsible person: 4YOU HOSPITALITY SERVICES LTD.

Address of responsible person: Ravens Ait, Portsmouth Road, Surbiton, Surrey, KT6 4HN.

Name of authorising officer: DAC Philip Morton.

The London Fire Commissioner (the Commissioner) is the fire and rescue authority for London. The Commissioner is responsible for enforcing the Regulatory Reform (Fire Safety) Order 2005 (as amended), hereafter referenced as 'The Order', in London.

A duly authorised representative of the Commissioner is of the opinion that the use of the premises to which this notice relates involves, or will involve, a risk to relevant persons so serious that the use of the premises ought to be prohibited.

The duly authorised representative of the Commissioner is of this opinion because

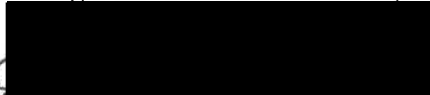
The means of escape is inadequate for occupants to reach a place of ultimate safety, off the island.

The Commissioner hereby directs that the use of the premises to which this notice relates is prohibited or restricted as follows:

The island of Ravens Ait, including the main building housing the Britannia Suite, the stand-alone marquee, and any other function spaces being used for any events of public assembly (including weddings), may only be used by a maximum number of 60 people, until the matters identified above as giving rise to serious risk have been remedied.

In the opinion of the Commissioner the risk of serious personal injury to relevant persons is imminent. The prohibition or restriction specified in this notice has immediate effect.

This notice continues in force until the matters identified above as giving rise to serious risk have been remedied or the Commissioner withdraws it. Further works or measures may be required to achieve compliance with The Order. Where necessary, these will be detailed in a separate enforcement notice.

Signature:  Date: 25/05/2023
Deputy Assistant Commissioner (The Officer appointed for the purpose)