

Freedom of Information request reference number: 7184.1

Date of response: 24/02/2023

Request:

All or some of the information provided previously has expired, I require an update on the questions below.

See my request below:

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

Contract 2 - Incoming and Outgoing of call services.

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

9. Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3 - The organisation's broadband provider.

11. Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

12. Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

13. Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description for each contract
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.
20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Response:

Further to your request, please find the information requested at the [London Datastore](#) website.

The LFB current contracts list is updated quarterly and can be accessed via the following link: <https://data.london.gov.uk/dataset/lfepa-procurement-information---current-contracts>. This list includes the information you have requested.

The person responsible for each contract is the Head of Department listed under 'Team Name' in the contracts list. They can be contacted through the LFB contact telephone number 0208 555 1200.

Please see below for further information regarding questions 5, 10 and 17.

Question 5

Supplier BT

ISDN: 12 circuits (total)

290 channels (across 12 circuits)

318 DDI (across 12 circuits)

Normal analogue exchange lines: approximately 250 – 300

Question 10

There are approximately 2000 extensions in use (available for use 10,000 – 59,999 plus 88,000 – 88,999)

Question 17

This covers approximately 106 sites.

Please note the LFB website provides details of where all LFB tender opportunities are advertised. Please see this link: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/procurement/>.

The Brigade does not respond to unsolicited emails or telephone calls and therefore encourages all companies wishing to work with the Brigade to register with the BlueLight E-tendering portal.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>