

**Freedom of Information request reference number:** 8656.1

**Date of response:** 14/05/2024

**Request:**

*I'm writing to request the following information below from your FM, compliance and space management departments.*

*1) If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?*

*2) What is the start date and duration of the contract(s)?*

*3) Is there an extension clause in the contract(s) and, if so, the duration of the extension?*

*4) Has a decision been made yet on whether the contract(s) will be extended or renewed?*

*5) What is the annual value of the contract(s)?*

*6) What is the total contract value of each contract?*

*7) How was the contract(s) procured, e.g., framework/tender?*

**Response:**

Please see below response to each of your questions...

*1) If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?*

LFB have a contract with Bellrock to undertake their CAFM services for facilities management. The CAFM software is Concerto.

*2) What is the start date and duration of the contract(s)?*

The contract start date was 1st April 2021 and expires on 31st March 2026.

*3) Is there an extension clause in the contract(s) and, if so, the duration of the extension?*

The contract may be extended by no more than 24 months.

*4) Has a decision been made yet on whether the contract(s) will be extended or renewed?*

Not at this point in time.

*5) What is the annual value of the contract(s)?*

The cost of the CAFM software is £40,008 currently (this does inflate yearly).

*6) What is the total contract value of each contract?*

The total cost of the CAFM software over the fixed term of the contract is £200,214.09 (excluding extensions).

*7) How was the contract(s) procured, e.g., framework/tender?*

This was procured via a traditional tender route and was not procured via a Framework.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us>