

**Freedom of Information request reference number:** 9117.1

**Date of response:** 21/10/2024

**Request:**

Please could you provide the average fire-fighting intervention times over the past 12 months, starting from the moment a 999 call is made, specifically for incidents occurring in blocks of flats that are over 11 meters in height?

**Response:**

In response to the above, please see the table below which includes the average of incident duration starting from the moment a 999 call is made, max time of incident duration, the minimum time of incident duration and count of incident duration. Flats/ Maisonettes that are 4 storeys or more are 11 metres in height or above.

|  | <b>Average of Incident Duration<br/>hh:mm:ss</b> | <b>Max of Incident Duration<br/>hh:mm:ss</b> | <b>Min of Incident Duration<br/>hh:mm:ss</b> | <b>Count of Incident Duration<br/>hh:mm:ss</b> |
|--|--|--|--|--|
| Purpose Built Flats/Maisonettes - 10 or more storeys | 00:43:03   | 03:37:14                                     | 00:08:33                                     | 222  |
| Purpose Built Flats/Maisonettes - 4 to 9 storeys     | 00:34:22   | 16:08:52                                     | 00:05:25                                     | 790  |
| <b>Grand Total</b>                                   | <b>00:36:16</b>                                  | <b>16:08:52</b>                              | <b>00:05:25</b>                              | <b>1012</b>                                    |

We also publish the mobilisation records on the London data store here <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records> This information includes when the appliance was mobilised, time arrived and the time left. The London Fire brigade reports data [here](#) will include the property type.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>