

Freedom of Information request reference number: 8919.1

Date of response: 01 August 2024

Request:

Earlier this afternoon [31 July 2024] a Fire took place in a block of flats in Northolt, link from your website is below.

<https://www.london-fire.gov.uk/incidents/2024/july/flat-fire-northolt/>

My request is are you able to provide the details of the response time from the first phone call to the LFB to the first units arrival on scene.

Response:

In response, the LFB publish mobilisation records online via the London Datastore. The information is updated monthly and can be accessed via the following link:

<https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records>

The published information includes details of:

- Date and time pumps mobilised (GMT)
- Date and time pumps mobile (GMT)
- Date and time pumps arrived (GMT)
- Turnout time in seconds
- Travel time in seconds
- Attendance time in seconds
- Delay code description

The LFB incident number for the fire that took place in Newmarket Avenue on 31 July 2024 is **125754-31072024**. You will be able to use this incident number to locate the recorded mobilisation information about this fire when it is published.

The information is currently exempt from disclosure to you under a combination of [section 21 of the FOIA, Information accessible to applicant by other means](#) and [section 22 of the FOIA, information intended for future publication](#).

[Section 22](#) is a qualified exemption. This means that I must go on to consider whether the public interest in maintaining the exemption is greater than the public interest in disclosing the information. As the information is of interest to the wider public it is important it can be accessed simultaneously by the general public rather than piecemeal by disclosure to a small number of individuals under the FOIA. Therefore it is in the wider interest that information is accessible to the public by adhering to the existing, regular publication schedule and, as such, is withheld from disclosure at this current time.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).