

Freedom of Information request reference number: 8839.1

Date of response: 30/07/2024

Request:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
3. What is the annual contract value for each contract?
4. What type of cloud environment?
Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
8. What is the contract period in years? Please include whether the agreement has any extension periods?
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Response:

Please see below for a response to your request.

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

LFB hosts cloud hosting services.

2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Microsoft is the supplier for the contract.

Questions 3 – 6

For information on current LFB contracts, this can be found online at the [London Datastore](#). The link to contracts can be found [here](#). As the data is in the public domain, LFB are not required to provide the data to you in this request under [FOIA section 21 – information already accessible](#).

4. What type of cloud environment?

Hybrid cloud

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

LFB will review the contract 12 months prior to the expiry date.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

The contract is for a total of three years.

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

Web hosting, general Azure services

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

The responsible individual is Catherine Bray, Head of Procurement – Catherine.Bray@london-fire.gov.uk

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>