

Freedom of Information request reference number: 8193.1

Date of response: 10/01/2024

Request:

I request the following information: The number of hoax calls made to the London Fire Brigade in the calendar years 2019, 2020, 2021, and 2022, broken down by borough

Response:

In response, the table below shows the number of hoax calls received by the LFB for each of the 2019, 2020, 2021 and 2022 calendar years:

Year				Total hoax calls received
2019	2020	2021	2022	
746	491	425	365	2,027

The borough is not recorded on receipt of the call but we do record the area and/or post code sector if provided by the caller.

The table below shows the 2,027 calls broken down by post code sector and/or area if provided by the caller.

You will see from the table that there are 1,643 cases where no address information has been provided by the caller. Also, due the calls being made by hoax callers, any location information given may also not be accurate:

Post Code Sector	Area	2019	2020	2021	2022	Total hoax calls received
BR1	BROMLEY	1	0	1	4	6
BR3	BECKENHAM	5	1	0	2	8
	KENT	1	0	0	0	1
BR5	ORPINGTON	0	0	1	0	1
BR6	BROMLEY	0	0	0	1	1
	ORPINGTON	0	1	0	0	1
CR0	CROYDON	2	11	1	1	15
	NULL	0	0	1	0	1
CR4	MITCHAM	1	0	1	0	2
CR7	THORNTON HEATH	2	0	1	0	3
CR8	PURLEY	2	1	0	0	3
CR9	CROYDON	1	0	0	0	1
DA6	BEXLEYHEATH	1	1	0	0	2
E1	LONDON	1	0	1	0	2
E10	LONDON	1	0	2	5	8
E11	LONDON	0	1	0	0	1

E13	LONDON	4	0	0	0	4
E15	LONDON	5	3	0	0	8
E16	LONDON	0	0	0	1	1
E17	LONDON	4	2	1	1	8
	WALTHAMSTOW	0	0	0	1	1
E18	LONDON	1	0	0	0	1
E5	LONDON	0	1	0	1	2
E7	LONDON	1	0	0	0	1
E9	LONDON	1	2	0	0	3
EC4M	LONDON	0	0	0	1	1
EN2	ENFIELD	0	1	0	0	1
EN3	ENFIELD	3	3	0	0	6
EN5	BARNET	1	0	0	0	1
HA0	WEMBLEY	0	0	0	1	1
HA1	HARROW	0	1	0	1	2
HA2	HARROW	1	1	0	1	3
HA3	HARROW	1	1	0	0	2
HA4	RUISLIP	0	0	0	1	1
HA7	STANMORE	0	2	0	0	2
HA8	EDGWARE	2	2	1	0	5
HA9	WEMBLEY	0	2	0	0	2
IG1	ILFORD	0	2	0	0	2
	LONDON	0	1	0	0	1
IG11	BARKING	2	0	0	0	2
IG2	ILFORD	0	0	0	5	5
IG6	LONDON	0	0	1	0	1
KT5	SURBITON	1	0	0	0	1
N1	LONDON	1	2	2	0	5
N11	LONDON	0	0	1	1	2
N12	LONDON	1	0	0	0	1
N13	LONDON	1	0	1	0	2
N15	LONDON	3	1	0	0	4
N16	LONDON	2	0	0	0	2
N17	LONDON	1	4	0	1	6
N18	ENFIELD	1	0	0	0	1
	LONDON	2	0	1	0	3
N19	LONDON	2	2	0	0	4
N22	LONDON	1	0	0	0	1
N3	LONDON	1	0	0	0	1
N4	LONDON	1	0	2	0	3
N5	LONDON	1	0	0	1	2
N7	LONDON	2	0	0	0	2
N8	LONDON	1	0	1	0	2
N9	LONDON	2	0	0	1	3
NOT RECORDED	BARKINGSIDE	0	0	1	0	1
	HACKNEY	5	0	0	0	5
	MAIDA VALE	1	0	0	0	1
	NEW ADDINGTON	4	1	0	0	5

	NORTH FINCHLEY	3	0	0	0	3
	NOT RECORDED	567	394	379	303	1,643
	WHITTON	0	0	0	1	1
NW1	LONDON	1	0	0	1	2
NW10	LONDON	2	3	2	1	8
NW11	LONDON	1	0	0	0	1
NW2	LONDON	5	2	0	0	7
NW3	LONDON	0	0	0	1	1
NW6	LONDON	0	0	0	1	1
NW9	LONDON	0	2	0	1	3
RM1	ROMFORD	2	0	0	0	2
RM6	BARKING	0	1	0	0	1
RM9	DAGENHAM	0	0	1	0	1
SE1	LONDON	11	2	0	0	13
	SOUTHWARK	1	1	0	0	2
SE10	LONDON	1	1	0	0	2
SE11	LONDON	1	2	1	0	4
SE13	LONDON	0	0	1	0	1
SE14	LONDON	1	0	1	0	2
SE15	LONDON	0	1	0	2	3
SE16	LONDON	2	0	0	0	2
	SOUTHWARK	1	0	0	0	1
SE17	LONDON	1	0	0	1	2
SE18	LONDON	2	0	0	0	2
SE19	LONDON	0	0	0	1	1
SE20	LONDON	2	0	0	0	2
SE22	LONDON	0	1	0	0	1
SE26	LONDON	0	0	0	1	1
SE27	LONDON	0	0	0	1	1
SE28	LONDON	1	0	2	0	3
	THAMESMEAD	0	1	0	0	1
SE3	KIDBROOKE	1	0	0	0	1
SE4	LONDON	1	0	0	1	2
SE5	LONDON	1	2	0	0	3
SE6	LONDON	2	1	1	0	4
SE8	LONDON	2	1	0	0	3
SE9	LONDON	0	3	0	0	3
SM1	SUTTON	1	0	1	0	2
SM3	SUTTON	0	0	0	2	2
SM4	MORDEN	0	0	0	1	1
SW11	NOT RECORDED	1	0	0	0	1
SW12	LONDON	0	0	1	0	1
SW15	LONDON	12	0	2	0	14
SW16	LONDON	4	1	0	0	5
SW17	LONDON	8	3	0	0	11
SW18	LONDON	0	0	1	0	1
SW19	LONDON	1	1	1	0	3
SW1V	LONDON	0	0	1	0	1

SW1W	LONDON	1	0	0	0	1
	NOT RECORDED	1	0	0	0	1
SW1Y	LONDON	0	1	0	0	1
SW2	LONDON	3	0	0	0	3
SW4	LONDON	1	0	0	0	1
SW6	LONDON	2	0	1	1	4
SW7	LONDON	0	1	0	0	1
SW8	LONDON	0	0	0	2	2
SW9	LONDON	5	0	0	0	5
TW10	RICHMOND	1	0	0	0	1
TW13	FELTHAM	0	1	2	0	3
TW3	HOUNSLOW	1	1	0	0	2
TW6	LONDON HEATHROW AIRPORT	2	0	0	1	3
TW7	ISLEWORTH	0	0	1	1	2
TW8	BRENTFORD	1	0	0	0	1
UB3	HAYES	1	0	0	0	1
UB4	HAYES	0	1	0	0	1
UB5	NORTHOLT	0	1	0	1	2
UB6	GREENFORD	0	1	0	0	1
UB8	UXBRIDGE	0	0	0	1	1
W10	LONDON	3	4	1	5	13
W11	LONDON	0	2	0	0	2
W12	LONDON	0	0	1	0	1
W14	LONDON	0	1	0	0	1
W1C	LONDON	0	0	1	0	1
W1D	LONDON	1	1	0	1	3
W2	LONDON	1	0	0	0	1
W3	LONDON	1	0	1	0	2
W4	LONDON	1	1	0	0	2
W6	LONDON	0	1	1	1	3
W9	LONDON	3	1	0	0	4
WC1H	LONDON	0	0	0	1	1
Total		746	491	425	365	2,027

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>