

Freedom of Information request reference number: 8644.1

Date of response: 20/05/2024

Request:

1. The number of incidents relating to burst water mains for 2023 and 2024 to date, broken down by London boroughs (please include London total).
2. The average time spent on burst water mains for 2023 and 2024 to date, broken down by London boroughs (please include London total).
3. The estimated cost to the London Fire Brigade of callouts relating to burst water mains for 2023 and 2024 to date, broken down by London boroughs (please include London total).

Response:

Please see table below which shows the number of incidents relating to burst water mains for the year 2023 – 2024 broken down by Borough, the average time spent at the incident and the Notional costs.

Borough	2023 Incidents	2023 Average Time Spent (hh:mm:ss)	2023 Notional Cost	2024 Incidents	2024 Average Time Spent (hh:mm:ss)	2024 Notional Cost
Barking and Dagenham	5	01:07:39	£2,762.00	3	00:39:37	£1,229.00
Barnet	18	01:13:39	£14,651.00	4	03:03:43	£15,785.00

Bexley	6	01:47:04	£8,602.00	2	01:05:27	£854.00
Brent	14	01:10:31	£9,535.00	5	00:49:26	£2,376.00
Bromley	10	01:15:41	£5,485.00	7	01:43:49	£5,986.00
Camden	13	01:54:33	£10,716.00	5	00:46:09	£1,998.00
City of London	1	00:39:03	£388.00	0	00:00:00	£0.00
Croydon	9	01:02:54	£4,710.00	7	01:58:20	£6,849.00
Ealing	11	00:44:47	£4,817.00	6	02:35:25	£7,192.00
Enfield	6	00:41:06	£2,450.00	1	00:22:19	£388.00
Greenwich	13	03:30:34	£35,821.00	2	00:29:29	£776.00
Hackney	10	00:34:49	£3,967.00	5	00:58:42	£2,574.00
Hammersmith and Fulham	11	00:45:32	£4,526.00	3	00:18:33	£1,164.00
Haringey	9	01:17:32	£7,020.00	1	00:28:36	£388.00
Harrow	8	01:12:31	£11,551.00	1	00:57:53	£388.00
Havering	7	00:29:55	£2,698.00	2	01:06:08	£1,061.00
Hillingdon	8	00:41:12	£3,449.00	1	00:23:58	£388.00
Hounslow	4	01:36:27	£3,882.00	0	00:00:00	£0.00
Islington	15	01:11:45	£9,221.00	4	00:55:55	£1,937.00

Kensington and Chelsea	7	01:10:41	£4,496.00	3	01:39:42	£2,283.00
Kingston upon Thames	1	00:22:48	£364.00	1	01:50:16	£788.00
Lambeth	16	01:02:09	£11,507.00	1	01:56:03	£1,300.00
Lewisham	4	02:25:21	£4,222.00	2	03:17:57	£4,818.00
Merton	2	00:46:59	£817.00	1	00:31:57	£430.00
Newham	11	00:47:12	£5,150.00	4	00:56:32	£4,190.00
Redbridge	5	01:28:07	£2,865.00	2	00:36:32	£818.00
Richmond upon Thames	9	01:05:28	£5,948.00	2	00:44:20	£876.00
Southwark	11	00:31:37	£4,404.00	4	00:25:22	£1,552.00
Sutton	5	01:17:00	£3,311.00	1	01:06:32	£433.00
Tower Hamlets	12	00:38:40	£5,096.00	10	01:29:21	£7,148.00
Waltham Forest	7	00:39:59	£2,933.00	1	10:51	£388.00
Wandsworth	11	00:38:02	£4,212.00	6	02:12:21	£6,609.00
Westminster	14	01:42:39	£13,652.00	6	00:53:22	£2,923.00
Total	293	LFB Average - 01:11:03	£215,228.00	103	LFB Average - 01:21:18	£85,889.00

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>