



**Freedom of Information request reference number: FOIA 7944.1**

**Date of response: 6<sup>th</sup> October 2023**

**Request:**

Can you let me know if response times have increased between 2022 and 2023 in areas which have road closures? I am particularly interested in response times during busy times of the day.

**Response:**

The Data Team have used January 2022 to September 2022 and January 2023 to September 2023 for better comparison as current year hasn't completed yet.

Please find a table below for Islington wards from January to September in 2022 and 2023 during busy times. (7 am to 10 am and 5 pm to 8pm)

| Islington               | 1st Pump     |              | 2nd Pump     |              |
|-------------------------|--------------|--------------|--------------|--------------|
| Ward name               | 2022         | 2023         | 2022         | 2023         |
| Arsenal                 | 05:12        | 05:41        | 07:36        | 06:29        |
| Barnsbury               | 04:48        | 05:11        | 06:21        | 07:16        |
| BUNHILL                 | 04:08        | 04:24        | 06:09        | 06:06        |
| Caledonian              | 05:05        | 05:07        | 06:15        | 06:27        |
| Canonbury               | 04:39        | 05:21        | 06:00        | 05:48        |
| CLERKENWELL             | 04:47        | 05:14        | 06:05        | 06:53        |
| FINSBURY PARK           | 04:12        | 05:02        | 06:32        | 07:33        |
| Highbury                | 04:53        | 04:41        | 06:24        | 06:27        |
| HILLRISE                | 04:51        | 04:59        | 06:19        | 06:12        |
| HOLLOWAY                | 04:48        | 04:58        | 05:55        | 05:31        |
| Junction                | 04:48        | 04:19        | 05:45        | 05:10        |
| Laycock                 | 04:58        | 04:55        | 06:51        | 05:54        |
| MILDMAY                 | 05:20        | 05:15        | 06:23        | 05:59        |
| St. Mary's & St. James' | 03:48        | 03:42        | 06:00        | 06:07        |
| St. Peter's & Canalside | 04:37        | 04:35        | 05:54        | 06:06        |
| TOLLINGTON              | 04:27        | 04:22        | 06:38        | 06:29        |
| Tufnell Park            | 04:45        | 05:00        | 05:50        | 05:51        |
| <b>Grand Total</b>      | <b>04:37</b> | <b>04:48</b> | <b>06:14</b> | <b>06:14</b> |

Please find a table below for Islington wards from January to September in 2022 and 2023 during busy times by delay code description. (7 am to 10 am and 5 pm to 8pm)

| Islington                          | 1st Pump     |              | 2nd Pump     |              |
|------------------------------------|--------------|--------------|--------------|--------------|
| Delay code description             | 2022         | 2023         | 2022         | 2023         |
| Address incomplete/wrong           | 06:38        | 06:38        |              | 11:40        |
| Appliance/Equipment defect         | 06:23        |              |              |              |
| Arrived but held up - Other reason | 08:27        | 11:04        | 09:32        |              |
| Mob/Radio problems when mobilised  |              | 06:22        |              |              |
| Not held up                        | 07:23        | 07:43        | 10:48        | 10:12        |
| On outside duty when mobilised     | 06:03        |              |              |              |
| Traffic calming measures           | 07:37        | 08:06        | 09:49        | 09:38        |
| Traffic, roadworks, etc            | 07:22        | 07:46        | 10:10        | 09:50        |
| (blank)                            | 04:06        | 04:09        | 05:40        | 05:43        |
| <b>Grand Total</b>                 | <b>04:37</b> | <b>04:48</b> | <b>06:14</b> | <b>06:14</b> |

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).