

**Freedom of Information request reference number: 7846.1**

**Date of response: 18 September 2023**

**Request:**

*I have been provided with your email to submit a request for information.*

*The information I require is to do with the organisation's CCTV maintenance and support contract.*

*Please can you send me the information stated below:*

- 1. Supplier of the contract for CCTV maintenance and support*
- 2. How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)*
- 3. What is the renewal date of this contract?*
- 4. What is the duration of the contract?*
- 5. What is the review date of this contract? If possible the likely outcome of this review*
- 6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?*
- 7. What is the total number of cameras in use/under this contract?*
- 8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.*
- 9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details*

*If there is no CCTV maintenance contract in place*

- 1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 2. How much is the average annual spend on the in-house maintenance?*
- 3. How many cameras are in use?*
- 4. Is there a plan to review this at any point, if so what would the date be?*
- 5. Who is in charge of overseeing the in-house maintenance?*

*If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?*

*If yes,*

- 1. Who is the supplier? Is this varies could you please list?*
- 2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 3. How many cameras are in use?*

4. *How much is the average annual spend on the ad-hoc agreement?*
5. *What is the date it is to be reviewed?*

**Response:**

Please see the answers to each question in turn below:

Supplier of the contract for CCTV maintenance and support *G4S*

How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each) *£144,000 from June 2022 – November 2023*

What is the renewal date of this contract? *Due to the roll out of the security wide project, commencing imminently, we are currently on a rolling contract with G4S, with a 3 month termination notice agreement*

What is the duration of the contract? *As above*

What is the review date of this contract? If possible, the likely outcome of this review *There is no review date as we have just appointed a new contractor, following a full tender process*

The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands, could you please list? *Various but mostly Samsung*

What is the total number of cameras in use/under this contract? *Unconfirmed. We have cameras at 16 locations and 24 cameras at US*

The description of the services provided under this contract. Please state if this contract includes more than just CCTV services. *The current rolling contract also covers access control*

Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details  
*The person responsible for this contract is Claire Page, Head of Facilities Management, and they can be contacted via the LFB switchboard: T - 0208 555 1200*

I hope you find this information of use. If you have any further questions, please contact [InformationAccess@london-fire.gov.uk](mailto:InformationAccess@london-fire.gov.uk)

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#)