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Freedom of Information request reference number: 9178.1

Date of response: 11/11/2024

Request:

We are new tenants at Boreham Road, N22 6SP and had firemen out the other day to help turn off our fire alarms which were going off for no reason, since we had not been given the key to the alarm box and couldn't turn them off ourselves. We are currently trying to chase our property management about fixing it, but without success. Both the firemen and our neighbour said that this has happened before, and we were wondering if you had any record of how many times the firemen have been called here before, as it may strengthen our case with the property managers and if necessary, when we go to the council about it.

Response:

According to LFB data, we have two entries of attending this address. One was in 2007. A more recent record of an attendance at Boreham Road, London, N22 6SP was on 6th October 2024. Both records are under type 'False Alarm'.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/