

LFB charges for information

| New policy number: | 874 |
|-------------------------|---------------------------------|
| Old instruction number: | |
| Issue date: | 8 July 2015 |
| Reviewed as current: | 17 November 2022 |
| Owner: | Chief Information Officer (CIO) |
| Responsible work team: | Information Management Team |

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1 Introduction

1.1 It is the Brigade's policy to recover costs for a range of services, which include, but are not limited to the charges for information below. This policy provides links to policies and documents stating where charges apply.

2 Cost recovery for services and information

2.1 The London Fire Brigade (LFB) has the discretion to charge for some services by virtue of the Fire and Rescue Services Act 2004 (as amended by the Localism Act 2011). It is agreed Brigade policy to charge for certain services and information for cost recovery including (but not limited to) the following:

Special service incidents

- 2.2 The Brigade will make a charge for attendance at certain special service incidents including:
 - Use of Brigade equipment to supply or remove water.
 - Clearing of flooded commercial premises.
 - Making structures safe where there is no risk of personal injury to the public.
 - Any special service which is classified as 'miscellaneous'.
 - Incidents involving chemicals/hazardous materials occurring other than in domestic locations.
 - Releasing people from lifts or effecting entry to a lift at non-emergency incidents (repeat calls).
- 2.3 There are a certain exemptions that may be applied to charging. For example, no charges are made at any type of incident while there remains any risk of fire, or a risk to life, see policy number 402 Charging for special service incidents. LFB policy (from 1 November 2009) for releasing people from lifts is to charge lift owners or operators on the third lift release at the same building within a twelve month period. See policy number 663 Shut in lift attendance reduction policy.

Incident information (e.g. fire reports) and still/moving images)

- 2.4 The Brigade is able to charge for the provision of information and appendix 1 sets out where a charge is levied and the current charge; charges are reviewed annually (normally from 1 April).
 - Reports of incidents, including fire investigation reports, including confirmation of attendance, full fire reports and scientific advisors reports.
 - Photographs and video.
 - Environmental surveys.

Attending automatic fire alarms (AFAs)

2.5 The introduction of a charge for attending automatic fire alarms (AFAs) was introduced in July 2013. See policy number 848 – Charging for automatic fire alarms.

3 Related information

- 3.1 The following polices should also be read in conjunction with this policy.
 - Policy number 402 Charging for special service incidents .
 - Policy number 663 Shut in lift attendance reduction policy.
 - Policy number 848 Charging for automatic fire alarms.

Appendix 1

Appendix 1 – Information for which a charge is made



Information (including still and moving images) for which a charge is made

Produced by the ICT Information Management Team | 020 8555 1200 x30428

Information about fires and incidents attended by the London Fire Brigade

The following reports are available (as described on the following pages):

- Confirmation of attendance at a fire, special service or false alarm: Free
- Fire report for attendance at a primary fire (also known as 'FDR1 Fire Damage Report')⁺: **£114**
- Mobilisation report (end-of-incident report): **£114**
- Fire Investigation report (summary)⁺: **£155**
- Fire Investigation Report (full)⁺: **£466**
- Scientific Advisor Report⁺⁺: **£260**

General notes about access to fire information

The information contained within fire reports is exempt from the general right of public access on the basis that they contain information collected in confidence (where section 41 of the Freedom of Information Act 2000 (FOIA) would apply on a case by case basis).

Reports marked (+) are only provided to those that can demonstrate a legitimate interest in the property where the fire/incident occurred (e.g. ownership, residency or insurable interest would be examples of a legitimate interest). Reports marked (++) only available to product manufactures, commercial investigators, insurers, or those acting on their behalf.

The LFB is permitted to recover the costs for providing information (outside of the FOIA regime) under powers in Section 18A(1) of the Fire and Rescue Services Act 2004, as limited by the provisions of section 18B. The LFB charge on a cost recovery basis and do not make any profit from charging.

Charges are reviewed annually on the 1 April.

Confirmation of attendance at an emergency incident

| Description | The report confirms the attendance of the London Fire Brigade at an incident. This is available for fires, false alarms and special services (e.g. flooding, road traffic collisions). You will need to provide an address or location where the incident occurred and the date of the incident. The report will confirm whether LFB attended, date of the incident, time of call to the LFB, the location attended, and type of incident. A sample of the 'confirmation of attendance' is in annex A . | |
|---------------------|--|--|
| Charge | FREE (reviewed annually on 1 April). | |
| Format | Paper or electronic (PDF) format. | |
| Eligibility | Reports are available to anyone. | |
| Availability | Post or email. | |
| Contact | Address: Information access team, 169 Union Street, SE1 OLL Email: IncidentReports@london-fire.gov.uk Phone: 020 8555 1200 x 31888 Website: https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we- offer/incident-reports/ | |
| Requests | A request for a fire report must be made in writing (email/letter) to the address above quoting the full address and date of the fire. | |
| Payment | Payment can be made using a credit or debit card. When we have received your request, you will receive payment instructions from us and a link to our secure online payment portal hosted by GOV.UK Pay. | |
| Historic reports | These reports are generally available from April 2009. | |

Report of a primary fire attended

| • | | |
|---------------------|---|--|
| Description | The report of a primary fire (potentially more serious fires that harm people or cause damage to property) is available in either paper or electronic format. The report includes basic details about the primary fire incident attended by LFB such as where the fire took place, the time LFB were called and the time the fire was under control. The report also provides information about what LFB believes is the most likely cause of the fire. See sample in annex C . | |
| Charge | £114 (reviewed annually on 1 April) – sample in annex B . The Brigade can supply a 'confirmation of attendance at an incident' without charge. | |
| Eligibility | Reports of a primary fire are issued only to those who have an interest in the property involved in the fire. Ownership, residency or insurable interest would be examples of legitimate entitlement. Reports may be disclosed to other parties who cannot prove their entitlement if such release of would be in the public interest. | |
| Availability | Post or email (in PDF format). | |
| Contact and | A request for a fire report must be made in writing (email/letter) to the address below quoting the full address and date of the fire. | |
| requests | Address: Information access team, 169 Union Street, SE1 0LL | |
| | Email: IncidentReports@london-fire.gov.uk | |
| | Phone: 020 8555 1200 x 31888 | |
| | Website: <u>https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/</u> | |
| Notes | Occasionally, there may be changes to a primary fire report based on later findings and investigations. If you want to check whether there have been changes to a report already supplied, you can email the address above with the incident number and we can advise and send an updated report without further charge. | |
| Restrictions | A 'report of a primary fire attended' will not be disclosed while an investigation into an incident is being carried out by a relevant authority (e.g. Police or Health and Safety Executive), or an enforcing authority (e.g. Borough council, or LFB itself) is taking action at the premises involved. The report will only be issued once any such investigation or enforcement action has been completed. | |
| | Any personal data contained within these reports are exempt from disclosure where disclosure of the personal data would breach one or more of the principles of data protection law. Also excluded from this class are reports containing any other information to which an exemption under the Freedom of Information Act applies (for example, where a police or other investigation may be underway). All exempt information will be removed before copies of reports are provided. | |
| Historic reports | Primary fire reports before 2004 are held by the London Metropolitan Archives (LMA), 40 Northampton Road, Clerkenwell, London, EC1R 6HB (telephone 020 7332 3820). They are made available for viewing in the LMA reading room by prior appointment. Reports are filed by date of fire so the LMA's staff will require both the address of a fire and its date to locate a report. The LMA web site is <u>here</u> . | |

Mobilisation report ('end-of-incident' report)

| Description | The Mobilisation report can be produced for any type of incident. It includes details of the fire appliances and officers attending, together with mobilising messages between in the incident ground and Brigade Control (which handled emergency 999 calls). The data included in the Mobilisation report is drawn from the Brigade's mobilising system, and does not include detailed information about the incident, e.g. location descriptor, the cause or motive. | |
|----------------|---|--|
| Charge | £114 (reviewed annually on 1 April) – sample in annex C . | |
| | The Brigade can supply a 'confirmation of attendance at an incident' without charge. | |
| Eligibility | The Mobilisation report is issued only to those who have an interest in the property involved in the fire. Ownership, residency or insurable interest would be examples of legitimate entitlement. Reports may be disclosed to other parties who cannot prove their entitlement if such release of would be in the public interest. | |
| Availability | Post or email (in PDF format). | |
| Contact and | A request for a Mobilisation report must be made in writing (email/letter) to the address above quoting the full address and date of the incident. | |
| requests | Address: Information access team, 169 Union Street, SE1 0LL | |
| | Email: IncidentReports@london-fire.gov.uk | |
| | Phone: 020 8555 1200 x 31888 | |
| | Website: <u>https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/</u> | |
| Restrictions | A Mobilisation report will not be disclosed while an investigation into an incident is being carried out by a relevant authority (e.g. Police or Health and Safety Executive), or an enforcing authority (e.g. Borough council, or LFB itself) is taking action at the premises involved. The report will only be issued once any such investigation or enforcement action has been completed. | |
| | Any personal data contained within the reports will be redacted where disclosure of personal data would breach one or more of the principles of data protection law. | |
| | Also excluded from this type of reports containing any other information to which an exemption under the Freedom of Information Act applies (for example, where a police or other investigation may be underway). All exempt information will be removed before copies of reports are provided. | |

Fire investigation report and Scientific Advisor's report

| Description | Fire Investigation Reports are detailed reports of the results of an investigation into a fire if the circumstances of the fire are such that the LFB fire investigation team attended. Depending on the circumstances, a short summary version or full prose version may be available. The reports follow a template which covers synopsis, chain of events, evidence collection and conclusions plus any other information relevant to the investigation. A full report will also include photographs. In some circumstances a Scientific Advisor's Report is commissioned to analyse items found during fire investigation. Any personal data contained within reports are exempt from disclosure where disclosure of |
|-------------|--|
| | the personal data would breach one or more of the principles of data protection law. |
| | Also excluded from this class are reports containing any other information to which an exemption under the Freedom of Information Act applies (e.g. where a police or other investigation is underway). All exempt information is excluded from this class and (where possible) that information will be removed before copies of reports are provided, or will not be supplied. |
| Charge | Charges (reviewed annually on 1 April) depend on the type of report requested. |
| | • Summary report – £155 – sample in annex D |
| | • Full report – £466 . |
| | • Scientific advisor's report (£260) if available |
| | Note – that certain agencies are exempt from these charges, namely the police, HM coroners, and other fire and rescue services. |
| Contact | Address: Information access team, 169 Union Street, SE1 0LL |
| | Email: IncidentReports@london-fire.gov.uk |
| | Phone: 020 8555 1200 x 31888 |
| | Website: <u>https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/</u> |
| Requests | Request for reports should be made in writing (email/letter). Please include the address and date of the fire together with the incident number (if known). |
| Notes | Charges are reviewed annually and are based on time spent preparing, researching and administration of the fire investigation. |

Environmental surveys (petrol tanks and known leaks of petrol into the ground)

| Details held on the history of specific premises and whether or not there having been petrol tanks including the number and size of tanks, current usage and any known history of leaks or spillages at the premises. Any personal data contained are exempt from disclosure by virtue of data protection law. Some other information may also be exempt, either under the Freedom of Information Act or under the Environmental Information Regulations. All exempt information is excluded from this class and will be removed before copies of reports are provided. | | |
|---|--|--|
| £70+VAT is the minimum charge for a report with the results of an <i>individual</i> environmental search. Should the search reveal a history of petroleum storage at the premises, the completion of an 'Environmental Survey' (positive response) will attract an additional fee of £70+VAT (a total of £140+VAT). | | |
| There will be an additional charge providing information as an 'express service' (i.e. a response within five working days) which is £240 +VAT or copies of plans £5 +VAT (each) in addition to the survey information. | | |
| Email/post | | |
| Address: LFB Petroleum Group, 169 Union Street, London SE1 OLLEmail: petroleum@london-fire.gov.ukPhone: 020 8555 1200LFB website: https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/petroleum-enforcing-authority-pea/ | | |
| A request for a petroleum related environmental survey must be made in writing (email/letter) using the address above quoting the full address of the property concerned. You will be advised of the cost once the search is carried out and an invoice will follow under separate cover. | | |
| Please note that the charges as explained under this class of information stand whether or not the search reveals any petroleum history at the premises or not. Charges are reviewed annually and are based on time spent preparing, researching and collating the information. | | |
| | | |

Video of incidents attended by LFB

| | - | |
|---------------------------------|---|--|
| Description | Video taken by London Fire Brigade (LFB) for inclusion in the video library, of selected incidents attended by the Brigade. Generally the video footage is of larger or 'special interest' incidents (e.g. chemical incidents), and may include Drone imagery. Please note, the LFB does not routinely capture video of incidents. | |
| | Either the whole video or some scenes may contain personal data and may be exempt from disclosure where the release of personal data would breach one or more of the principles of data protection law. | |
| | Also excluded is any video to which an exemption under the Freedom of Information Act applies (e.g. where a police or other investigation is underway). | |
| Charge | Video footage (including drones): £150 for every 30 minutes (or part of 30 minutes). | |
| | If a search or research is required to identify the video required then we may charge a search fee of £25 (flat rate). You will be informed of charges (based on your request) and will be asked to pay before you are sent the video footage. | |
| Availability | Tell us the incident number (if known) and the date and address of the incident. Also tell us whether you would like to receive the footage in any particular format. You will also need to tell us whether you intend to use the footage for personal interest or some other purpose (e.g. commercial purposes). | |
| Contact | Address: LFB Photographic Team, 169 Union Street, London SE1 0LL | |
| | Phone: 020 8555 1200 | |
| | Email: <u>lfbphotos@london-fire.gov.uk</u> | |
| Payment | Payment, in advance, is required via our online payment portal – a link will be sent when we acknowledge your order. | |
| Commercial use | If you would like to use the footage for, for example, commercial purposes, then you will need to seek our permission before you do so. A reasonable charge may be made and you may need to enter into a licence before such use is permitted. We will inform you of all details. | |
| Historic World War 2 film | For film London fire service activity during the Second World War, you should contact the photography archive at the Imperial War Museum which holds the Brigade's film archive for that period. <u>Film Imperial War Museums (iwm.org.uk)</u> | |
| Eligibility | Video imagery of a primary fire are issued only to those who have an interest in the property involved in the fire. Ownership, residency or insurable interest would be examples of legitimate entitlement. Video imagery may be disclosed to other parties who cannot prove their entitlement if such release of would be in the public interest. | |

Still photographs from incidents attended by LFB and LFB events

| Description | Photographs taken by LFB for inclusion in the Brigade's photographic library, of selected and various incidents attended, and events organised by LFB. Please note, not all incidents and events are photographed. Please note that LFB does not routinely capture images at incidents. Generally the photos are of larger fires or 'special interest' incidents (e.g. chemical incidents). Photographs are also taken at some events, such as award ceremonies. Some images may contain personal data and will be exempt from disclosure where disclosure would breach one or more of the principles of data protection law. Also excluded from this class are images to which an exemption under the Freedom of Information Act applies. A selection of images and prints can be purchased online at <u>www.lfbphotos.com or via the Mary Evans Picture Library (manly historic images)</u> . Images not available online can be purchased by contacting us. | |
|-------------------|--|--|
| Charge | The costs of images provided on disc, in electronic format, vary depending on the number requested. Requests for up to 1-49 images are charged at £100 +VAT. Requests for 50-200 images is £200 +VAT (flat rate). The cost of more than 200 images on request, but not more than \pounds 1+VAT per additional image. | |
| | If a search or research is required to locate images then there may be a search fee of £25 +VAT (flat rate). Applicants will be informed of any charge (based on the request) and will be asked to pay before the images are provided. | |
| Contact | Buy images online at: | |
| | Mary Evans Picture Library (https://www.maryevans.com/) | |
| | London Fire Brigade Photos Prints and Wall Art (printstoreonline.com) | |
| | For images not available online: | |
| | Address: LFB Photographic Team, 169 Union Street, London SE1 0LL | |
| | Phone: 020 8555 1200 | |
| | Email: lfbphotos@london-fire.gov.uk | |
| Commercial use | Any images supplied (not available online) will be for your personal use only. If you would like to use the photographs for commercial purposes you will need to seek our permission before you do so. A reasonable charge may be made and you may need to enter into a licence before such use is permitted. We will inform you of all details when you contact us. | |
| Eligibility | Images of a primary fire are issued only to those who have an interest in the property involved in the fire. Ownership, residency or insurable interest would be examples of legitimate | |

Sample: Confirmation of attendance



Confirmation of attendance of London Fire Brigade to a fire incident

| Date of report: 23 December 2014 159923131/8566 | | Reference: |
|--|----------------------|----------------------------|
| The data presented below have been derived from a computer database. The principal purpose of the database is statistical analysis and to facilitate this analysis, information has been classified into broad categories. | | |
| Incident number: | | 159923131 |
| Fire station ground where fire occurred: | | Enfield |
| Time and date of call to the Brigade: | | 14:38 hrs 19 November 2014 |
| Origin of call: | | Person (land line) |
| Recorded time and date of arrival of Brigade: | | 14:42 hrs 19 November 2014 |
| Recorded time and date incident under control: | | 14:52 hrs 19 November 2014 |
| Time and date incident closed: | | 15:30 hrs 19 November 2014 |
| (The address below may not be shown in full as it could result in the disclosure of personal data under data protection law) | | |
| Street: | London Road | |
| Locality: Town: County: Post Code: | ENFIELD Middlesex | |
| Type of property where fire started: | Single shop | |
| Supposed motive for the fire: Accidental | | |

(Note that the motive for a fire can rarely be determined with certainty and is not the subject of extensive enquiry by the Brigade at fires of this type. The most likely cause that can be ascertained while at the scene of the fire is recorded for Brigade and government statistical purposes only)

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Sample: Report of primary fire attended



Report of attendance of London Fire Brigade to a primary fire* incident

Date of report: 07 December 2014

Reference: 151846111/4588

The data presented below have been derived from a computer database. The principal purpose of the database is statistical analysis and to facilitate this analysis, information has been classified into broad categories.

| LOCATION AND TIMINGS | | |
|---|--|----------------------------|
| Incident number: | 151846111 | |
| Fire station ground where fire occurred: | Tottenham | |
| Time and date of call to the Brigade: | 19:35 hrs 17 September 2 | 2014 |
| Origin of call: | Person (mobile) | |
| Was fire a 'late call' (i.e. fire out when Br | igade called)?:No | |
| Recorded time and date of arrival of Brig | ade: 19:39 hrs 17 September 2 | 2014 |
| Recorded time and date incident under c | ontrol: 23:50 hrs 17 September 2 | 2014 |
| Time and date incident closed: | 23:50 hrs 17 September 2 | 2014 |
| Street: | London Road | |
| Locality: | | |
| Town: | LONDON | |
| County: | | |
| Post Code: | | |
| Type of property where fire started: | Unlicensed House in Mul storeys | tiple Occupation - Up to 2 |
| Did fire have multiple seats?: | No | |
| Estimated time between ignition and disc fire: | covery of Immediately | |
| Estimated time between discovery and ca Brigade: | all to 5 to 30 minutes | |
| How was the fire discovered | Person | |
| | * A primary fire is one that involves 'property' such as a building or vehicle | |
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| FIRE ALARM | |
|---|--|
| Was a fire alarm system present in the vicinity | Yes |
| of the fire?: | |
| Fire alarm type: | Smoke alarm - 1 year battery |
| Alarm System Location: | Different floor from fire |
| Did alarm operate?: | Yes, but did not raise alarm |
| Reason it did not operate or did not raise the alarm: | Alarm was raised before the system operated |
| BUILDING OCCUPANCY | |
| Was anyone in the building at the time of the fire?: | Yes |
| Household occupancy at the time of the fire: | Couple both under pensionable age with no children |
| Is the building normally occupied?: | Yes - occupied |
| FIRE FOLLOWING A ROAD TRAFFIC COLLISION | |
| Was a road traffic collision also involved? | Yes |
| Number of cars/small vehicles involved in the RTC: | 1 |
| Number of large vehicles involved in the RTC: | 0 |
| Number of motorbikes involved in the RTC: | 0 |
| Vehicle(s) from which person(s) were | |
| extricated: Vehicle type: | Car |
| Position of vehicle: | On wheels |
| Extrication method used: | B post rip |
| Approx time taken for extrication: | 16 - 30 minutes |
| | |
| FIRE FIGHTING ACTION | |
| Main action to fight the fire taken before arrival of the Brigade: | None |
| Reason for any delay in starting fire fighting by Brigade: | No delay |

Appendix 1

| Main fire fighting action used by the Brigade: | Main branch/Jet (J) |
|--|--|
| Number of pumping appliances that attended: | 5 |
| Was use made of any manual fire fighting equipment provided in the property: | No |
| Were building fire fighting facilities used: | No |
| Were active fire fighting systems present: | No |
| BUILDING DETAILS | |
| Did Regulatory Reform Order appear to apply: | No |
| Any means of escape irregularities noted: | |
| Effectiveness of any building compartmentation: | |
| Was there any special method of building construction involved: | None |
| CAUSE AND DAMAGE | |
| Supposed motive for the fire: (The motive for a fire can rarely be determined with certainty. The most likely motive is recorded for Brigade and government statistical purposes only) | Accidental |
| Supposed action or defect that led to the fire: | Vehicle crash or collision |
| Make/model of faulty appliance (where known) if applicable: | VAUXHALL Astra |
| Most likely caused by: | Adult (18 - 64) |
| Supposed source of ignition: | Engine, fuel line or pump |
| Powered by: | Notapplicable |
| Item ignited first: | Wiring insulation |
| Item mainly responsible for spreading the fire: | |
| | Upholstered furniture |
| Were there any hazardous materials involved?: | Upholstered furniture Yes |
| Were there any hazardous materials involved?: Name and UN Number: | |
| - | Yes |
| Name and UN Number: | Yes 1203 PETROLEUM SPIRIT |
| Name and UN Number: Cause of any rapid fire growth: | Yes 1203 PETROLEUM SPIRIT No rapid fire growth |
| Name and UN Number: Cause of any rapid fire growth: Was there an explosion?: | Yes 1203 PETROLEUM SPIRIT No rapid fire growth No |

| If adjacent property involved on arrival, how far away was it: | No other property affected |
|---|---|
| Approximate extent of damage by fire and heat once fire under control: | Limited to floor of origin (not whole building) |
| If adjacent property involved once under control, how far away was it: | No other property affected |
| Approximate area damaged by fire (m²): | 6 - 10 |
| Approximate area of the room/compartment where fire started (m²): | 6 - 10 |

Approximate area of the floor where fire started (m²):21-50 Approximate extent of total area damaged by fire, heat and smoke (m²):11-20 Number of floors/decks in building/ship above 2 ground floor (ground floor only = 0): Approximate extent of area damaged by fire: (Outdoor fires only) (m² or whole hectares) Number of floors/decks below ground/main deck 0 (ground floor = 0): Floor/deck where fire started: 0 **VEHICLE DETAILS** Vehicle registration (number plate): Vehicle Identification Number (VIN): Manufacturer: Model: Had the vehicle been reported missing No to the Police?: Did the vehicle appear to be abandoned?: No PEOPLE INVOLVED Number of people evacuated without Brigade 2 assistance (dwelling fires only): 0 Number of people evacuated with Brigade assistance (dwelling fires only): Approximate number of people evacuated with **Brigade assistance** Reason for any delay to building evacuation: Evacuation, but no delay Estimated time for completion of building evacuation: Immediately Number of fatalities: 0 Number of persons injured 1 (including those both injured and rescued): Number of persons rescued uninjured: 0

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Annex C Sample: Mobilisation report ('End of Incident') – pages 1 and 5 only

Log Print

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30/06/2021 10:46:16 by Direct Incident Print Security Classification: OFFICIAL - SENSITIVE - PERSONAL DATA. Do not disclose this report outside the LFB. Refer any request for a copy to Information Management (ext 30422)

Incident Log - 081335 Taken by **** Incident 081335 at 06:04:44 Stn E38 Status C Call 06:04:44 Address 06:05:53 Created 06:05:52 Assigned 06:05:53 Alerted 06:05:53 Mobile 06:07:26 On Scene 06:10:02 Stop 06:12:54 Original Type A1 Additional Types Revised Type F Incident Tags 30 A1 A1_DEFAULT Repeat Calls Incidents Caller Call Source 999 ,CONSORT ROAD,LONDON,SE15 2PL Address Summary BIN SHED ALIGHT Officer In Charge Unknown Stop Message 30/06/2021 06:12:55 from E381 FIRE Appliances Csign Stn St OIC Ri Plus Assign Alerted On Sc Mobile Avail Return E381 E38 1 0 Y 06:05:53 06:05:53 06:07:26 06:10:02 06:24:33 06:24:33 E371 E37 1 06:05:53 06:05:53 06:07:54 06:10:17 06:12:42 06:12:42 0 Y Response Callsign Activation At Scene Committed E381 00:14:31 00:18:40 E371 00:02:25 00:06:49 Additional Data Name Data Southwark Borough **Command Areas** South East **Electricity Provider** UKPN Water Company Thames Narrative Time Op Csign Message = 30/06/2021= 06:04:44 **** **Call Collection** New incident key pressed **** **Call Collection** 06:04:44 ANI/ALI processed: Mobile CLI

https://boss.london.fire.int/lfb_boss_standard/logpp.asp?incd=081335-30062021

30/06/2021

Log Print

| | | | Status changed from R - Committed To Incident to 2 - Proceeding to incident | |
|----------|------|------|--|--|
| 06:07:54 | **** | E371 | Officer In Charge changed from 46749D SUBO to - | |
| 06:10:02 | **** | | Status changed from M - Mobile Incident to I - In Attendance | |
| 06:10:02 | **** | E381 | Status changed from 2 - Proceeding to incident to 3 - In attendance at an incident | |
| 06:10:17 | **** | E371 | Status changed from 2 - Proceeding to incident to 3 - In attendance at an incident | |
| 06:12:42 | **** | E371 | Status changed from 3 - In attendance at ar incident to 6 - Immediately available by radio | |
| 06:12:42 | **** | E371 | Clear from Incident 081335-30062021 | |
| 06:12:42 | **** | E371 | Current Station changed from E37 to E38 | |
| 06:12:43 | **** | | Action Prompt 081335-30062021(M) under resourced displayed to All | |
| 06:12:55 | **** | | Status changed from I - In Attendance to S - Stop | |
| 06:12:55 | **** | | Revised Type changed from to F | |
| 06:12:55 | **** | E381 | Stop FIRE | |
| 06:24:33 | **** | | Status changed from S - Stop to F - Finished | |
| 06:24:33 | **** | E381 | Status changed from 3 - In attendance at an incident to 6 - Immediately available by radio | |
| 06:24:33 | **** | E381 | Clear from Incident 081335-30062021 | |
| 06:24:41 | **** | | Incident Closed | |

End of Log - 081335

https://boss.london.fire.int/lfb_boss_standard/logpp.asp?incd=081335-30062021 30/06/2021

Sample: Summary fire investigation report



Fire Investigation Team Report of fire showing supposed cause and summary information

This report is based on information currently available and may be subject to change.

Incident number: 198561101

Address of incident: 99 London Road Type of property: House -single occupancy Approx year of construction: 1950

Most likely motive for fire: Accidental Fire caused by: Electrical fault Supposed cause: Faulty fuel supplies – Electricity

Make/model (defective appliance): Material of item ignited first: Plastic - raw material only Date and time of call: 24/11/2014 22:31

Room/place fire started: Bedroom Was there a fire alarm system: No

Source of ignition: Batteries, generators Powered by: Electricity

Percentage damage to item ignited first: 100% Material mainly responsible for development of fire: Bed/mattress

Summary of incident:

Fire originated in bedroom of property. No evidence of smoking or use of candles in room of origin. Occupant stated there was a four way adaptor plugged into a single socket which was supplying both the television and phone charger, both of which were turned on. Mobile phone was intact but television sustained extensive damage, though many of the plastic components survived. Other than its metal components there was nothing left of the four way adaptor and the phone charger could not be located. Only the pins of the plug from the television remained. Burn patterns indicated that the fire started low down in the area of the chest of drawers - which is where the adaptor had been. With the available evidence a fire in the TV cannot be discounted but the most likely cause is a fault in the four way adaptor.

Were sample(s) taken for analysis: No

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Document history

Assessments

An equality, sustainability or health, safety and welfare impact assessment and/or a risk assessment was last completed on:

| EIA | 17/07/15 | SDIA | H - 02/12/22 | HSWIA | 06/12/22 | RA | |
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Audit trail

Listed below is a brief audit trail, detailing amendments made to this policy/procedure.

| Page/para nos. | Brief description of change | Date |
|--|--|------------|
| Page 9 | Minor amendments to wording in table in Appendix 1. | 29/07/2015 |
| Page 16 | SDIA date added. | 21/08/2015 |
| Page 4Fire report charge changed from £93 to £97Page 6Fire investigation summary report charge changed from £93 to £97.Fire investigation full report charge changed from £57 to £62 and £285 to £310.Scientific advisors report charge changed from £95 to £97 | | 21/04/2016 |
| Throughout | nout Charging figures updated in line with 2017/18 prices. Reviewed as current. | |
| Throughout This policy has been reviewed as current with charging figures updated in line with 2018/19 prices. Minor amendments made to email and telephone contacts. Changes made to reflect the abolition of LFEPA now replaced with London Fire Commissioner (LFC). | | 11/06/2018 |
| Appendix 1 | Minor change in 'Charge' information (waiver). | 24/09/2018 |
| Throughout Amendments made to reflect the abolition of the London Fire and Emergency Planning Authority, now replaced with the London Fire Commissioner. Please see audit trail for further details. | | 12/11/2018 |
| Throughout | Charging figures updated in line with 2019/20 prices. Reviewed as current. | 16/08/2019 |
| Throughout | Minor terminology changes made to the content. | 28/08/2020 |
| Page 2 | A warning heading has been added to this policy. | 25/05/2022 |
| Throughout | Charging figures updated in line with 2022/23 prices and terminology changes, reviewed as current. | 17/11/2022 |
| Page 5, Page 6, Page 8, Page 10 and Page 11 Throughout | Minor changes updated extension numbers. Hyperlink to incident reports email address updated. | 28/06/2024 |

Subject list

You can find this policy under the following subjects.

| Special charges | Cost recovery |
|-----------------|---------------|
| AFAs | |
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Freedom of Information Act exemptions

This policy/procedure has been securely marked due to:

| Considered by: (responsible work team) | | | |
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