

Freedom of Information request reference number: 9048.1

Date of response: 07/10/2024

Request:

We write in respect of Sycamore House, 799 London Rd, Thornton Heath CR7 6FD ('Sycamore House').

In accordance with the Freedom of Information Act 2000, please provide the following information held by the London Fire Brigade:

- 1) *Records of all the times the Fire Brigade were called out to Sycamore House between 2017-2023. Please include:*
 - a) *The nature of the call*
 - b) *The time of attendance*
 - c) *The number of fire engines sent out*
 - d) *Any reports prepared following the call*

- 2) *Any report prepared following the fire incident which took place at Sycamore House on 8 October 2022, including but not limited to:*
 - a. *Any reports prepared for the Freeholder and Leaseholder of Sycamore House, including London Borough of Croydon;*
 - b. *All detailed reports and notes prepared in compliance with your internal processes, duties and record keeping;*
 - c. *Any report prepared for other interested parties including the media.*

Response:

Please see table below of all the incidents we have attended for **Sycamore House, 799 London Rd, Thornton Heath CR7 6FD** between 2017-2023.

| Type | Incident number | Date | Time of call | Number of appliances |
|---------------------------|-----------------|------------|--------------|----------------------|
| AFA | 078460-17062017 | 17/06/2017 | 13:58:43 | 1 |
| AFA | 003951-10012018 | 10/01/2018 | 10:09:43 | 1 |
| AFA | 132153-16092018 | 16/09/2018 | 15:23:22 | 5 |
| AFA | 141217-04102018 | 04/10/2018 | 12:12:37 | 5 |
| AFA | 045874-17042019 | 17/04/2019 | 09:34:54 | 5 |
| AFA | 081131-26062019 | 26/09/2019 | 08:09:12 | 4 |
| AFA | 170495-18122019 | 18/12/2019 | 22:39:12 | 3 |
| AFA | 029779-09032020 | 09/03/2020 | 09:30:17 | 4 |
| AFA | 042830-09042020 | 09/04/2020 | 10:47:35 | 4 |
| False alarm (good intent) | 044408-13042020 | 13/04/2020 | 00:42:32 | 5 |
| Fire | 067255-02062020 | 02/06/2020 | 21:06:09 | 4 |
| AFA | 078855-27062020 | 27/06/2020 | 16:59:52 | 4 |

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|-----------------|-----------------|------------|----------|----|
| AFA | 082143-05072020 | 05/07/2020 | 13:33:23 | 2 |
| Special service | 016829-13022021 | 13/02/2021 | 09:57:49 | 1 |
| Fire | 030482-19032021 | 19/03/2021 | 02:34:04 | 5 |
| AFA | 120213-08092021 | 08/09/2021 | 14:47:36 | 3 |
| Fire | 015448-02022022 | 02/02/2022 | 13:04:31 | 5 |
| AFA | 051608-13042022 | 13/04/2022 | 03:35:56 | 5 |
| AFA | 084669-12062022 | 12/06/2022 | 19:09:21 | 5 |
| Special service | 150186-08092022 | 08/09/2022 | 23:18:02 | 1 |
| Fire | 166240-08102022 | 08/10/2022 | 13:00:44 | 10 |

Incident reports

The LFB publish details of every incident responded to since January 2009 through the London Datastore. These can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>

For fire incidents, individuals and organisations affected by the incident can request a 'fire report' which, for fires that involve buildings, vehicles, or those that cause injuries, provides more details about the incident and the cause of the fire where known.

Fire reports are not available under the freedom of information act (FOIA) as they are considered a chargeable service and, as such, will incur a fee. As a result, they are exempt via [Section 21](#) of the FOIA - Information accessible to applicant by other means.

If you do want to go ahead and request a copy of any fire reports held, I must also advise that you may not be eligible to receive a copy. Further information about how to obtain a LFB incident report is published on our website and can be accessed through the following link: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us>