

**Freedom of Information request reference number:** 7937.1

**Date of response:** 16 October 2023

**Request:**

*I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the information below.*

- 1. What was the value of spend on temporary staff from recruitment agencies by the Council from April 2022 to April 2023?*
  
- 2. Please ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.*
  
- 3. If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following.*
  - a) How was the contract to manage/provide the supply of agency/temporary staff let?*
  
  - b) Who was the contract to manage/provide the supply of agency/temporary staff let to?*
  
  - c) When did the contract to manage/provide the supply of temporary/agency staff commence, how long does it run for and what is the end date?*
  
- 4. If you don't have a managed service provider (MSP) in place for the provision of temporary recruitment agency staff which recruitment agencies, do you use, and what basis were they awarded?*
  
- 5. Please can you provide details of the names of the decision-makers who ultimately decide which recruitment agencies your organisation uses.*
  
- 6. Please provide the name(s) of the person(s) who the manage the recruitment agency contract on a day-to-day basis.*

**Response:**

Please see the answers to your questions set out below.

1. What was the value of spend on temporary staff from recruitment agencies by the Council from April 2022 to April 2023? **Agency staff spend for 2022/23 is recorded as £6,470,764.**

2. Please ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.

**The below table then breaks this down by supplier.**

	<b>Sum of Amount</b>
<b>TOTAL</b>	<b>6,470,764</b>
GATENBY	352,002
GATENBY SANDERSO	12,567
HAYS	-9,093
HAYSSP	26,648
LAW MORGAN	2,586
M PAGE	40,103
REED	6,023,952
REED SPECIALIST	22,000

3. If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following.

a) How was the contract to manage/provide the supply of agency/temporary staff let?

**Transport for London (TfL) undertook a procurement exercise using an open procedure to engage a provider to manage the supply of temporary and permanent workers to Transport for London and other Service Recipients including London Fire Brigade (LFB).**

b) Who was the contract to manage/provide the supply of agency/temporary staff let to?

**Reed Specialist Recruitment Ltd**

*c) When did the contract to manage/provide the supply of temporary/agency staff commence, how long does it run for and what is the end date?*

**29th August 2021. The term is for 3 years with option to extend for 1 year.**

*4. If you don't have a managed service provider (MSP) in place for the provision of temporary recruitment agency staff which recruitment agencies, do you use, and what basis were they awarded? N/A*

*5. Please can you provide details of the names of the decision-makers who ultimately decide which recruitment agencies your organisation uses.*

**As a public body, LFB follows procurement principles under:**

- **Public Contracts Regulations 2015 (PCR 2015)**
- **Case law**
- **Guidance (PPNs)**
- **But also – the rules LFC sets for itself:**
  - **Published procurement documents**
  - **Internal guides and procedures**

**The assessment of tenders against a set of published requirements and criteria will determine the outcome from a procurement process.**

*6. Please provide the name(s) of the person(s) who the manage the recruitment agency contract on a day-to-day basis.*

**The contract is managed by our People Services Team**

**[louise.martin@london-fire.gov.uk](mailto:louise.martin@london-fire.gov.uk) and [ella.webster@london-fire.gov.uk](mailto:ella.webster@london-fire.gov.uk) are currently the day to day contacts.**

I hope you find this information of use. Should you have any further questions please do let me know.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#)