LONDON FIRE BRIGADE

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Freedom of Information request reference number: 8588.1

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Request:

Maintenance systems and associated software used within the service.

Specifically, I would like to request the following information:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service.
- The number of users licensed to use the maintenance management system software.
- The annual cost associated with the maintenance management system software.
- The individual or department responsible for managing and overseeing the maintenance management system software.
- The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the service.
- The software used for maintaining buildings, vehicles, PPE etc.
- The software used for registering accidents or damages within all equipment or assets owned or leased within the service.
- How failures of equipment, machinery, vehicles, and supplies are logged within the service.
- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

Response:

Our property department have confirmed the following, answering each of your questions in turn,

The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service.

There are multiple systems to manage equipment and assets across the Brigade. LFB have a contract with Bellrock to undertake their CAFM services for facilities management. Technical equipment is managed using the PEG database which is an internal tool. Bristol database of PPE is managed via the procurement department. Vehicles and related equipment are managed using the Babcock supplier software, Tranman. LFB has a project underway to implement a new inventory management tool to combine the various equipment management systems in place and replace those that will no longer be needed. This will use software of CSS and this was procured from the Crown Commercial Services framework.

The number of users licensed to use the maintenance management system software.

There are 2723 users of portal who have access to the LFB property facility management system which is known as the Property Portal. All LFB staff can login to the Property Portal

The annual cost associated with the maintenance management system software.

The cost of the Property Portal CAFM software is £40,008 currently (this does inflate yearly).

The individual or department responsible for managing and overseeing the maintenance management system software.

The Facility Management team in the Property and TSS function are the contract managers for the software provider

The expiration date of the current contract(s) for the maintenance management system software.

The Bellrock contract expires in 31st March 2026. The software is provided via Bellrock

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the service.

The equipment is allocated using a combination of systems described above.

The software used for maintaining buildings, vehicles, PPE etc.

Maintenance is managed using a combination of systems described above.

The software used for registering accidents or damages within all equipment or assets owned or leased within the service.

Sphera software is used to record health and safety issues by staff. Damage and repairs are logged and requested through the management systems described above

How failures of equipment, machinery, vehicles, and supplies are logged within the service.

The internal LFB ordering system known as POMS is used to register equipment and vehicle damage and request replacement equipment. The property portal is used for property issues to be raised. Helplines are also available for staff to use a phone line and speak to an operative if this is preferred.

Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

Periodic testing of equipment is managed within the appliance inventory app, on the PEG database, and in Tranman with Babcock
Fire extinguishers on the fire engine are managed and tested by Babcock
Fire extinguishers at the fire station are managed and tested by the property supplies.
PPE is managed by procurement and Bristol
Annual LOLER testing, pressure tests is undertaken by suppliers and the records are maintained on the LFB databases and supplier databases. A project is underway to streamline these.

I would also like to direct you to the London Datastore website which publishes information the Brigade routinely makes available to the public.

The Local Government Transparency Code 2015 requires the publication of the details of every contract, commissioned activity (including external consultants), purchase order, framework agreement and any other legally enforceable agreement with a value that exceeds £5,000. The London Fire Commissioner scheme of governance provides for tenders for purchases of £10,000 or more in value

The LFB current contracts list is updated quarterly and can be accessed via the following link: https://data.london.gov.uk/dataset/lfepa-procurement-information---current-contracts

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/