

**Freedom of Information request reference number:** 9062.1

**Date of response:** 8 October 2024

**Request:**

*Under the Freedom of Information Act 2000, please can you disclose the following information:*

*In the last 5 years, [Between April 6- April 5 2019-2024] - How many incidents did the fire service attend due to faulty/false fire alarms? (Broken down by years, 2019/2020, 2020/21, 2021/22, 2022/23, 2023/24)*

*During this five year period, how much money was spent on fire engines being called out to false calls?*

*If possible, can this be presented in PDF format please?*

**Response:**

Please find a table below for faulty false alarms incidents and notional cost by financial year, these incidents have false alarm reason recorded as Faulty system, System damaged or Poor maintenance of system.

Fin Year	No. of incidents	Notional Cost
2019/20	10,319	£ 3,674,738.00
2020/21	9,100	£ 3,315,821.00
2021/22	10,613	£ 3,925,759.00
2022/23	10,797	£ 4,131,448.00
2023/24	11,776	£ 4,829,103.00

I hope you find this information of use. Should you have any further questions please do let me know.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#)