

# Freedom of Information request reference number: 8339.1

## Date of response: 20 February 2024

## Request:

I would like to request under the Freedom of Information Act 2000 the most recent FRA and LFB familiarization / inspection reports for Albert House, Royal Artillery Quays, Erebus Drive, London, SE280GN

## Response:

Please see my response to each of your requests in turn below:

## FRA (Fire Risk Assessment) report

As the enforcing authority under the Regulatory Reform (Fire Safety) Order, 2005, (RRO) the Brigade does not provide, or carry out fire risk assessments (FRA) as this is the responsibility of the responsible persons (RP). Whilst on some occasions the RP may provide documents to the Inspecting Officer (IO) we are under no obligation to retain them.

## Familiarisation report

Relevant information obtained through LFB fire station familiarisation visits to buildings is recorded on the LFB Operational Risk Database (ORD). The ORD is a 'live' database, which is updated with new information as it is identified. I have attached the most recent ORD report for Albert House, SE28 dated 14 November 2023.

Personal data has been removed from the attached document under <u>section 40 of the FOIA – Personal</u> <u>Information</u>.

## Inspection report

The most recent fire safety audit took place at Albert House on 23 September 2022. The result of this audit confirmed no significant failure to comply with the Regulatory Reform (Fire Safety) Order 2005 (RRO) were found and as a result the premises was deemed low risk. This means that no enforcement action (informal or formal) was required as a result and no notices were issued.

I have attached a copy of the Fire Safety Audit report to this response. Personal data has been removed from the attached document under <u>section 40 of the FOIA – Personal Information</u>.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request <u>on our website</u>.



Current User:		Approved By:	
Completed By:		Watch:	Blue
	(SIM EVAC) ALBERT HOUSE- EREBUS DRIVE, ALBERT HOUSE, EREBUS DRIVE, SE28 0GN		
Date:	14/11/2023		

# Comments

New Comment:
Current Visit Comments

## **Previous Visit Comments**

	User	Date
All correct as per previous visit.		14/11/2023 19:17:05

User Date

## **Earlier Visit Comments**

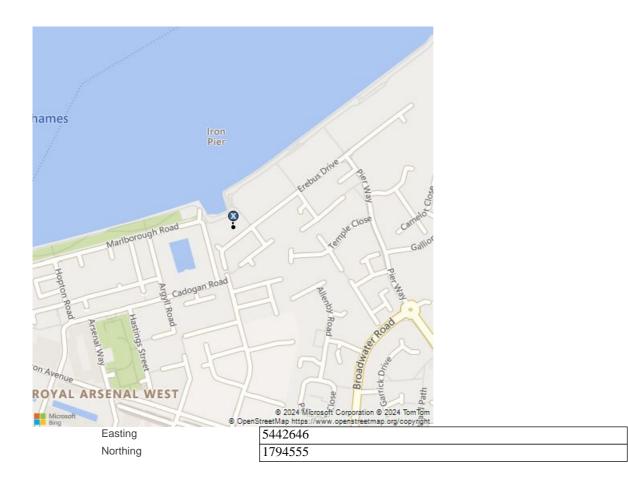
	User	Date
*********** data quality checks completed ***********		26/06/2023 10:36:18
Some amendments made in 'Hazards' and 'Tactical Plan' to maintain quality assurance.		26/06/2023 10:36:18
Waking watch details removed from inspection notes as no longer in situ. Materials (foam insulation) has yet to be removed so has been added to hazard list.		04/06/2023 15:03:11
************ data quality checks completed **************		03/03/2023 10:06:33
site visited today, stored materials found in communal area on the top floor (no flats on this level). Concierge informed and agreed to get them removed. Please check this has been actioned on next visit. Waking watch info deleted as they are disbanded. Hydrant info added as per EPIP		19/02/2023 16:00:21
*********** data quality checks completed ***************		06/01/2023 16:39:59
Alarms present in all flats and fully working no waking watch present. Conceirge now deals with all issues		06/12/2022 14:42:36
************ data quality checks completed ************		08/11/2022 09:25:24
Alarm system now installed and working. Waking Watch still in place. One on duty daytime two at night. Otherwise no changes.		23/09/2022 19:02:13
************ data quality checks completed ***********		22/06/2022 09:51:27

R/W visited today. Spoke with concierge who has given new contact numbers for all blocks. These have been	02/06/2022 12:58:06
added to Emergency Contacts. Date of 16th June given	
for final fitting of alarm system in remaining block.	
Alarm system is intended to go live on this date for all	
blocks, and waking watch will then be removed. Follow	
up recommended to check on status of alarm panel. Building is well maintained. Dry Risers and Lift checked	
and in good working order.	
***************** data quality checks completed	05/01/2021
******	15:44:15
Frequency changed to every 3 months as combustible cladding. Hazards and Tactical Plan updated.	03/12/2020 16:47:57
**************************************	16/07/2020
	11:24:18
Visit frequency set to every 24 months as agreed within Borough for crew familiarisation.	16/07/2020 10:55:00
**************************************	17/06/2020
**************************************	16:37:06
Hydrant opposite Albert House 1 length away to Pump	05/06/2020
feeding DRM. No tablet! 2nd hydrant corner of Erebus Drive and Tuppy Street 3 lengths away, again no tablet.	14:29:48
hydrant size and lengths. Info regarding cladding and	07/01/2020
guidance from Fire Safety entered please	12:06:08
Minor amendments including more detail to nearest	27/11/2019
hydrant.	14:47:43
**************************************	01/05/2019 10:17:25
Amendments made throughout. Flat and floor numbers	31/03/2019
added to plans.	15:08:00
**************************************	08/03/2017
************	11:31:24
Site re visited and ORD up dated.	11/02/2017
	16:08:49
************* data quality checks completed	19/03/2016
*****	12:20:38
Visit completed by CM No change to ORD	10/02/2016
data base.	13:37:56
****************** data quality checks completed	02/03/2015
**********	11:37:42
7.2.d. No changes to premises. PRA score negligible.	01/03/2015
Consider changing frequency of visits and/or combining	17:26:37
with visits to adjoining premises of same design in Erebus Drive.	
**************************************	04/04/2013
**************************************	11:51:22
All as before. Concierge made aware of damage to top	22/03/2013
floor dry riser outlet box and stairwell trip hazard	14:50:35
**************************************	04/04/2012
******	11:00:47
New type fire lift. Press and hold floor button until doors	12/03/2012
fully close. When at desired floor press and hold door	12:48:30
open button until doors fully open. Doors will close if	
buttons are released to early	

## Address

### Station

Area	South East
Borough	Greenwich
Station	E25 Plumstead



## Hazards

Inspection Notes:

Residential block of flats of 8 floors (with two low rise sections of 2 floors) measuring 50m x 25m. Constructed from pre cast concrete with internal stanchion steel system and cladded with foam insulation beneath render. Dark metal cladding on small parts of low rise section and top floors of high rise is flammable but light grey cladding on outside of stairwell is not.

#### Hazards Summary

	SI - SPECIAL INFORMATION		External foam facia cladding beneath render allowing possible fire spread. Dark grey metal sheet cladding also flammable. Light grey metal sheet cladding not flammable.
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Location		Top Floor	
Code	OTH - OTHER RISKS	Desc	Foam insulation stored top of staircase during roof repairs.

# Tactical Plan

# Operational Contingency Plan

Plan Name	Albert House
Plan No	File 22
Version	1
Date Effective From	10/03/2012
Date Documented	10/03/2012

## Site Details

Site Profile	Residential block of flats of 8 floors (with two low rise sections of 2 floors) measuring 50m x 25m. Constructed from pre cast concrete with internal stanchion steel system and cladded with foam insulation beneath render. Dark metal cladding on small parts of low rise section and top floors of high rise is flammable but light grey cladding on outside of stairwell is not. Evacuate persons unable to respond to simultaneous evacuation.
Site Dimensions	8 floors (with two low rise sections of 2 floors) 50m x 25m
Life Risks	Residents.
Water Supply	Due to the fact that water supplies have proven difficult in the past at this site it would be prudent for the OIC to request a HVP early into the incident to supplement oncoming appliances. Hydrant 1 - o/s 91 Erebus drive Hydrant 2 - o/s 5 Tuppey Street

Number of People at Risk			
Occassion	PeopleType	No. ppl Day	No. ppl Night
Typical	Residents	100	100

Operational Hazards
Riverside development open to elements and additional wind load.
Simultaneous evacuation policy in operation at this site.
External foam facia cladding beneath render allowing possible fire spread. Dark grey metal sheet cladding also flammable.
Risk of falling debris and early loss of escape routes.

Communications

No internal comms system i	n place.		
Fixed Installations			
Group	Туре	Description	
Other systems/building facilities	Dry rising mains	Dry riser outlet key stored inside inlet cupbaord	
Other systems/building facilities	Other	Alarm Panel: Ground floor lobby main block covers communal areas	
Other systems/building facilities	Other	Smoke vent break glass controls in ground floor lobby and head of stairs.AOV in lobbies and head of stairs.	

Premises Information Box	(PIB)
Is there a PIB at this address?	True
PIB/Other Plans Location	Plans but no vulnerable person list.

#### Access

#### Route Access

From Erebus Drive via Pier Way Only

#### Site Access

Electronic door entry system. Key fobs on E251 and E252 also available from concierge at Tideslea Tower

Consider whether access may become disrupted by the evacuation process. Ensure access for aerial appliances if possible.

#### En Route Considerations

RVP for larger incidents as congestion will be heavy and appliance access difficulty.

Siting of aerial appliance.

Mass rescue/assist simultaneous evacuation if building failing.

Ensure access for aerial appliances.

## On Site Action

#### Site Staff

Supply Keys to locked areas, plans and advice on fire control systems available from concierge at Tideslea House, Erebus Drive. 24hr concierge.

#### OIC

Command and Control. Additional resources for water relay. Early consideration for appliance marshalling due to traffic congestion.

Consider early make up for BA and simultaneous evac if cladding involved.

Consider hazard zone for falling debris.

RVP	RVP	Pier way j/o Erebus Drive.

Emergenc	y Contacts				
Title	Surname	Forename	Position	Туре	Telephone
				Office	
				Mobile	

OPS Planning Consideration

Appliance marshalling. Designation of RVPs.

Cladded building with simultaneous evacuation policy. Possibility of need for mass rescue/assist with evac.

Early use of aerial appliances. Risk of fire fighting actions affecting evacuation.

Policies

633 - High Rise

794 - Lifts and incidents involving lifts

317 - Hydrants

793 - Compartment firefighting

790 - Fire survival guidance call

Other Service Agencies

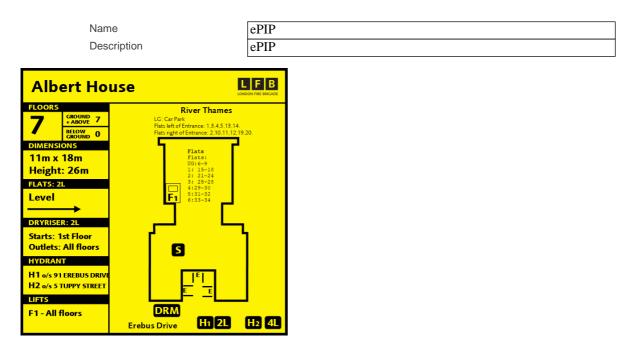
Police, LAS, LALO. Could generate large press interest.

# Plans and Images



Albert House Erebus Drive





#### Name Description

			Alb	ert H	lou	se		
6 <sup>th</sup>	h	floor			33	34		
5 <sup>tl</sup>	h	floor			31	32		
4 <sup>t</sup>	:h	floor			29	30		
3'	rd	floor		25	26	27	29	
2	nd	floor		21	22	23	24	
1	st	floor		15	16	17	18	
L	JG	floor		6	7	8	9	

### Flat numbers and floors.



# **Fire Safety Audit Report**

Audit Information	
Audited By	
Audit Completed	23 September 2022
Location summary	
File No	94/183095
UPRN	10010220012
Building Name	Albert House
Address	ALBERT HOUSE
	EREBUS DRIVE
	THAMESMEAD
	SE28 0GN
Borough	Greenwich
Use	D - Purpose Built Flats>=4 floors
Responsible Team	FSD SOUTH-LEW-GREEN-BEX
Station Ground	E25 - Plumstead
Site Risk Score	4.75
Building Height band	18-25
Total Floors	8 Basement floors 0
Estimated number of sleeping	0
Special Features	External Facade
Additional detail	This building has EPS insulation and missing cavity barriers.
Premises Description	This is an 8 storey purpose built block of flats (LG-UG-6). It has one staircase with an AOV at the head of stair, a firefighting lift, a dry rising main in the flat/lift lobby and a full common parts fire alarm system interlinked to the flats. There is a smoke vent in every flat lobby. The external wall makeup is brick and render with EPS insulation and missing cavity barriers. There is an onsite concierge located in Tideslea Tower and the Estate Manager is also onsite occasionally. There is a waking watch in place patrolling the exterior of the buildings. There is a ground floor car park.
Exterior Wall Cladding	Render system
Exterior Wall Insulation	Polystyrene - EPS/XPS
Cladding/Insulation details cor	
Environmental Risks	NONE
Features assisting fire spread	* Other

Site Reinspection date	
Heritage Building	No
Balconies present?	Yes
Gas Supply present?	No
Petroleum redevelopment?	No
Known firesetting in area?	No
Site lone worker risk	0

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Property Detail (DEFAULT PROPERTY)
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Occupier Contact Address	Default Property ALBERT HOUSE EREBUS DRIVE THAMESMEAD SE28 0GN
Responsible team	FSD SOUTH-LEW-GREEN-BEX
Occupancy Type	Sole Occupier
Property Use	D - Purpose Built Flats>=4 floors
Valuation Office	R3 - Flats/Mais 4 Flrs and over PB
Original Risk Score	4.75
Reinspection Date Last Inspection	N/A (SAMPLE) 17 August 2022
Total Capacity	0
Maximum number of people	<u>&gt;100</u>
Property Size for use	Medium
	5001m <sup>2</sup> to 8300m <sup>2</sup>
Environmental Risks	NONE
Occupant Mobility	Average
Fire Loading	Average
Additional detail	Non compliant insulation and missing cavity barriers
Specific lone worker risk	0
Primary Authority Partnership	Direct - Hampshire Fire & Rescue

# Protection Data (SHARED)

Fire Protection & Warning	Adequate
Unwanted fire signals count	0
AFD remote monitoring	YES
Smoke ventilation	Natural
Covers MOE/Common areas?	Yes
Sprinklers Installed?	No
Access for fire-fighting	Average
Water supplies	Above average
Special Features	Non compliant EPS insulation and missing cavity barriers.
# Fire fighting shafts	1
Engineered solution?	No

Trade off measures? Evacuation type History of fires?

No Simultaneous Evacuation No

Contacts	
Occupier	
Name Address	Default Property ALBERT HOUSE EREBUS DRIVE THAMESMEAD SE28 0GN
<b>Owner/Co-Owner</b>	
Name Position Address	Holdings and Management (Solitaire) Limited Chief Executive Officer C/O The Property Management Department Estates & Management Ltd 302 Regents Park Road Finchley LONDON N3 2JX
Telephone	
Managing Agent	
Name Address	Rendall & Rittner 13B St George Wharf London SW8 2LE
Telephone Email	office@rendallandrittner.co.uk
On Site Representative	
Name Responsible Person Position Address	Royal Artillery Quays Estate Manager Tideslea Tower Erebus Drive London SE28 0GF
Telephone Email	estate.manager@theraq.co.uk
Other relevant contact	
Name Responsible Person Position Address	Rendall and Rittner Senior Property Manager 13B St George Wharf London SW8 2LE
Telephone Email URL	@rendallandrittner.co.uk www.rendallandrittner.co.uk

**Enforcement history** 

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Articles

## Article 9 - Risk assessment

SAFETY CRITICAL Safety Evaluation Low Risk

#### Observations

At the time of the audit, a fire risk assessment was provided. The fire risk assessment was dated February 2022 however it had not been reviewed since the implementation of a full common parts fire alarm. The fire risk assessment was undertaken during the installation of a full fire alarm, and did not take the suitability of the fire alarm into consideration. A new review has been undertaken however I have not been provided with this. It identified some risks with management issues regarding storage of combustibles next to the bin rooms in the car parks, and the doors which are in the process of being remediated. PEEPs are considered within the fire risk assessment, they are stored within a PIB.

### FAILURE

### Article 9(3) Failure to Review

At the time of the audit the fire risk assessment for your premises has not been subject to a suitable system of review. It was found that the fire risk assessment has not been reviewed following the implementation of a full common parts alarm system.

### REMEDY

The fire risk assessment should be reviewed.

# **Article 11 - Fire Safety Arrangements**

SAFETY CRITICAL Safety Evaluation Low Risk

## Observations

At the time of the audit, there were systems of management in place for the removal of combustibles within the building and attached car park. The management patrols the building and knocks on residents' doors if they see parcels or waste outside of their flats, however they are aware of repeat offenders and remove this if necessary. The door to the bin room was not fully closing to its frame, this is located in the car park and there are works in place to replace these bin doors alongside the replacement of flat front doors commencing late September 2022, therefore this will not be identified as deficient as works are already in hand. There was a fault on the fire alarm panel, this was due to management removing the head to protect from damage from a leak in flat this was also in hand as a maintenance worker was on site on the day of inspection and this fault would be rectified as soon as the damage has been fixed. There was some contractors' waste within the riser cupboards.

### FAILURE

#### Article 11 FS arrangements not maintained

At the time of the audit your preventative and protective measures had not been planned, organised, controlled monitored or reviewed where required. It was found that management had not controlled, monitored or reviewed the excess storage of contractor's waste in the riser cupboards.

## REMEDY

Arrangements identified as not suitably addressed must be effectively planned, organised, controlled, monitored or reviewed.

# Article 13 - Detection and warning

SAFETY CRITICAL Safety Evaluation Broadly Compliant

#### **Observations**

At the time of the audit, there was a full common parts fire alarm system interlinked with the flats in place in this premises. This had recently been completed, and the fire alarm was tested weekly and records were kept in a log book. There was a fault showing on the panel, the estate had recently had problems with leaks within some of the buildings and had removed the detector head from the affected room to complete maintenance works. There is a waking watch in place to assist with evacuation management and patrol the exterior of the blocks, there is also a concierge on site and an estate manager who is on site.

## Article 14 - Emergency routes and exits

SAFETY CRITICAL Safety Evaluation Broadly Compliant

### Observations

At the time of the audit, the AOV in this building at the head of the stair was opened due to maintenance works being carried out. There was no damage to it, nor the smoke vents within the flat lobbies. The escape stair was clear and available for relevant persons' use in the event of a fire related incident. There was a suitable and sufficient amount of emergency lighting and emergency escape signage within this building.

# Article 15 - Procedures for serious and imminent danger and for danger areas

SAFETY CRITICAL Safety Evaluation Broadly Compliant

### Observations

At the time of the audit, there was a simultaneous evacuation strategy in place in this building. This was supported by a full common parts alarm system, waking watch for the exterior of the building, and fire action notices stating a simultaneous evacuation strategy was in place for the building. This was due to EPS insulation and missing cavity barriers. PEEPs are considered for all blocks on the estate, these are stored within the PIB and the Estate Manager is aware of the PEEPs.

# **Article 17 - Maintenance**

SAFETY CRITICAL Safety Evaluation Broadly Compliant

#### Observations

At the time of the audit, the flat front doors sampled, flat and flat closed fully to their frame with intact strips and seals. The flat front doors were scheduled for replacement beginning late September 2022. The common fire doors on the escape route fit fully into their frames with intact strips and seals, the gaps were measured using the door wedge I have and they were not excessive. The bin room doors were due for replacement, there was some damage to this door, however it opened directly onto a vented space (car park with no cars parked within 20 feet of the bin room) and they were going to be replaced alongside the flat front doors. There was no damage showing to the smoke vents in the flat lobbies, these could not be tested on the estate as there were maintenance personnel on site fixing leaks however service records have been seen for this, the AOV opened fully as seen due to the maintenance work.

## **Article 21 - Training**

SAFETY CRITICAL	Observations
Safety Evaluation Broadly Compliant	At the time of the audit, the Estate Manager and concierge were aware of all of
	their duties in regards to fire safety in this premises. They tested the fire safety
	systems regularly, reported faults to their maintenance contractor and knew the
	reason why the building was in simultaneous evacuation. Training certificates
	were seen prior to the audit for all staff. Waking watch were aware of their
	limited role and what to do in the event of a fire.

# Article 8 - General fire precautions

Safety Evaluation	Observations
Broadly Compliant	At the time of the audit, the compartmentation within this building was suitable and sufficient, no holes or gaps were seen in the fire stopping dated late 2019. The fire alarm had been fire stopped. The significant findings of the fire risk assessment had been actioned, the storage had been removed from the bin area and the management patrolled the common parts to ensure that any storage was removed.

# Article 10 - Principles of prevention to be applied

Safety Evaluation	Observations
Broadly Compliant	The preventative measures had been implemented, a simultaneous evacuation
	strategy was in place for this building due to non compliant insulation.

# Article 12 - Elimination or reduction of risks from dangerous substances

Safety Evaluation	Observations
Not Applicable	None

# **Article 13 - Fire Fighting Equipment**

Safety Evaluation	Observations
Not Applicable	None

# Article 16 - Measures for dealing with dangerous substances affecting general fire

## precautions

Safety Evaluation	Observations
Not Applicable	None

# Article 18 - Safety assistance

Safety Evaluation	Observations
Broadly Compliant	There were competent persons in place to assist the RP as evidenced by
	maintenance records.

Broadly Compliant

# Article 19 - Provision of information to employees

### Safety Evaluation Observations

The estate manager and management staff are aware of their duties regarding evacuation management, they have had suitable and sufficient training of which records have been seen.

# Article 20 - Provision of information to employers and the self employed from

## outside undertakings

Safety Evaluation	Observations
Broadly Compliant	The waking watch is provided by a third party, and the waking watch staff are
	aware of the risks posed by the premises alongside their role and
	responsibilities in the premises. They are aware of the fire safety measures in
	this premises.

# Article 22 - Co-operation and co-ordination

Safety Evaluation	Observations
Broadly Compliant	The company providing the waking watch are in contact with the RP and update
	the waking watch's training regularly, the RP shares all necessary relevant
	information with the RP.

# Article 23 - General duties of employees at work

Safety Evaluation	Observations
Broadly Compliant	Employees are carrying out their general duties at work.

# Article 37 - Fire fighters switches for luminous tube signs

Safety Evaluation	Observations
Not Applicable	None

# Article 38 - Maintenance of measures provided for protection of fire fighters

SAFETY CRITICAL	Observations
Safety Evaluation	At the time of the audit, the dry riser was showing no signs of damage. The
Not Applicable	firefighting lift was showing no signs of damage however there were
	maintenance personnel on site so it could not be tested in this building. The
	AOV at the head of the stair was working as expected, a maintenance personnel
	opened this up.

# Article 24 - Power to make regulations

Safety Evaluation	Observations
Not Applicable	None

Observations	
None	
t alterations notices	
Observations	
None	
t enforcement notices	
Observations	
None	
t prohibition notices	
Observations	
None	
es	
Observations	
None	
נ	None  At alterations notices  Observations None  At enforcement notices  Observations None  At prohibition notices  Observations None  Cobservations None  Cobservations None  Cobservations

	LOW RISK
Management compliance level	
Management Compliance Level	1 - Well above average
Initial Expectation	Verbal action
Considered EMM?	Yes
Confirmed Action	Verbal action

# Audit Conclusion

# Date audit carried out

20/09/2022

# Time of audit

12:00

# Reason for audit;

Simultaneous evacuation 6 monthly inspection.

# Conclusion

I attended this audit on 20/09/2022 with IO **Construction**. This was part of the 6 monthly simultaneous evacuation inspections. The extent of the audit was agreed prior to the inspection with **Construction**, the Estate Manager. Pre audit checks included Imapping, Farynor, Google Maps, FS Case File Portal, Primary Authority and more.

This is an 8 storey purpose built block of flats with 1 staircase. There were some issues with contractors' waste in riser cupboards and the fire risk assessment, a new one was in the process of being sent over but it had not been at the time of this write up. Overall this building was well managed, the fire doors closed fully into their frames, the flat front doors closed fully into their frames also. The smoke ventilation within the flat lobbies could not be tested as the Estate Manager was not able to walk around with us, I have seen maintenance records for this.

PEEPs were included in the FRA. Small issues have been dealt with on an email which has been uploaded to portal.

Outcome is verbal action. Issues with sleeping risk - I am not able to remove the number from the column so it reads as 0, also firefighting shafts will not save nor will balconies.

# **Extent of premises audited**

Full premises.

# Justification of audit outcome

The RP took all advice on board for this estate, there were no fire safety deficiencies found onsite aside from the small management issues.

# Verbal Advice Given

None given

# Other Authorities to notify

None

# Weeks to Complete Work

N/A

# **Specific instructions for Admin to Action**

None

Fire Safety Audit		Page 10 of 10
Compliance calculation & signature		
Compliance Level	1 - Well above average	
Property Risk Group	E - High Rise Residential Building (HRRB specific)	
Life Risk	-2.1	
Actual Risk Score	4.7	
Risk Score	4.75	
Audit Timings		
Audit Duration 75	<b>Travel Time</b> 0	<b>Post Audit Processing Duration</b> 90

PDF Generated 27 September 2022