

Freedom of Information request reference number: 8624.1

Date of response: 15/05/2024

Request:

I am interested in the number of call-outs to localised flooding caused by overwhelmed drains, the estimated cost to LFB of dealing with these incidents, and what guidance you may offer home owners and land managers about hard standing and the importance of permeable surfaces.

Response:

The closest we record to overwhelmed drains would be 'burst water main'. Please see the table below for burst water main incidents for the year 2019-2024 including the notional cost.

Year	No. Incidents	Notional Cost
2019	238	£254,291
2020	282	£195,066
2021	342	£273,190
2022	408	£323,724
2023	293	£215,228

We have some general information with Flooding advice on our website [Flooding advice for homes | London Fire Brigade \(london-fire.gov.uk\)](#)

With regards to more guidance, you can find information from the local authorities [Flooding \(drains and gullies\) \(towerhamlets.gov.uk\)](#) and the environmental agencies.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>