

Freedom of Information request reference number: FOIA 8033.2

Date of response: 19th December 2023

Request:

The information provided, however the visits to Hayden Piper House were much more frequent than what is in the report, i.e. I think the police and/or the ambulance crews contacted the Fire Brigade directly, to gain access to the flat, due to him not answering his door. Due to the nature of the call from him, The ambulance crew were forced to contact the police and fire brigade to gain access. I have personally witnessed this craziness especially Christmas 22 when 10 crew of ambulance, police and fire brigade demented continually all day.

Would this information be available. The reason for this request is that he is abusing the emergency services and a dossier is being assembled to confirm this and therefore hopefully stop his frequent calls/abuse of the system.

Response:

These are all the 999 calls out regarding Flat 27 Hayden Piper House in the last 3 years.

21/04/2021, 08/06/2021 02/03/2022, 04/10/2022, 17/10/2022, 14/09/2023, 19/12/2021, 21/12/2021 and 22/12/2021.

All these call outs were recorded as a Special Service which means they are a non-fire related Incident.

These dates are call outs from the police and the ambulance services where they have called us to attend. - 19/12/2021, 21/12/2021 and 22/12/2021.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request <u>on our website</u>.